



U.S. Department  
of Transportation  
2009 MAR -5 PM 2:17  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-FEB-2009

Repository ☐

Reference No.  
10258434

**OWNER INFORMATION (Type or Print)**

Name

Address

City

WALDORF

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorized signature, you must provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 2-18-09

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

YV1VS29581

Make

VOLVO

Model

S40

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

04-FEB-2009

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 050000 ENGINE AND ENGINE COOLING

Failure Mileage

88000

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

**Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).**

TL\*THE CONTACT OWNS A 2001 VOLVO S40. WHILE DRIVING AT AN UNKNOWN SPEED, THE CONTACT HEARD A LOUD NOISE COMING FROM THE REAR OF THE VEHICLE. HE INVESTIGATED AND NOTICED THAT THE EXHAUST PIPE WAS LOOSE FROM THE BASE. THE MANUFACTURER STATED THAT A WARRANTY WAS OFFERED FOR THE DEFECT; HOWEVER, THE VIN WAS NOT INCLUDED IN THE WARRANTY. THE EXHAUST SYSTEM WILL BE REPLACED AT THE COST OF \$1,000. THE FAILURE AND CURRENT MILEAGES WERE 88,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

The defect on this vehicle is at the flex pipe prior to the converter. This defect when the flex pipe fails - exhaust enters the vehicle. Carbon Monoxide is the primary issue when the exhaust enters the vehicle cabin. Volvo is aware of the issue with this year vehicle. Volvo ~~or they~~ should offer an extended warranty to all ~~new~~ vehicles built between 00-01. ~~If~~ THE defect is a known issue.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

SOUTHERN MAIL

19 FEB 2009 PM 3 L

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IF MAILED  
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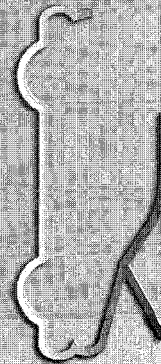
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

