



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11-FEB-2009

Repository ☐

Reference No.
10258395

OWNER INFORMATION (Type or Print)

Name

Address

City

FISHERVILLE

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, please print name or address to the vehicle manufacturer.
Signature of Owner ☒ YES Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

FORD

Model

RANGER

Model Year

2004

Date Purchased

NOV. 2004

Dealer's Name and Telephone Number

Jim Shead Ford

Engine:

No. Cylinders

6

Fuel Type:

Regular

Original Owner

☒

Dealer's City

Waynesboro

State

VA

Zip Code

22980

Transmission Type

5 SPD
Automatic

☐ Antilock Brakes

☐ Cruise Control

Powertrain

automatic

Multiple Failure:

Incident Date(s)

07-FEB-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 192000 TIRES: SIDEWALL

Failure Mileage
21000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

GOODYEAR

Tire Model (Name or Number)

WRANGLER RTS

Tire Size (Example P215/65R15)

235/75R15 *P235/75R15*

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location: DRIVER SIDE FRONT, *passenger side front*

Tire Component Code

192000 TIRES:SIDEWALL

Serial T 3073176 R F70m mwsx

Tire Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 FORD RANGER. THE VEHICLE HAS GOODYEAR WRANGLER RTS TIRES. THE CONTACT STATED THAT THE TIRES WERE SPLITTING AROUND THE RIMS. ON FEBRUARY 6, 2009, THE VEHICLE WAS TAKEN IN FOR INSPECTION AND IT WAS DISCOVERED THAT THE SIDEWALL OF THE TIRES WERE WEARING AROUND THE RIM. THE TECHNICIAN STATED THAT THE TIRES WERE DEFECTIVE. THE VIN, DOT NUMBER, AND TIRE SIZE WERE UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 21,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

JENKINS AUTO SVC & TIRE CTRS

916 WEST MAIN ST
WAYNESBORO, VA 22980
(540) 942-1195



INVOICE
W-089669

PAGE: 01

02/11/09 02/11/09
03:59 PM 05:08 PM
TERR: 9740
NONSIG: 196880

BILL TO:

FISHERSVILLE, VA

PHONE 1.....
PHONE 2.....
DATE REQUESTED 02/11/09
TIME REQUESTED
RETURN PARTS.. NO
SALESMAN..... 109 / 109

VEH YEAR/MAKE. 04 FORD TRUCK
VEHICLE MODEL. RANGER PICKUP
VEHICLE COLOR. BLACK
LICENSE/STATE. / VA
ODOMETR IN/OUT 21339 / 21339
PRIOR INVOICE. NEW CUSTOMER

ACCOUNT # COB TC CUST# TYPE/STATE
974000001 2 01 03826 0 VA

SLSM	TECH	PRODUCT CODE	BC	QTY	DESCRIPTION	PARTS	LBR/EXCISE	LINE TOTAL
109	109	035-100	R	1	CK TIRES FOR ADJUSTMENT	.00	.00	.00
109	109	040-100	R	1	TIRES ARE SHOWING CRACKING AROUND BEAD	.00	.00	.00
109	109	040-100	R	1	FRONT TIRES HAVE 10/32, REAR 9/32	.00	.00	.00
109	109	035-100	R	1	GOODYEAR DID APPROVE TO ADJUST TIRES	.00	.00	.00
109	109	035-100	R	1	CUSTOMER WILL CONSIDER ADJUSTMENT	.00	.00	.00
109	109	040-100	R	1	FRONT TIRE \$28.62, REARS \$38.16	.00	.00	.00

ALL SERVICES PERFORMED HAVE A 6 MONTH / 6000 MILE WARRANTY !!!! UNLESS OTHERWISE NOTED
WARRANTIES REDEEMABLE AT JENKINS AUTOMOTIVE LOCATIONS // ONLY // !!!!!

X-----
CUSTOMER AUTHORIZATION FOR TOTAL

TAXABLE AMOUNT .00
INVOICE TOTAL \$.00

PARTS TOTAL..... .00
LABOR TOTAL..... .00
SUB TOTAL..... .00
SALES TAX..... .00

ISSUE REASON.. N/C

**SEE REVERSE SIDE FOR IMPORTANT SAFETY
WARNING AND WARRANTY INFORMATION**

SAFETY WARNING

SERIOUS INJURY MAY RESULT FROM:

- Tire failure due to underinflation / overloading — follow owner's manual or tire placard in vehicle.
- Explosion of tire / rim assembly due to improper mounting — only specially trained persons should mount tires.
- All custom wheel lug nuts must be re-torqued after 25 miles and checked periodically.

"ALL PARTS ARE NEW UNLESS OTHERWISE DESIGNATED. AUTOMOTIVE REPAIRS AND PARTS, EXCLUDING TIRES, ARE WARRANTED FOR A MINIMUM OF 12 MONTHS OR 12,000 MILES. FOR COMPLETE WARRANTY DETAILS, SEE THE SPECIFIC WARRANTY FOR TIRES AND THE SPECIFIC WARRANTY FOR AUTOMOTIVE REPAIRS AND PARTS."

STANDARD EQUIPMENT INCLUDED AT NO EXTRA CHARGE

EXTERIOR

- RAISED POWER DOME HOOD
- BLK MESH NOSTRIL GRILLE
- W/BODY COLOR SURROUND
- P235/75R15 A/T TIRES
- 7-SPK SILVER STEEL WHL, 4
- BLACK STYLED MIRRORS
- TIE DOWN CARGO BOX HOOKS
- BUMPERS, BODY COLOR
- FRONT FOG LAMPS

INTERIOR

- AIR CONDITIONING
- AM/FM MP3/CD/ CASS PLAYER
- 60/40 CLOTH SPLT BENCH SE
- RALLY GAUGE CLUSTER
- DAY/NIGHT REARVIEW MIRROR
- LH/RH A-PILLAR GRAB HANDLE
- BLACK TEXTURED VINYL FLR
- DOME LAMP

FUNCTIONAL

- POWER RACK PINION STEERING
- INDEPENDENT SLA FRT SUSPEN
- GAS-FILLED SHOCK ABSORBERS
- 100K MILE TUNE-UP INTERVAL
- INTERMITTENT FRT WIPERS
- POWERPOINT, FRONT

SAFETY/SECURITY

- DRIVER/PASSENGER AIR BAGS
- ADJUSTABLE SAFETY BELTS
- ANTI-LOCK BRAKING SYSTEM
- CHILD SEAT TETHER ANCHOR
- REAR HIGH MOUNT STOP LAMP

WARRANTY

- 3 YR/36,000 MILES
- 24 HR ROADSIDE ASSISTANCE

PRICE INFORMATION

Manufacturer's
Suggested Retail Price

STANDARD VEHICLE PRICE

\$15,965.00

INCLUDED ON THIS VEHICLE

- ORDER CODE 422A-R/C EDGE 4X2
- RALLY GAUGE CLUSTER
- MP3 CD/CASSETTE PLAYER
- FOG LAMPS
- 4-WHEEL ABS
- AIR CONDITIONING-CFC FREE

OPTIONAL EQUIPMENT

5-SPD AUTOMATIC O/D TRANS	1,000.00
4.10 RATIO REGULAR AXLE	NO CHARGE
FRONT LICENSE PLATE BRACKET	NO CHARGE
FLARESIDE BOX	495.00
4740 GVWR	NO CHARGE
SLIDING REAR WINDOW	125.00
PRIVACY GLASS	95.00
P235 ALL-SEASON SPARE	NO CHARGE
WHEELS, SILVER ALUM 15"	205.00

DISCOUNTED EQUIPMENT

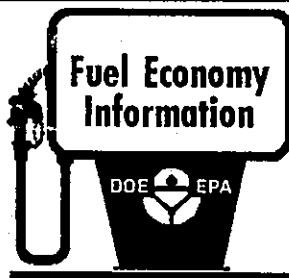
AIR CONDITIONING 675.00

TOTAL VEHICLE & OPTIONS	18,560.00
DESTINATION & DELIVERY	620.00

TOTAL BEFORE DISCOUNTS 19,180.00

NATL FLARESIDE BOX DISC	- 495.00
AIR CONDITIONING DISC	- 675.00
TOTAL SAVINGS	- 1,170.00

CITY MPG

18Fuel Economy
Information

HIGHWAY MPG

22

Actual Mileage will vary with options, driving conditions, driving habits and vehicle's condition. Results reported to EPA indicate that the majority of vehicles with these estimates will achieve between

15 and 21 mpg in the city
and between
18 and 26 mpg on the
highway.

For more information see
WWW.FUELECONOMY.GOV

2004 RANGER PICKUP 2WD,
3.0L ENGINE
(FEEDBACK FUEL SYSTEM),
6 CYLINDER, FUEL INJECTION
CATALYST, 5-SPEED AUTOMATIC.

Estimated Annual Fuel Cost: \$1105

For Comparison Shopping
all vehicles classified as
SMALL PICKUP
have been issued mileage ratings
ranging from 10 to 24 mpg city
and 12 to 29 mpg highway

EXTENDED
SERVICE
PLAN

Ford Extended Service Plan is the ONLY service contract backed by Ford Motor Company and honored by over 5,100 Ford and Lincoln Mercury Dealers. Ask your dealer for prices and additional details or see our website at www.Ford-ESP.com.

TOTAL MSRP

\$18,010.00

1FTYR10U04P



SOLD TO

Jim Snead Ford

SHIP TO (IF OTHER THAN SOLD TO)

SHIP THROUGH

ITEM#: 27-A008 O/T 2

VEHICLE IDENTIFICATION NO.

VA 22980

1 DEALER IN

1 FINAL ASSEMBLY POINT

1 METHOD OF TRANSP. 1 ONE

1 TWO

1 THIS LABEL IS AFFIXED PURSUANT TO FEDERAL AUTOMOBILE INFORMATION DISCLOSURE ACT











