



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT (1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

2009 JUL 28 AM 10:40

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
11-FEB-2009	Reference No. 10258349

**OWNER INFORMATION (Type or Print)**

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City AVENEL	State NJ	Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GNDT13SX22	Make CHEVROLET	Model TRAILBLAZER	Model Year 2002
Date Purchased	Dealer's Name and Telephone Number Lucas Chevrolet	Engine: No: Cylinders 6	Fuel Type: GAS
Original Owner <input checked="" type="checkbox"/>	Dealer's City Avenel	State NJ	Zip Code 07001
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 07-FEB-2009

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 010000 STEERING - Cover for Air Bag	Failure Mileage 64000	Failure Speed 0
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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**Narrative Description of Incident(S), Crash(es), and Injury (ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2002 CHEVROLET TRAILBLAZER. THE CONTACT STATED THAT THE STEERING WHEEL COVERING THE AIR BAG APPEARED TO BE CRACKING. ON FEBRUARY 11, 2009, THE AIR BAG WARNING INDICATOR ILLUMINATED. THE DEALER WILL BE NOTIFIED BECAUSE THE CONTACT FEELS THAT THIS IS A SERIOUS SAFETY HAZARD. THE FAILURE AND CURRENT MILEAGES WERE 64,000.

ATTENTION: CONTACT THE OFFICE OF RECORDS MANAGEMENT

Include, if available; Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

The plastic cover (horn) of my air bag on the steering wheel is splitting open. It is opening where it should be closed unless of an accident where it opens on deployment. I took to Lucas Chev. on photos. The Service manager never saw this type of defect before, but said it could cause a problem. If for some reason the bag would deploy while driving, it can cause serious injury or death.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Gm. HAS no interest in this problem. They refuse to send me their decision - in writing

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



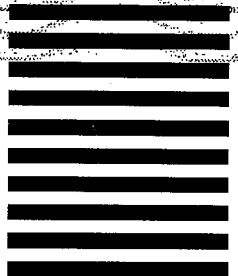
RECEIVED  
KERRY M. O'NEILL  
US JUL 2009 PM 7:7

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

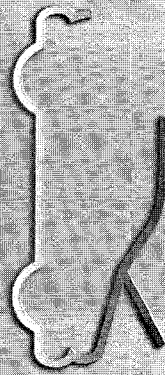
**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



Reported Purchased the vehicle 05/07/07 from Ben Esquivel, Hertz  
Auto Sales Business Mngr. His son, Ben E. III was well  
informed prior to any discussion to purchase, if you  
know of any minor accidents or mechanical problems  
please tell me because I'm disabled from health  
troubles/GI & I absolutely do not need any problem  
Never disclosed was the vehicle had listed on  
Car Fax Sheet, Hertz in Pasco had become vehicles  
Titled Diner & was bought new @ Sunfair Mazda,  
Bob Halls - Yakima 12/27/04. With a mere 13,052  
miles the justification to have my mechanic check  
vehicle was ludicrous & following day I noticed  
The Body Shop Mngr's Business Card in the trunk!  
I phoned Mr. Steve Larson & he indicated he was  
not quite sure because a subordinate did all repairs  
requested by Ben Esquivel. Shouting across shop  
to Steve he began explaining the Front & Rear had  
been repainted & in direct sunlight a heavy over  
spray of Red paint was on 1/4 glass, driver's side!  
I could hear all detail but, all sheet-metal  
screws retaining the Blech plastic Air-dam plate  
running below the radiator & into fog-lights were  
replaced all screws the first I could however  
it was reinstalled crooked & I also here a  
strange clicking noise in the Front driver's  
side wheel well as it's going very slow & as  
the steering wheel is turned! Also the strut  
possibly may be bad because after installing  
New Toys / Balanced, etc. It feels like it's  
going to shimmy a variable-speeds!  
I finally approached Mr. Larson a couple months  
later requesting a copy of the work order  
for Hertz invoice because it's my right as the new  
To Buy-registered owner! Almost synchronized,  
BACK secretary & Mr. Larson said, "absolutely NO"  
Needs Thoroughly Mr. Esquivel gave us explicit orders, & is  
Investigate not to provide anything pertaining to the  
For completed 2004 Mazda RX8" with, he told a friend when  
SAFETY Check! asked, "We did only minor work because my  
ALSO, MAZDA'S health holds me back & have yet to ask the  
paper work Owner to provide a copy. Tom Forsyth, Valle, Ford/Kia  
mentions not a Replacement /Kia

Additional Copy Narrative Description  
of complete Safety Concerns!

07/16/09