

Administrator
National Highway Traffic Safety Administration
400 Seventh St. SW
Washington, D.C. 20590

CL-10257894-1459

2009 FEB -4 PM 2:16

1/10/09

To Whom It May Concern:

I am currently the owner of a 2003 Nissan 350Z with the VIN # JN1AZ34E23 [REDACTED]. I recently replaced a Cam Sensor on my vehicle due to issues I was experiencing while driving. While driving, the vehicle's engine would shut off suddenly, even while in motion. After researching this problem, I found that other Nissan 350Z's have had the same problem. In my research I found a possible recall on the vehicle that would have fixed this problem with no cost to myself. The Nissan dealership I serviced my vehicle at had no record of a recall for this issue therefore I was directed to send this dispute to possibly solve this matter. I am not the original owner of this vehicle therefore I believe that was the reason I was not initially notified of this recall. I have since registered myself into the Nissan system as this vehicles owner to resolve any further issues for the future. Please let me know of anything further I could do to possibly be compensated for this Nissan defect. I am enclosing a copy of the receipt for the work done on the vehicle and also the source of the recall information. Thank you for your efforts in helping me with this problem.

Sincerely,

[REDACTED]

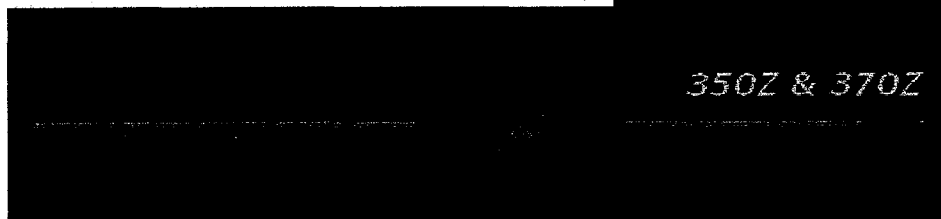
[REDACTED]

[REDACTED]

Marietta, GA [REDACTED]

[REDACTED]

NM
2/16
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NW


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Engine Sensors, RECALL - Engine Stops Running


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From Nissan 350Z & 370Z Wiki

2003 350Z Engine Sensors

Applies to 2003 350Z with the following Vehicle Identification Number range: JN1AZ*4**3T 000001 - 100167

The number of 350Z vehicles potentially affected is approximately 146. Please review the disclaimer located at the bottom of this page for more instruction.

Reason for Recall On some 2003 350Zs, there is a possibility that the engine might stop running while being driven if the crank position sensor fails. This may also result in the "Service Engine Soon" light coming on or reduced engine power. If the engine stops running while driving, this could result in a crash without warning.

What Nissan Will Do In order to prevent this incident from occurring, your Nissan dealer will replace the crank position sensors. This free service should take about one hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

What You Should Do Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. If the "Service Engine Soon" light comes on, contact your dealer as soon as possible to have your vehicle inspected. Please bring this notice with you when you keep your service

1 appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-888-737-2647. You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

If you have paid to have a crank position sensor replaced prior to this campaign, you may be eligible for reimbursement of the related expense. Contact Nissan Consumer Affairs at the numbers listed above for additional information on how to obtain a reimbursement. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Media:Example.ogg

Retrieved from "http://www.350z-tech.com/zwiki/Engine_Sensors%2C_RECALL_-_Engine_Stops_Running"

Categories: TSB | Engine

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TOWN CENTER NISSAN

2310 BARRETT LAKES BLVD.
KENNESAW, GEORGIA 30144
(770) 423-7470

CUSTOMER ACCOUNT NUMBER	SERVICE ADVISOR	LICENSE TAG NO.	DATE OF INVOICE	INVOICE NUMBER
	MICHAEL LITTLE	10017	10/13/08	NTCS140925
	LABOR RATE	CURRENT	COLOR OF VEHICLE	STR. NUMBER
		87,686	BLACK/	
MARIETTA, GA	YEAR / MAKE / MODEL OF VEHICLE		DATE DELIVERED	MILES AT DELIVERY
	03/NISSAN/350Z			
	SERIAL NO.		DLR. MFG. NO.	DATE OF PRODUCTION
	1 N 1 A 7 3 4 E 2 3		WORK ORDER DATE	
	FED. TAX EXEMPT NO.		10/13/08	
HOME PHONE	OFFICE PHONE	DEALER COMMENTS		
				MO: 87688

JOB# 1 CHARGES-----

LABOR-----
1 10NIZ DRIVEABILITY TECH(S) 18111 190.00

CUSTOMER STATES ENGINE STALLS OUT WHILE DRIVING
REPLACED CAM SENSOR

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
1 23731-AL61A CAMSHAFT POSITI 102.60
TOTAL - PARTS 102.60

JOB# 1 TOTALS-----

LABOR 190.00
PARTS 102.60

JOB# 2 CHARGES----- JOB# 1 JOURNAL PREFIX NICS JOB# 1 TOTAL 292.60

LABOR-----
2 55NIZINS 35 POINT CHECK TECH(S) 18111 INTERNAL
PERFORMED MULTI INSPECTION ON VEHICLE OR 35 POINT CHECKOUT
CHECK CAR OVER FOR NEEDED REPAIRS
COMPLETED 35 POINT CHECKOUT

JOB# 2 TOTALS-----

JOB# 3 CHARGES----- JOB# 2 JOURNAL PREFIX NICS JOB# 2 TOTAL 0.00

LABOR-----
3 55NIZYIR 4/32 TO 5/32 OF TREA TECH(S) 18111 INTERNAL
CHECK TIRE TREAD DEPTH
CHECK ALL TIRES
CHECKED ALL TIRES FOR CORRECT TIRE DEPTH

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX NICS JOB# 3 TOTAL 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
JOB # A CHZ EPA/SUPPLIES 7.95
TOTAL - MISC 7.95

RECOMMENDATIONS-
/ALVE COVERS LEAKING
NEEDS COOLANT FLUSH
NEEDS INTAKE FLUSH
NEEDS BRAKE FLUSH

The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS. IF NOT, PLEASE TELL US IMMEDIATELY.

GUARANTEE

12 MONTHS OR 12,000 MILES WHICH EVER OCCURS FIRST ON NISSAN PARTS AND LABOR, DAMAGE OR ABUSE AFFECTING THESE REPAIRS VOIDS THIS WARRANTY. (A COPY OF THIS REPAIR ORDER INVOICE MUST BE PRESENTED.)

PAID
OCT 13 2008
OK #



SHIFT

TOWN CENTER NISSAN

2310 BARRETT LAKES BLVD.
KENNESAW, GEORGIA 30144
(770) 423-7470

CUSTOMER ACCOUNT NO.	SERVICE ADVISOR MICHAEL LITTLE	LICENSE TAG NO.	DATE OF INVOICE 10/13/08	INVOICE NUMBER NICS140925
[REDACTED]	LABOR RATE	LICENSE NUMBER 10017	COLOR OF VEHICLE BLACK	STR. NUMBER
MARIETTA, GA	YEAR / MAKE / MODEL OF VEHICLE 03 / NISSAN / 350Z	CURRENT 87,686	DATE DELIVERED	MILES AT DELIVERY
	SERIAL NO. 1 N 1 A 7 3 4 E 2 3		DLR. MFG. NO.	DATE OF PRODUCTION
HOME PHONE	OFFICE PHONE	DEALER COMMENTS	WORK ORDER DATE 10/13/08	
				MO: 87688

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 190.00
TOTAL PARTS.... 102.60
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 7.95
TOTAL MISC DISC 0.00
TOTAL TAX..... 6.63

TOTAL INVOICE \$ 307.18

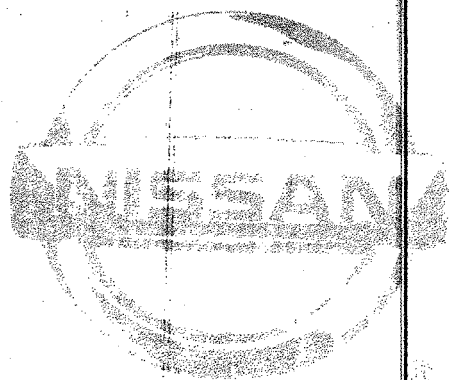
The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.

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CUSTOMER SIGNATURE



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