

January 19, 2009

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CL-10257891-3769

Woodridge, Illinois

Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

To Whom It May Concern:

I am writing regarding the Motor Vehicle Recall that was issued to me. Hyundai has determined that there are defects in manufacturing on my Hyundai Elantra model year 2001. These defects you say refer to vehicle safety. It seems that the air bag control module is compromised because there is not a cover on the module to protect it from damage. You also say that liquid can get in through the opening in the console for the parking brake and damage the electrical connector to the air bag. You go on to say that this may increase injury because the air bag will be prevented from deploying in the case of a collision.

My dilemma is this. I got my car cleaned and detailed in September and when I came to pick it up the air bag light was on. Never before was the light on. I took my car to the dealer and they said the module was not operating. I told them the situation and that before I had the car cleaned the light had never been on. I was told it could be from moving the seats, etc. I did not have the module repaired at this time, it was too costly.

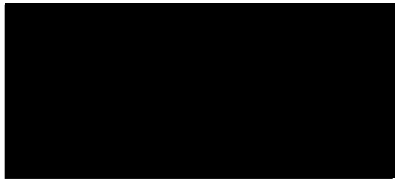
Several months later.... I received the Motor Vehicle Recall letter from Hyundai. To me, this explained exactly why the air bag light was never on before, and after my car was cleaned inside and out, now the light is on. I thought I would have no problem getting this taken care of.

However, I made an appointment to have the situation rectified as you had advised in your letter. The dealer told me that they were only required to put a protective cover over the air bag module so that liquid could not get into the module. Well, if this has already happened to my car...what you say may happen without the cover... then, putting a cover on an already damaged module is like closing the barn door after the horses have gotten out. This damage is for lack of a cover which you are claiming to be a Hyundai problem and are asking us to bring our cars in to have fixed. If my module is damaged for lack of a proper cover, then shouldn't by rights my module be replaced???? This would not have happened if somewhere in the last 8 years that I have owned the car Hyundai realized this malfunction. I am now at risk for injury because Hyundai failed to implement this even 1 year ago.

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What is going to be done about this? The car dealer was not even nice about the situation. It seemed to be tough luck for me. I am sending a copy of this complaint to the Administrator, National Highway Traffic Safety Administration as well. My car should be fixed and then a proper cover be put on the module to protect this from future damage.

I expect to hear from someone in the next couple of weeks or I will be contacting my attorney to make them aware of the problem and the fact that Hyundai will not fix my car that was damaged because of something that Hyundai failed to do right in the first place. This oversight on your part may prove to make bigger problems down the road if my safety is compromised because from the beginning Hyundai did not put a cover on the air bag module. It seems to me that if Hyundai is taking the responsibility for covering up something that might get damaged, that involves our ultimate safety, then, if the damage has already occurred, Hyundai should be liable for that as well, in assuring that your cars are safe to drive.





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MOTOR VEHICLE RECALL

Dear 2001 Elantra Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that defects, which relate to motor vehicle safety, exist in certain model year 2001 Hyundai Elantra vehicles that were produced during the period beginning June 30, 2000 through April 26, 2001.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What is the problem?

- The air bag control module is located under the center console, between the front seats. If a liquid is spilled in the area of the cupholder on the center console, it may seep through the console opening for the parking brake lever and then drip onto the air bag control module electrical connector. The spilled liquid may contaminate the air bag control module and its electrical connector to the air bag wiring harness and cause the supplemental restraint system (SRS) warning light to illuminate. This condition may affect the driver and passenger frontal air bags or the driver and front passenger seat mounted side impact air bags and may prevent air bag deployment during an accident where such deployment should occur.

Non-deployment of the supplemental restraint system (SRS) air bags may increase the risk of injury to the driver and front passenger under certain crash conditions.

- Additionally, movement of the side impact air bag wiring harness mounted under each front seat, possibly caused by contact from materials placed under the seat, may result in an electrical resistance that would cause supplemental restraint system (SRS) warning light illumination. This condition only relates to the driver and front passenger seat mounted side impact air bags and may prevent seat mounted side impact air bag deployment during an accident where such deployment should occur.

Non-deployment of the supplemental restraint system (SRS) side impact air bags may increase the risk of injury during an accident where side impact air bag deployment is intended.

What will Hyundai do?

- To ensure that your vehicle's supplemental restraint system (SRS) air bag system operates properly, we are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will install a protective cover over your vehicle's air bag control module connector. The Hyundai dealer will also install new side impact air bag wiring harness connector clips and revised side impact air bag wiring harness attachments under the driver's and front passenger's seats. This procedure will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer to have this service performed. Repair times will vary and depend on your dealer's appointment schedule.

What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.



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MOTOR VEHICLE RECALL

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We urge your prompt attention to this important safety matter.

Hyundai Motor America