



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

06-FEB-2009

Repository ☐

Reference No.
10257724

OWNER INFORMATION (Type or Print)

Name

Address

City

HARBOR CREEK

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on drivers side

4F2YZ94174H

Make

MAZDA

Model

TRIBUTE

Model Year

2004

Date Purchased

6-1-04

Dealer's Name and Telephone Number

Gary Miller Mazda 814-868-5551

Engine:

No: Cylinders 6

Fuel Type:

Original Owner

☒

Dealer's City

Erie

State

PA

Zip Code

16509

Transmission Type

Automatic

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

14-DEC-2007

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING

Failure Mileage

55000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 MAZDA TRIBUTE. DURING THE 2007 WINTER SEASON, THE ENGINE SUDDENLY REVVED WHEN THE VEHICLE WAS STARTED. THE CONTACT TURNED OFF THE VEHICLE AND WAITED A FEW SECONDS; HOWEVER, THE ISSUE RECURRED FOR APPROXIMATELY TEN MINUTES. AFTERWARDS, THE FAILURE CEASED. IN JANUARY OF 2008, THE FAILURE RECURRED AFTER PARKING THE VEHICLE WITH THE ENGINE RUNNING. THE VEHICLE ONCE AGAIN BEGAN TO REV. THE FAILURE OCCURRED A TOTAL OF TWO TIMES; HOWEVER, SHE NEVER NOTICED THE VEHICLE ACCELERATING BACKWARDS OR FORWARD. THE VEHICLE HAS NOT BEEN TAKEN TO THE DEALER OR SPOKEN WITH THE MANUFACTURER. THE CURRENT MILEAGE WAS 69,350 AND FAILURE MILEAGE WAS APPROXIMATELY 55,000.

*The vehicle was serviced in 2006 in response to a recall notice. On 2-6-09, the Mazda service center rep (Brenda) informed me that a repair could be made for \$80+ since I am no longer covered under warranty.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The 2nd incident occurred January 2009, not 2008 as written on opposite side.

There was an additional incident during the fall of 2008 where the car maintained a steady speed w/o the cruise control being activated. The rate of speed was $\approx$ 55 mph.

There was a recall in Jan. 2005 for the accelerator cable. The car was serviced in Jan. 2006 w/o an evident problem until recently.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

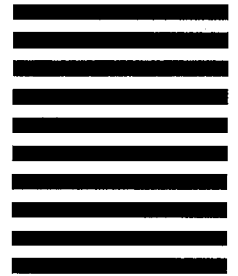
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

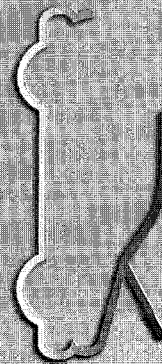
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



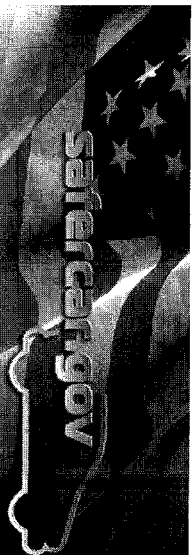
**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





January 2005

2002-2004 Tribute Accelerator Cable Recall 2704L

Dear Mazda Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2002-2004 Tribute vehicles. **If you are a recipient of this notice, your vehicle is included in this recall.**

What is the problem?

On certain 2002-2004 model year Tribute vehicles equipped with 3.0-liter engines, the accelerator cable may prevent the throttle from returning to the idle position, possibly resulting in elevated engine speeds while driving. An unexpected increase in engine idle speed may increase stopping distance and may result in a vehicle crash without warning.

What will Mazda do?

Your Mazda dealer will inspect the accelerator cable, and if necessary, replace it **free of charge**. The repair should take approximately one-half day to complete. However, it may take longer depending on the service workload at your Mazda dealership.

As a reminder, the Mazda Driver's Assurance Plan may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the accelerator cable inspected and replaced, if necessary, as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

What if you have already paid for a replacement accelerator cable?

If you have already paid for the inspection or replacement of the accelerator cable due to a defect, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Tribute, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Avenue, SW, Washington, D.C. 20590. You may also call their toll-free Auto Safety Hotline at (888) 327-4236.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

Gary Miller Dodge, Inc.

4021 Peach Street • Erie, Pennsylvania 16509
(814) 868-5551



mazda
GET IN BE MOVED



CUSTOMER NO. 107354	ADVISOR BRENDA SHAUT	13 TAG NO. 493	INVOICE DATE 01/13/06
HARBORCREEK, PA	LABOR RATE	LICENSE NO.	MILEAGE 27,383
	YEAR / MAKE / MODEL 04/MAZDA/TRIBUTE/SW	DELIVERY DATE 06/01/04	STOCK NO. MA5133
	VEHICLE I.D. NO. 4 F 2 Y Z 9 4 1 7 4 K	DELIVERY MILES 297	
	F.T.E. NO.	P.O. NO.	SELLING DEALER NO. GMM
COMMENTS			PRODUCTION DATE
			01/13/06
			MO: 27384

LABOR	RECALLS	TECH(S):94	WARRANTY
J# 1 33MAZ	CUST. STATES THERE'S AN OPEN RECALL FOR THE ACCELERATOR CABLE; 2704L THROTTLE STICKS REMOVE & REPLACE CABLE		
J# 2 33MAZ2	RECALLS #2 CUST. STATES OPEN RECALL FOR REAR HATCH LATCH HATCH MAY OPEN ON IMPACT INSTALL LATCH KIT		
J# 3 22MAZ6	ROTATE 4 TIRES ROTATE 4 TIRES MAINTENANCE PREFORMED SERVICE		29.60
J# 4 99MAZ99P	FULL CIRCLE INSP. FULL CIRCLE INSPECTION MAINT. COMPLETED		0.00
J# 5+99MAZTIRG	TIRE STATUS GREEN TIRE STATUS GREEN 50% OR GREATER OF TREAD REMAINING		0.00
J# 6+99MAZTIRY	TIRE STATUS YELLOW TIRE STATUS YELLOW 20 - 50% OF TREAD REMAINING ON RT REAR TIRE; OTHERS AT GREEN STATUS -- 50% OR MORE TREAD REMAINING		0.00
J# 7+99MAZBATTG	BATTERY STATUS GREEN BATTERY STATUS GREEN BATTERY FUNCTIONING PROPERLY		0.00

LIMITED WARRANTY:

This dealership warranties all new parts from the original equipment manufacturer and labor performed in conjunction with this repair for twelve (12) months or twelve thousand (12,000) miles, whichever comes first. If any factory part or labor fails in normal service within that period, the dealership will replace the defective parts and/or repair any defect in workmanship. Any warranty on parts or accessories which are not new original equipment, manufactured parts are made solely by the manufacturer or supplier of said parts. Except for any limited warranty given herein, this dealership disclaims all warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts and accessories. This dealership shall not be liable for any incidental or consequential damages or commercial losses arising out of such purchase.

TOTAL - LABOR 29.60

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	EC05-41-660F	CABLE, ACCE	
JOB # 2	1	EFY1-62-31X	KIT LATCH	

TOTAL - PARTS

WARRANTY
WARRANTY
0.00

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # 3	1	SERVICE SPECIAL	

TOTAL - MISC

-17.65
-17.65

COMMENTS
WRO/CP

Thank You!

Gary Miller Dodge, Inc.

4021 Peach Street • Erie, Pennsylvania 16509
(814) 868-5551



mazda
GET IN BE MOVED



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LABOR RATE		LICENSE NO.	MILEAGE 27,383		COLOR	STOCK NO. MA5133	
YEAR/MAKE/MODEL 04/MAZDA/TRIBUTE/SW		DELIVERY DATE 06/01/04		DELIVERY MILES 297			
VEHICLE I.D. NO. 4F2YZ94174K		SELLING DEALER NO. GMM		PRODUCTION DATE			
F.T.E. NO.		P.O. NO.		R.O. DATE 01/13/06			
RE		COMMENTS		MO: 27384			

TOTALS

THANK YOU FOR YOUR BUSINESS.
F.T.E. #25-1385047 P.A. INSPECTION STATION #9577
MOPAR PARTS WARRANTY IS 12 MONTHS OR 12000 MILES, PARTS AND
LABOR WHEN DEALER INSTALLED PARTS ONLY WHEN OVER COUNTER
MOPAR REMAN PARTS WARRANTY IS 36 MONTHS OR 36000 MILES
MAZDA PARTS WARRANTY IS 12 MONTHS REGARDLESS OF MILEAGE
WHEEL ALIGNMENT WARRANTY IS 24 HOURS
VEHICLE REPAIRS AND CHARGES HAVE BEEN EXPLAINED

SERVICE MANAGER
BRIAN SHELLEY

* CASH-() CHECK-() VISA-() M/CARD-() AMERX-() DISC-() *
* RECEIVED BY () *

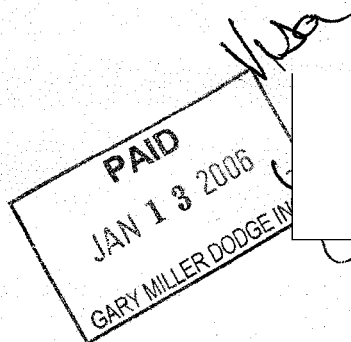
TOTAL LABOR....	29.60
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	-17.65
TOTAL TAX.....	0.72

TOTAL INVOICE \$ 12.67

LIMITED WARRANTY:

This dealership warrants all new parts from the original equipment manufacturer and labor performed in conjunction with this repair for twelve (12) months or twelve thousand (12,000) miles, whichever comes first. If any factory part or labor fails in normal service within that period, the dealership will replace the defective parts and/or repair any defect in workmanship. Any warranty on parts or accessories which are not new original equipment, manufactured parts are made solely by the manufacturer or supplier of said parts. Except for any limited warranty given herein, this dealership disclaims all warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts and accessories. This dealership shall not be liable for any incidental or consequential damages or commercial losses arising out of such purchase.

CUSTOMER SIGNATURE



Thank You!