



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

2009 MAR - 51-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 30-JAN-2009

Repository:  P50

Reference No:  
10256953

OWNER INFORMATION (Type or Print)

Name

Address

City

INDEPENDENCE

State OH

Zip Co

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of a signature of owner your name or address to the vehicle manufacturer.  
Signature of Owner Date 02/15/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GKFK16Z64

Make

GMC

Model

YUKON XL

Model Year

2004

Date Purchased

SEPT 2004

Dealer's Name and Telephone Number

PETE BAUER (NO LONGER IN BUSINESS)

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

Beauford

State

Oh

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Multiple Failure:

Incident Date(s)

11-JAN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Cbdes: 180000 VEHICLE SPEED CONTROL, 110000 ELECTRICAL SYSTEM

Failure Mileage

100000

Failure Speed

50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 GMC YUKON XL. WHILE DRIVING 50 MPH, THE SPEEDOMETER FROZE AND DISPLAYED 75 MPH. THE CONTACT WAS UNAWARE OF THE CORRECT SPEED THAT HE WAS ACTUALLY DRIVING. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE SPEEDOMETER FAILED. THE REPAIR WOULD COST \$350, BUT NO REPAIRS HAVE YET BEEN MADE. THE CONTACT CALLED THE MANUFACTURER AND WAS INFORMED THAT A CLASS ACTION LAW SUIT WAS FILED, WHICH WOULD REPAIR THE SPEEDOMETER UP TO 70,000 MILES OR SEVEN YEARS. BECAUSE THE CONTACT'S VEHICLE WAS AT 100,000 MILES, NO COMPENSATION WOULD BE PROVIDED. THE FAILURE MILEAGE WAS 100,000 AND CURRENT MILEAGE WAS 101,2000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Though I understand a class action suit was filed, this is a GMIC manufacturer defect. and therefore this item should be repaired at no cost to the consumer (owner). There are a tremendous amount of complaints online of this same problem. PLEASE see enclosed documentation

I took this to a local dealer in Cleveland, Ohio if they will not fix unless I pass \$350.00. This is certainly a danger to anyone that has this problem. Do we need to wait for an accident or fatal accident to occur for action

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



**BUSINESS REPLY MAIL**

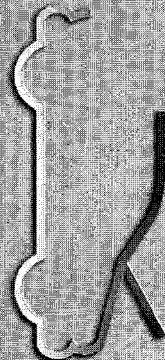
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



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U.S. Department of Transportation  
National Highway Traffic Safety Administration

