



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

2009 MAR 30 1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

29-JAN-2009

Repository ☐

Reference No.
10256706

OWNER INFORMATION (Type or Print)

Name

Address

City

MEDIA

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNDJA623X25

Make

KIA

Model

SPORTAGE

Model Year

2002

Date Purchased

5/2007

Dealer's Name and Telephone Number

GEORGE VUKOVITS AUTO REPAIR

Engine:

No. Cylinders

Fuel Type:

Original Owner

NO

Dealer's City

SECAN

State

PA

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

10-APR-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE

Failure Mileage

Failure Speed

02000

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☒ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

4

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 KIA SPORTAGE. THE CONTACT SMELLED A STRONG ODOR OF GASOLINE EMANATING FROM HER VEHICLE. SHE TOOK THE VEHICLE TO THE DEALER AND THEY STATED THAT GASOLINE WAS LEAKING FROM THE FUEL TANK. SECONDLY, A TECHNICIAN STATED THAT THERE WAS NO RECALL AVAILABLE FOR THAT COMPONENT; THEREFORE, THE CONTACT WOULD HAVE TO ASSUME FINANCIAL RESPONSIBILITY FOR THE REPAIR. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 62,000 AND CURRENT MILEAGE WAS 70,000. We are repairing at our cost & would like to be reimbursed.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

we had a gas leak in the tank of my 2002 Kia. We thought there was a recall or a reimbursement of the tank like the 1999 and 2000 hyundai. Last time I took it in to Ryan Kia they told me there was no gas leak. Two shops, one before that incident & one after that in last week [redacted] collision at Wycombe in Lansdowne told me to get the tank replaced before they would do the body work. We

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are waiting for the Kia manual in the mail and I already purchased & picked up the gas tank at my cost Saturday, Jan 31, 2008 and they tried to see if it would be covered before that. It is their fault also for lying about the leak. The one who is not there anymore was named [redacted]

U.S. Department
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1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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UNITED STATES

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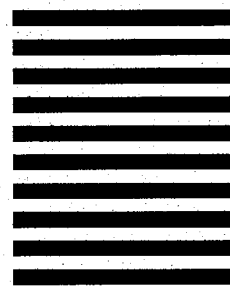
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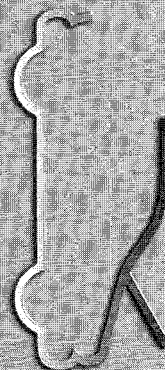
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

