



DOT Auto Safety Hotline

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

28-JAN-2009

Reference No.

10256618

OWNER INFORMATION (Type or Print)

Name

Address

City

LANSE

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 2/9/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GDFG15R5Y

Make

GMC

Model

SAVANA 1500

Model Year

2000

Date Purchased

May 2000

Dealer's Name and Telephone Number

McDonald Pontiac GMC 989-790-5155

Engine:

No: Cylinders

8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Saginaw

State

MI

Zip Code

48603

Transmission Type

4 Speed Automatic

☒ Antilock Brakes☒ Cruise Control

Powertrain Vortec

350 V-8

Multiple Failure:

Incident Date(s)

01-MAR-2005

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 130000 VISIBILITY, 110000 ELECTRICAL SYSTEM

Speedometer Sticking

Failure Mileage

55000

Failure Speed

60 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 GMC SAVANA 1500. THE CONTACT STATED THAT THE SPEEDOMETER STICKS AND DISPLAYS INACCURATE SPEEDS. IT USUALLY BECOMES STUCK ANYWHERE BETWEEN 60-70 MPH, REGARDLESS OF THE ACTUAL SPEED THAT IS BEING DRIVEN. THE FAILURE HAS OCCURRED INTERMITTENTLY FOR YEARS AND THE VEHICLE WAS NEVER TAKEN TO THE DEALER. THROUGH RESEARCH, THE CONTACT RECENTLY FOUND NUMEROUS COMPLAINTS FOR THE SAME FAILURE. HE CALLED THE MANUFACTURER AND WAS INFORMED THAT THEY WERE ONLY REPAIRING THE 2003 AND 2004 MODELS, BUT NO RECALL HAD BEEN ISSUED. WHENEVER THE CONTACT TAKES THE VEHICLE TO THE DEALER, THEY ARE UNABLE TO DUPLICATE THE FAILURE. THE FAILURE IS PROGRESSIVELY BECOMING WORSE AND HAS NOT BEEN REPAIRED. HE BELIEVES IT IS A SAFETY HAZARD TO NOT KNOW HOW FAST HE IS DRIVING. THE FAILURE MILEAGE WAS APPROXIMATELY 55,000 AND CURRENT MILEAGE WAS 97,000. It was taken to Dealer but could not Duplicate

problem because it was Intermittent Also Sticks At 3500 max
And is Jerky at times I had An Extended Warranty At Start of Problem

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.