



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-JAN-2009

Repository

Reference No.  
10256387

**OWNER INFORMATION (Type or Print)**

Name

Address

City BOWLING GREEN

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/26/09

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at: bottom of windshield on driver's side  
1FMYU92144KI

Make FORD

Model ESCAPE

Model Year 2004

Date Purchased Nov. 2005

Dealer's Name and Telephone Number Nice Car Company 734-856-4821

Engine: No. Cylinders 3.0 V6

Fuel Type:

Original Owner

Dealer's City Ottawa Lake State MI Zip Code 49267

Transmission Type

Antilock Brakes  
 Cruise Control

Powertrain

Multiple Failure:

Incident Date(s) 01-JAN-2009

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

Failure Mileage 76,200

Failure Speed 40

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury (ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 FORD ESCAPE. WHILE DRIVING LESS THAN 40 MPH, THE CONTACT PLACED THE VEHICLE INTO DRIVE AND PROCEEDED TO DEPRESS THE ACCELERATOR PEDAL. THE PEDAL BECAME STUCK AND THE VEHICLE PROCEEDED FORWARD. SHE ATTEMPTED TO DEPRESS THE BRAKE PEDAL, BUT THERE WAS NO RESPONSE. THE VEHICLE CRASHED INTO A PLOWED AREA OF SNOW. THERE WERE NO INJURIES. THE ROADS WERE NOT ICY AT THE TIME OF THE CRASH. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 04V574000 (VEHICLE SPEED CONTROL: CABLES), ALTHOUGH THE FAILURES WERE IDENTICAL. THE FAILURE AND CURRENT MILEAGES WERE UNKNOWN.

U.S. DOT

Form 1001-08

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.


Customer Number:  
VIN: 1FMYU92144

PAYMENT: CASH

TAG NO.:

R/O #: 416353

	OPEN DATE	CLOSED DATE	MILEAGE	COLOR	YEAR	MAKE AND MODEL
	22JAN09	23JAN09	76166		04	FORD ESCAPE
	DELIVERY DATE	STOCK NUMBER	WARR. EXP. DATE	SHOP HOURS:		
	22JAN09		22JAN2009	MONDAY - FRIDAY 7:00 A.M. - 6:00 P.M.		
NESS PHONE	SERVICE ADVISOR:	P.O. NO.		SATURDAY 7:00 A.M. - 1:00 P.M.		
	7601 RAY CAMPOS			PLEASE CALL FOR AN APPOINTMENT		
	DLR:48FO56 ENG:3.0 Liter_DOHC					

  
**Customer Copy**

	LIST	NET	TOTAL
A CK FAST IDLE SEE RAY (STICKS) 9999M REPLACED T BODY 119 C		150.00	150.00
1 ESC600 EMISSION SERV.	49.95	49.95	49.95
1 2L8Z*9E926*AB BODY ASY - CARBURETTOR THROT	183.90	183.90	183.90
9000MBJ FUEL INDUCTION SERVICE BJ 119 C		84.00	84.00
,,,,,CHECKED OUT THROTTLE STICKS ON TIP IN ON ACCELERATION DUE TO ,,,,,STICKING THROTTLE PLATE. REMOVED AND REPLACED THROTTLE BODY AND ,,,,,PERFORME D JB CARBON INDUCTION SYSTEM CLEANING. TEST DROVE, THROTTLE IS ,,,,,NORMAL. *****			
SHOP SUPPLIES			18.72

**IMPORTANT**

You may receive a Customer View Point Questionnaire from Ford Motor Company in the future. If for any reason you cannot grade us "Completely Satisfied", please contact Jim Durliat Service Director. Thank You, Mathews Ford/Oregon (800) 225-8210 (419) 698-4444

**Mathews Ford/Oregon**

2811 NAVARRE AVENUE  
OREGON, OH 43616  
(419) 698-4444  
(800) 225-8210

www.mathewsfordoregon.com

*Handwritten:* DALL, JAN 31 2009, [Signature]

**DISCLAIMER OF WARRANTIES**

Any warranties on the product sold herein are those made by the manufacturer of those products. Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose (regarding any product or services provided, unless otherwise indicated on the service repair order). This dealership neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products or services. This disclaimer by the dealership in no way affects the terms or performances of the manufacture's warranty.

DESCRIPTION	TOTALS
LABOR AMOUNT	234.00
PARTS AMOUNT	233.85
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	18.72
TOTAL CHARGES	486.57
ACCTS REC.	0.00
SALES TAX	32.84
PLEASE PAY THIS AMOUNT	<b>519.41</b>

**WORLDS GREATEST FORD DEALER**

Customer Copy

**THANK YOU!**