



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received:

23-JAN-2009

Repository ☐

Reference No.

10256105

OWNER INFORMATION (Type or Print)

Name

Address

City

PHILADELPHI

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an or address to the vehicle manufacturer.
Signature of Owner Date 1/27/2009

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2FMZA5146V

Make

FORD

Model

WINDSTAR

Model Year

1998

Date Purchased

07/15/2008

Dealer's Name and Telephone Number

Capital Auto Auction (218) 332-2515

Engine:

No: Cylinders

Fuel Type:

Reg.

Original Owner

☐

Dealer's City

PHILA, PA

State

PA

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

yes

☒ Cruise Control

Multiple Failure:

yes

Incident Date(s)

23-JAN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Failure Mileage

124528

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☒ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 FORD WINDSTAR. THE CONTACT OBSERVED RED LIQUID LEAKING FROM THE VEHICLE WHILE ATTEMPTING TO PARK. THROUGH ONLINE RESEARCH, SHE DISCOVERED NHTSA CAMPAIGN ID NUMBER 97V097000 (POWER TRAIN:AUTOMATIC TRANSMISSION), BUT WAS UNAWARE IF HER VIN WAS INCLUDED IN THE RECALL OR IF PREVIOUS RECALL REPAIRS HAD BEEN PERFORMED. THE FAILURE AND CURRENT MILEAGES WERE 124,528.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.