

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 22-JAN-2009	Repository ☐ Reference No. 10255974
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		Evening Telephone Number	
City	State	Zip Code	E-mail Address
BREWTON	AL		
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date ____/____/____			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
KNDJB723825		KIA	SPORTAGE
Date Purchased	Dealer's Name and Telephone Number		Model Year
			2002
Original Owner ☐	Dealer's City	State	Fuel Type:
			No: Cylinders
Transmission Type	☐ Antilock Brakes	Powertrain	Incident Date(s)
	☐ Cruise Control		01-OCT-2005
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE		Failure Mileage	Failure Speed
		50000	0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). TL*THE CONTACT OWNS A 2002 KIA SPORTAGE. THE CONTACT STATED THAT WHENEVER THE TEMPERATURE DROPS BELOW 40 DEGREES OUTSIDE, HE SMELLS A VERY STRONG ODOR OF GASOLINE INSIDE AND AROUND THE VEHICLE. THE ODOR IS NOTICEABLE WHEN WALKING UP TO THE VEHICLE AND ALSO WHEN IT IS BEING DRIVEN. THE SCENT IS SO STRONG THAT PASSENGERS BEGIN TO COUGH INSIDE THE PASSENGER COMPARTMENT OF THE VEHICLE. THE VEHICLE HAS BEEN TAKEN TO ANY REPAIR SHOP, MECHANIC, OR DEALER. THE MANUFACTURER STATED THAT THEY WERE NOT AWARE OF ANY OTHER VEHICLES EXPERIENCING THIS FAILURE. THE ISSUE ONLY OCCURS IN THE WINTER DUE TO VERY COLD TEMPERATURES. THE FAILURE MILEAGE WAS 50,000 AND CURRENT MILEAGE WAS 130,000. multiple times, yet *without success at identifying the source of the problem			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The vehicle ~~that~~ also starts easily whenever heavy rains create standing pools of water on the roadway. After a very heavy rain, the engine will not stay cranked. Clearly, again, a fuel issue. Just like the smell in cold weather. It happens every year without fail as soon as it gets cold.

Thank you,

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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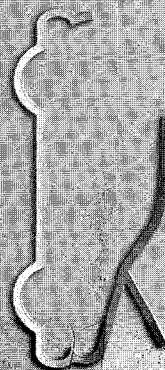
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

