

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: 21-JAN-2009 Repository: <input type="checkbox"/> Reference No.: 10255836	
U.S. Department of Transportation National Highway Traffic Safety Administration 200 FEB 23 PM 1:33			
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address			
City	State	Zip Code	
MIDDLE ISLAND	NY		
Evening Telephone Number			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorization NHTSA will not provide your name or address to the vehicle manufacturer.			
Signature of Owner		Date: 1/28/09	
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1LNHM81W56		LINCOLN	TOWN CAR
Model Year			
2006			
Date Purchased	Dealer's Name and Telephone Number		Engine:
5/25/06	NORTH SHORE LINCOLN-MERCURY (OUT OF BUSINESS)		No: Cylinders
Original Owner	Dealer's City	State	Zip Code
<input checked="" type="checkbox"/>	PORT JEFFERSON STATION, N.Y. 11776	NY	11776
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
AUTOMATIC	<input checked="" type="checkbox"/> TRACTION CONTROL		AIR BAGS
	<input type="checkbox"/> Cruise Control		TRACTION CONTROL
Incident Date(s)			
02-JAN-2009			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 141000 AIR BAGS: FRONTAL, 142000 AIR BAGS: SIDE/WINDOW, 140000 AIR BAGS		Failure Mileage	Failure Speed
NO AIR BAGS DEPLOYED (FRONT NOR SIDES)		36000 (APPROX)	15
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:	
	<input type="checkbox"/> Prior Repair		
Tire Component Code			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	1	0
Reported to Police			
Y			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; ie, parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 2006 LINCOLN TOWN CAR. WHILE DRIVING APPROXIMATELY 15-20 MPH ON AN ICY ROAD, THE VEHICLE BEGAN SLIDING SIDWAYS. THE CONTACT LOST CONTROL OF THE VEHICLE AND CRASHED INTO A PARKED TRAILER ON THE SHOULDER OF THE ROAD. THE AIR BAGS FAILED TO DEPLOY. THE VEHICLE SUSTAINED MAJOR DAMAGE TO THE PASSENGER SIDE DOORS, ROOF, AND DASHBOARD. THE PASSENGER SIDE WINDOWS, WINDSHIELD, AND SIDE VIEW MIRROR WERE ALSO DAMAGED. THE CONTACT SUSTAINED MAJOR INJURIES DUE TO BROKEN GLASS THAT WAS EMBEDDED IN HIS SCALP, IN ADDITION TO A CONCUSSION. HE WAS TRANSPORTED TO A HOSPITAL BECAUSE HE WAS UNCONSCIOUS. THERE WERE NO PASSENGERS IN THE PARKED VEHICLE AND HE WAS THE ONLY PASSENGER IN HIS VEHICLE. A POLICE REPORT WAS FILED. THE MANUFACTURER STATED THAT THEY WOULD BE IN CONTACT WITH HIM. THE DEALER WAS NOT NOTIFIED. THE CURRENT AND FAILURE MILEAGES WERE 36,000, APPROXIMATELY - <u>THE CAR WAS DECLARED A TOTAL LOSS BY MY INSURANCE ADJUSTER, IT WAS IRREPAIRABLE.</u>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			