



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-JAN-2009

Repository ☐

Reference No.
10255738

OWNER INFORMATION (Type or Print)

Name

Address

City

CONNERSVILLE

State

IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of Signature of Owner _____ or address to the vehicle manufacturer.
Date 01/26/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G4AG55M9R6

Make

BUICK

Model

CENTURY

Model Year

1994

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Reg

Original Owner

NO

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

20-JAN-2009

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 010000 STEERING, 010000 STEERING

Failure Mileage

100000

Failure Speed

5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1994 BUICK CENTURY. WHILE DRIVING 5 MPH, THE TIE ROD FAILED WITHOUT WARNING. THE VEHICLE WAS TOWED TO AN AUTO BODY SHOP AND THE MANUFACTURER HAS NOT YET BEEN NOTIFIED. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 100,000. The Rod Broke Right in Half while Driving 5mph per hour Before turning No holes where hit I slow down as RR tracks Tires are 6 months old I get a tire rotation every 3,000 miles with a charge and Balance I was lucky I was on Interstate it would have been a terrible accident.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

TEAM AUTOMOTIVE

420 EAST 5 TH STREET
CONNERSVILLE IN. 47331
(765)827-5199

Sales Receipt

DATE	SALE NO.
1/21/09	11196

SOLD TO

CONNERSVILLE IN.

CHECK NO.	PAYMENT METHOD	PROJECT
5076	Check	

DESCRIPTION	QTY	RATE	AMOUNT
94 BUICK CENTURY / 115711 MILES			
TOWING PER TONYS	1	35.00	35.00
LABOR/ REPLACE RIGHT INNER AND RIGHT	2	48.00	96.00
OUTER TIE ROD END / REPAIR THREADS AT			
END OF STEERING RACK			
AA-ES2136R TIE ROD END-INNER	1	38.99	38.99T
AA-ES3242 TIE ROD END-OUTER	1	34.99	34.99T
INDIANA SALES TAX		7.00%	5.18
Thank you for your business.		Total	\$210.16