

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects National Highway Traffic Safety Administration INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 15 JAN 2009	Repository ☐ Reference No. 10255183
OWNER INFORMATION (Type or Print)		Daytime Telephone Number	E-mail Address
Name _____		Evening Telephone Number Same #	_____
Address _____		_____	
City LOS ANGELES	State CA	Zip Code _____	_____
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA will not release this information or address to the vehicle manufacturer.			
Signature of Owner _____		Date 1/23/09	
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WB10597047		Make BMW	Model K1200 GT
Model Year 2007		Engine: No: Cylinders 4	
Fuel Type: Super Unleaded		Date Purchased 8-23-07	
Dealers Name and Telephone Number Honda of Hollywood		Original Owner ☒	
Dealers City Hollywood		State CA	Zip Code _____
Transmission Type Manual 6 spd	☒ Antilock Brakes ☒ Cruise Control	Powertrain 200cc inline 4	Multiple Failure: Erratic Throttle
Incident Date(s) 01-FEB-2008		Failed Component(S)/PART(S) INFORMATION	
Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 070000 FUEL SYSTEM, GASOLINE		Failure Mileage 4000	Failure Speed 45
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☒ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N		Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).	
TL*THE CONTACT OWNS A 2007 BMW K1200 GT. THE CONTACT STATED THAT THE VEHICLE IDLES HIGHLY. THE RPM'S WILL REMAIN IN A HIGH POSITION FOR A LONG TIME WITHOUT ANY THROTTLE INPUT. THE ENGINE HAS ALSO STALLED AND COMPLETELY SHUT OFF WHILE TRAVELING BETWEEN 45-65 MPH. THE VEHICLE ALSO ACCELERATES AND DECELERATES VERY RAPIDLY, WHICH CAUSES AN UNSTABLE REAR OR FRONT RIDE, DEPENDING ON THE SPEED AT THE TIME. THE VEHICLE HAS BEEN INSPECTED NUMEROUS TIMES BY DIFFERENT DEALERS AND THEY RESET THE CPU; HOWEVER, THEY WERE UNABLE TO DUPLICATE THE FAILURE. THE FAILURE IS STILL PRESENT AND THE VEHICLE IS NOT BEING USED. THE CONTACT BELIEVES THAT THE FAILURE IS DUE TO A MANUFACTURER DEFECT BECAUSE OTHERS WITH THE SAME VEHICLE ARE COMPLAINING ABOUT THE SAME DEFECT. THE FAILURE MILEAGE WAS 4,000 AND CURRENT MILEAGE WAS 14,000.			
☐ Air box + software revision already performed which is a common "fix". Vehicle still has the same issues as prior to parts being changed.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- Motorcycle dropped on right side from engine stalling on slow speed turn; throttle bogged on right turn and then started creating quick lock up of drivetrain.
- Multiple complaints to Honda of Hollywood and in Seaver motorcycles in Orange, CA.
- Multiple complaints to BMW customer service. Spoke w/ Andrew at extension 8758 - 1-800-831-1117.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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LONG BEACH CA 908

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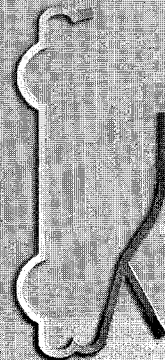
WASHINGTON, DC

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov