

⇒ PLEASE NOTE THE CORRECTIONS/ADDITIONS TO THIS QUESTIONNAIRE

Form Approved: O.M.B. No. 2127-0008

DOT Auto Safety Hotline				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 2009 FEB 23 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				Date Received	Repository ☐
				12-JAN-2009	Reference No. 10254786
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	E-mail Address
Name				Evening Telephone Number	
Address					
City		State	Zip Code		
BLAIRSTOWN		NJ			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO					
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.					
Signature of Owner _____ Date 01/21/09					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5B4MP67G84				Make WINNEBAGO (WORKHORSE CHASSIS) MOTORHOME	Model ADVENTURER CHASSIS 35L
Date Purchased 12/17/03		Dealer's Name and Telephone Number ALL-SEASONS RV 610-253-7700		Engine: GM VORTEC No: Cylinders = 8	Model Year 2004
Original Owner ☒		Dealer's City EASTON		State PA	Zip Code 18045
Transmission Type ALLISON AUTO W/OD		☒ Antilock Brakes ☒ Cruise Control		Powertrain WORKHORSE/ALLISON	
		Multiple Failure: ALL BRAKE COMPONENTS TO SOME EXTENT.		Incident Date(s) 01-DEC-2008 (ACTUAL DATE/TIME NOT ABLE TO BE DETERMINED)	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 040000 SERVICE BRAKES, AIR				Failure Mileage ~ 26000 FIRST OF TWO FAILURES	Failure Speed 50* ABS INDICATOR LIGHT NOTED A PROBLEM
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	Number of Deaths 0
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
BURNED THROUGH THE BRAKES WHILE DRIVING LONG DISTANCES. THE CONTACT STATED THAT THE CALIPERS BURN SEIZED AND WAS UNSAFE TO DRIVE BECAUSE THE BRAKES ARE CONSTANTLY BURNING WHILE DRIVING. THE VIN WAS UNKNOWN. THE CURRENT MILEAGE WAS 31,080 AND FAILURE MILEAGE WAS 26,000. (APPROX.)					
THE REPAIR FACILITY (LAZYDAYS AN AUTHORIZED WORKHORSE CHASSIS REPAIR SERVICE) INDICATED THAT BAD CALIPERS HAVE BEEN LOCKING UP AND BURNING THE BRAKES. CALIPERS, PADS, HOSES, SEALS, HUBS AND ABS SENSORS WERE AFFECTED; ROTORS HAD TO BE TURNED. THE EXTENSIVE REPAIRS TOTALED \$3246.14. THE REPAIR FACILITY INDICATES THAT THIS IS A RE-occurring PROBLEM IN THE RV WORLD. THE CONTACT KNOWS THAT THIS MATTER DESERVES *ABS TROUBLE LIGHT WENT ON TO INDICATE A PROBLEM.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

THE ATTENTION OF THE MANUFACTURER OF THE CHASSIS AND/OR BRAKE PARTS AND THAT REIMBURSEMENT SHOULD BE PROVIDED. A FTC COMPLAINT HAS ALSO BEEN FILED.

NOTE! DOCUMENTATION OF A PREVIOUS "THERMAL EVENT" IS BEING SOUGHT. [THE REPAIR SERVICE HAS GONE OUT-OF-BUSINESS.]

THIS BILL WAS FOUND
IN MY PERSONAL FILE(S); IT
IS FOR A FIRST "THERMAL
EVENT" HYDRAULIC BRAKE PROBLEM.

D & J Auto of Allentown
1315 Hausman Road
Allentown PA 18104
610-351-3138

9/25/2007 4:51 PM

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Repair Order #12817

Blairstown NJ

Vehicle : 2004 Winnebago/Adventurer Workhorse
VIN : 5B4MP67G84
Created : 9/25/2007 4:05:30 PM

Tag/State
Last Mileage : 24262
Odometer In : 24416
Odometer Out : 24416

Labor/Notes

Code/Tech*	Reference	Description	Price
	BRAKEPM	Brake Preventative Maintenance	\$194.00
Includes removing rear wheels, remove brake calipers. Inspect brake pads for cracks and thickness. Inspect brake rotors, measure run out and thickness. Clean brake components. Lubricate calipers, slides and pins. Reassemble and check operation.			
RR		REMOVE AND REPLACE	\$67.90
Right rear axle seal leaking, remove install silicone, re-install axle. Check differential fluid and fill if needed			

Parts

Qty	Code/Tech*	Reference	Description	Condition	Unit Price	Price
3	-	75W90	gear oil	New	\$3.99	\$11.97
			Labor			\$261.90
			Parts			\$11.97
			Sublet/Misc.			\$0.00
			Supplies Charges			\$13.10
			Charges			\$0.00
			Sales Tax			\$17.22
					Tax @ \$286.97 * 6.0000%	\$17.22
					Repair Total	\$304.19

Tech
GR

Certification #

PAID

Any charges that are billed to a party other than the owner of the repaired vehicle are billed as a courtesy to the owner. However, ALL CHARGES INCURRED ARE THE SOLE RESPONSIBILITY OF THE OWNER AND MUST BE PAID ON DEMAND. Therefore, the owner authorizes D & J AUTO, Inc. to process any credit card or any cash deposits to any charges made on this repair order.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express garagekeeper's lien is hereby acknowledged on above vehicle to secure the amount or repairs thereto.

Customer Signature _____

Customer name and address

Lakeland, FL

Lazydays

NUMBER ONE IN RV'S

6130 Lazy Days Boulevard
Seffner (Tampa), FL 33584-2968
(813) 246-4555

Proforma Invoice

Customer No.

Service advisor

Kimberly A. Vance

RO Number

210092

RO Date

12/15/2008

Page 1

Contact Name

Cell Phone

Other Phone

E-Mail

Vehicle id

Year

Make/Model

VIN

License

Mileage in/out

Engine type

Engine SN

Key tag

20027977

2004

Winnebago/Adventurer

5B4MP67G84

31,073/31,073

Delivery date

In service date

Opened

Closed date

Bill To No.

Bill To Name

01/08/2009 09:33

01/15/2009

Motor vehicle repair registration # MV-10691



407



R*210092

Line	Labor code	Team	Service item description	Cause	Correction
210092-002	RO-Retail	CHASSI	C/S: abs light on	023... Unknown 023... Unknown	checked coach for abs light found codes for front wheels checked abs sensors found brakes to be bad calipers have been locking up need to repair all. replaced all 4 calipers and brake pads and hoses and front abs sensors and bleed brakes and replaced front seals and hub caps also retated front tires to rear and balanced tires that were moved to front tech 653 12.0

RO	Activity	Labor line description	Hours	Sales price	Line amount
210092-002	RO-Retail	General service repair	12.00	120.00	1,440.00
RO		Other item description			Amount
210092-002		Shop Materials			30.00
RO		Parts item description	Qty	Sales price	Line amount
210092-002		Sensor, ABS W8000045 also	2.00	78.89	157.77
210092-002		Caliper, 66mm Brake	4.00	156.36	625.42
210092-002		Pads, Brake, 4Pads/Kit	2.00	121.97	243.93
210092-002		Brake Hose	1.00	89.53	89.53
210092-002		Hose, Brake	2.00	75.98	151.96
210092-002		Seal, Oil Front Wheel	2.00	36.03	72.06
210092-002		Cleaner, Brake Degreaser 2CT	8.00	4.61	36.90
210092-002		Oil, Gear 85W-140qt VAL	1.00	10.89	10.89
210092-002		Fluid, Brake, Qt. DOT 4 or DO	1.00	15.61	15.61

Customer name and address

Lakeland, FL

Lazydays

NUMBER ONE IN RV'S

6130 Lazy Days Boulevard
Seffner (Tampa), FL 33584-2968
(813) 246-4555

Proforma Invoice

Customer No.

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Kimberly A. Vance

RO Number

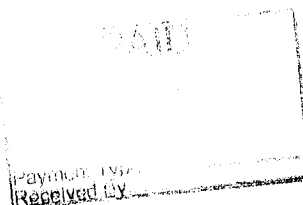
210092

RO Date

12/15/2008

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Line	Labor code	Team	Service item description	Cause			Correction
210092-002		Cap, Hub		2.00	31.34	62.68	
210092-002		Brake Hose		1.00	89.53	89.53	
210092-002		Cap, Hub		-2.00	31.34	-62.68	
210092-002		Cap, Hub W8000124		2.00	35.09	70.17	
	Parts	Labor	Other	Total			
	1,563.77	1,440.00	30.00	3,033.77			
	Parts	Total	Other	Sub total	Sales tax	Total	
	1,563.77	1,440.00	30.00	3,033.77	212.37	3,246.14	



Date Vehicle Dropped Off:

01/05/09

Notified of Completion Date:

01/13/09

Date of Appointment:

01/05/09

Notified of Completion Time:

1:00 PM

Repair Completion Date:

01/13/09

Date Released:

01/15/09

I/We the undersigned acknowledge the forgoing as factual and I/we hereby acknowledge receipt of completed copy.

Signature of owner:

Limited Warranty: Parts and labor are warranted for 90 days or 4,000 miles, whichever comes first. If our repair or replacement fails in normal service, and is reported, within the warranty period, we will fix it free of charge at our facility. THERE ARE NO OTHER WARRANTIES EXTENDED BY LAZYDAYS, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Customer shall not be entitled to recover any consequential or incidental damages, including but not limited to, loss of use, lost profits, lost income, etc. If customer fails to pay any amount due to Lazydays, and collection efforts are required, Customer agrees to pay reasonable attorneys' fees and court costs.

Customer agrees that he or she will carefully inspect all repaired or newly installed components and will notify Lazydays in writing, within 48 hours, if any service work has not been performed or has been performed improperly. Failure to provide timely notice will waive any claim that service work has not been adequately performed.

By

CUSTOMER SIGNATURE

NAME

DATE

1/15/09