

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 2009 FEB - 5 PM 12:38 DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received: 12-JAN-2009	Repository ☐ Reference No. 10254763
OWNER INFORMATION (Type or Print)					
Name				Daytime Telephone Number	
Address				E-mail Address	
City	State	Zip Code	Evening Telephone Number		
GREEN BACKVILLE			VA		
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date <u>1/18/09</u>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4F2YU08112			Make MAZDA	Model TRIBUTE	Model Year 2002
Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City		State	Zip Code	6 cyl. 3.0L
Transmission Type Auto	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s) 22-DEC-2008
☒ Cruise Control					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 140000 AIR BAGS, 150000 SEAT BELTS				Failure Mileage 107000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). TL*THE CONTACT OWNS A 2002 MAZDA TRIBUTE. THE CONTACT NOTICED THAT THE FRONT AIR BAG INDICATOR REMAINED ILLUMINATED. HE TOOK THE VEHICLE TO THE DEALER FOR A DIAGNOSTIC, AND ERROR CODES WERE PRODUCED FOR THE FRONT PASSENGER AIR BAG RETRACTOR CIRCUIT AND THE SEAT BELT LIGHT DEVICE. THE DEALER STATED THAT THE AIR BAG SHOULD BE REPLACED. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 107,000 AND CURRENT MILEAGE WAS 108,640. On invoice from dealership gave diagnostic code B1881 - Passenger Retractor circuit failure - self belt pretensioner fault. Quote was given (~\$450.-) to replace both front pretensioner kits. Did not state that air bag needed to be replaced. I was informed that both sides, driver and passenger, needed to be replaced as they had to be.					
Continued →					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

replaced (pretensioner kits) in pairs. I was informed that the function of the pretensioner circuit is that upon a frontal impact this system sends a signal that snugs or cinches the seat belts such that the occupant(s) is restrained and does not crash violently into the airbag, steering wheel, or dash board. It was stated that it is an integral safety feature and when there is any fault in this system or sensors then this will also cause the air bag indicator light to come on/remain illuminated.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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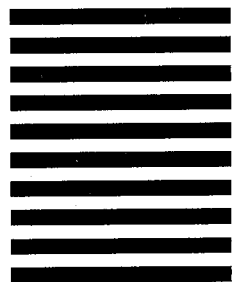
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

