



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

09-JAN-2009

Reference No.
10254403

OWNER INFORMATION (Type or Print)

Name

Address

City

WATERTOWN

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side

1GTD196X5

Make

GMC

Model

CANYON

Model Year

2005

Date Purchased

2-13-06

Dealer's Name and Telephone Number

F.X. Caprara (315) 788-7400

Engine:

No: Cylinders

Fuel Type:

Gas

Original Owner

☐

Dealer's City

Watertown

State

NY

Zip Code

13601

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

05-JAN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage

32660

Failure Speed

10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 GMC CANYON. WHILE DRIVING APPROXIMATELY 10 MPH IN NORMAL CONDITIONS, THE CONTACT HEARD AN EXCESSIVELY LOUD GRINDING NOISE WHEN THE BRAKE PEDAL WAS DEPRESSED. THE VEHICLE INADEQUATELY SLOWED DOWN. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR INSPECTION AND THEY STATED THAT THE ROTORS WERE DEFECTIVE. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 32,660 AND CURRENT MILEAGE WAS 32,680.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

1-22-09

As stated by the mechanic at Mono Muffler, he "had never seen rotors in such condition in his many years of experience with only 32,000 plus miles on them." We both agreed that situation should properly be addressed.

My first attempt for satisfaction was to call GMC. The "rep" listened to my plight and said she would get back to me. (I told her of the condition of the parts and felt I should not only be reimbursed for parts and labor but, above all, this matter seems to be a safety issue and that they ^{may} want to issue a recall.)

The "rep" did get back to me and stated that because I went to an independent business and not an auto dealership, they (GMC) were unable to do anything about this matter. Even, when told of the condition of the parts, she seemed to be disconcerned.

(2)

This is when I felt I had no other recourse than to inform the attorney general's office of this matter. They then referred me to you, as well.

I have retained the defective parts. You would find that the wheel bearings had to be replaced as well, as they were fused to the rotors.

Again - Recall? - I think!

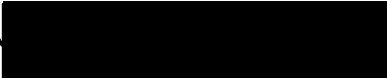
Enclosed you will find a copy of the service receipt and appropriate documentation on the vehicle.

Thank you.

Sincerely,



P.S. I can be contacted at

() or ()

MONRO MUFFLER BRAKE
803 ARSENAL STREET

WATERTOWN, NY

HOME:

WORK:

PO:

WATERTOWN, NY 13601

(315) 466-1544

MANAGER: JOHN P. SHAW

TECHNICIAN: JOHN A. WARNER

1/05/09

17:38

PAGE 1

ESTIMATE #: 233311

INVOICE #: 217417

YEAR: 05

MAKE: GMC

MODEL: CANYON

LICENSE #:

COLOR:

STATE: NY

VEHICLE ID: 12345678901234567890

VIN:

SERVICES REQUESTED:

OK BRAKES GRINDING STATES FEELS LIKE
BACK NOT WORKING

WHILE WE WERE WORKING WE NOTICED:

MANAGER'S SIGNATURE

NOTICE TO CUSTOMERS

Unless otherwise specified, all labor charges are preset or based on flat rate manuals, and not actual time spent. Unless otherwise specified in writing, all parts and labor are warranted for the earlier of 90 days or 4000 miles. Please see reverse for details. All labor performed and parts replaced were necessary to perform all repairs. All parts are new unless otherwise specified (i.e. Used or Rebuilt). All personal items should be removed from the vehicle before it is left for service. We are not responsible for these items.

I certify that this vehicle has been tested or test driven when needed and that the mechanic's work was performed satisfactorily.

Manager's Initials

The undersigned, having tendered payment of this invoice by check, credit card, or other charge, agrees to pay Monro Muffler Brake, Inc., Tread Quarters Discount Tire, Mr. Tire (the Company) a sum equal to all charges and expenses, including reasonable attorney fees and returned check charges incurred by the Company, in the event that for any reason said check or charge is not accepted for collection and paid to the Company. Your employees may operate this vehicle for inspection and testing, and/or delivery at my risk. An express mechanical lien is acknowledged on the above vehicle to secure the amount or repairs thereto.

CAUTION: Owners of Mag, Custom, or Alloy wheels must have lug-nuts retorqued after 50 miles! The Company will gladly retorque these lug-nuts once after the first 50 miles at no charge.

See reverse for Diagnosis (REC), Warranty (WARR), and Location (LOC) codes.

**FLEET & COMMERCIAL
ACCOUNTS WELCOME!**



SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

SALES TAX 1,579.36 SALES TAX 1,579.36 SALES TAX 1,579.36

CUSTOMER COPY

INVOICE SHOP 0652 INVOICE

17302699

No Internet access?

Ask your dealer to help you activate this guarantee.

Terms and Conditions Apply

CARFAX agrees to buy this vehicle back from the holder of this Vehicle History Report if the report indicates the vehicle qualifies for the CARFAX Buyback Guarantee and a Branded Title, as fully defined in the Terms and Conditions, actually exists for this vehicle. www.carfax.com/guarantee/hctermsanddef.cfm in order to be eligible for payment. www.carfax.com/guarantee/hctermsanddef.cfm

CARFAX Disclaimer:

CARFAX DEPENDS ON ITS SOURCES FOR THE ACCURACY AND RELIABILITY OF ITS INFORMATION. THEREFORE, NO RESPONSIBILITY IS ASSUMED BY CARFAX OR ITS AGENTS FOR ERRORS OR OMISSIONS IN THIS REPORT. CARFAX FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CARFAX®

Need help? Consumers, please visit our Help Center at www.carfax.com/helpcenter. Dealers or Subscribers, please visit our Help Center at www.carfax.com/dealerhelpcenter.

© 2006 CARFAX, Inc., an R.L. Polk & Co. company. All rights reserved. Patents pending. 13.Feb.2006 17:14:49

CARFAX searched more than 4 billion records from over 7,600 sources and found **2 record(s)** for this 2005 GMC CANYON (1GTD196X5

Date:	Mileage Reading:	Source:	General Comments:
06/22/2005		Michigan Motor Vehicle Dept. Saint Ignace, MI	Registered as personal vehicle
06/22/2005	10	Michigan Motor Vehicle Dept. Saint Ignace, MI Title #	Title or registration issued First owner reported

Detailed Vehicle History Definitions:

- **First Owner**
When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.
- **Personal Use**
Vehicle was registered by the owner for private or personal use.

**CARFAX BUYBACK GUARANTEE**

If you find that any of these severe problems were reported by a Department of Motor Vehicles and were not included in this report, CARFAX will buy this vehicle back.

Severe Damage:

- Salvage/Junk
- Rebuilt/Reconstructed
- Dismantled
- Fire/Flood/Hail
- Canadian Total Loss

Odometer Problems:

- Exceeds Mechanical Limits
- Not Actual Mileage

Lemon History:

- Manufacturer Buyback

Your CARFAX Buyback Coverage:**Vehicle:**

2005 GMC CANYON
1GTD196X5

Transferable Coverage:

02/13/2006 - 02/13/2007

Activation:

Activation Required

Activate Free Guarantee

Go to www.carfaxonline.com/cfm/dealer_order.cfm

3



GOOD NEWS! No manufacturer buyback was ever reported by a DMV for this 2005 GMC CANYON (1GTDT196X5 [REDACTED]). If you find that a manufacturer buyback was reported by a DMV and not included in this report, CARFAX will buy this vehicle back. You **must** contact us to activate this free guarantee!

4

Ownership History:



CARFAX estimates that this 2005 GMC CANYON (1GTDT196X5 [REDACTED]) had 1 owner(s). CARFAX analyzed this vehicle's title history and other supporting events to identify potential ownership transfers. In compliance with the FCRA, CARFAX does not collect or report owner names or addresses.

Estimated Owners:

1st owner

Date:

06/22/2005

Location:

Michigan

Types of Owners:



This 2005 GMC CANYON (1GTDT196X5 [REDACTED]) was checked for 8 types of registrations.



Registration Reported



No Registration Reported



No Registration Reported



No Registration Reported



No Registration Reported



No Registration Reported



No Registration Reported



No Record Reported

5



GMC does not report recall information for specific vehicles to CARFAX.

You can contact an authorized dealership or GMC at 1-800-462-8782 to find out if this 2005 GMC CANYON (1GTDT196X5 [REDACTED]) still has recalls that require repair.



CARFAX from its sources. This section checks for accidents and/or related damage reported from many sources. Not all accidents are reported to CARFAX. A vehicle inspection completed by your dealer or professional mechanic is recommended.



No Air Bag Deployment Record Reported



No Air Bag Deployment Record Reported



No Air Bag Deployment Record Reported



No Air Bag Deployment Record Reported



No Air Bag Deployment Record Reported



No Air Bag Deployment Record Reported



No Air Bag Deployment Record Reported



No Air Bag Deployment Record Reported



No Air Bag Deployment Record Reported

CARFAX depends on public and private sources for its accident data. Each one of these sources has different processing times. CARFAX can only report what is in our database on 13.Feb.2006 17:14:49. New data will result in a change to this report.



Truth-In-Mileage Check:



GOOD NEWS! No major odometer problems were ever reported by a DMV under the Truth-In-Mileage Act for this 2005 GMC CANYON (1GTDT196X5). If you find that any of the following odometer problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. You **must** register to activate this free guarantee!



odometer tampering - issued by DMV when the owner discloses mileage fraud or a broken odometer.



odometer tampering - issued by DMV when the owner discloses an odometer problem.

Odometer Rollback Check:



CARFAX found no odometer rollbacks for this 2005 GMC CANYON (1GTDT196X5). Rollbacks reported in this section originate from readings collected by a DMV or other verifiable source.

Mileage Consistency Check:



CARFAX found no inconsistent odometer readings in the mileage history of this 2005 GMC CANYON (1GTDT196X5).

Date:

06/22/2005

Mileage:

10

2. MILEAGE ACCURACY CHECK

Truth-In-Mileage Check

☐ No Odometer Problems Reported by a DMV - Buyback Guarantee!

Odometer Rollback Check

☐ No Potential Odometer Rollback Found

Mileage Consistency Check

☐ No Inconsistent Odometer Reading Found**3. LEMON CHECK®**☐ No Mfr. Buyback Reported by a DMV - Buyback Guarantee!**4. OWNERSHIP CHECK**

Number of Owners

☐ 1 Estimated Owner(s)

Type of Owners

☐ Originally Registered as a Personal Vehicle**5. RECALL CHECK**☐ GMC Does Not Report Recalls to CARFAX

DETAILED VEHICLE HISTORY

2 HISTORY RECORDS REPORTED**Year/Make/Model:**

2005 GMC CANYON

Body Style:

3 DOOR EXTENDED CAB PICKUP

Engine:

3.5L I5 MFI DOHC

Fuel:

GASOLINE

Driveline:

4 WHEEL DRIVE

Manufactured in:

UNITED STATES

Safety Equipment:

4 wheel ABS, Running Lights, Dual air bags front/active (manual) belts with passenger side deactivation switch

Standard Equipment:

Power Windows Optional, Power Steering, Air Conditioning, AM / FM, Power Brakes, 6-digit Odometer

1**Total Loss Check:**

GOOD NEWS! No severe damage events were ever reported by a DMV for this 2005 GMC CANYON (1GTDT196X58). If you find that any of the following severe problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. You must activate this free guarantee!



Severe Damage



Severe Damage



Severe Damage



Severe Damage



Severe Damage



Severe Damage



Severe Damage



Severe Damage

Other Accident Indicators:

This 2005 GMC CANYON (1GTDT196X58) had no accident indicators reported to



CARFAX® Vehicle History Report™

**FX Caprara Volkswagen Kia
Watertown, NY**

Since its establishment as an independent company in 1986, CARFAX has collected the largest vehicle history database in North America. This database currently includes over 4 billion records from thousands of public records.

A CARFAX Vehicle History Report is based only on information supplied to CARFAX. Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.



Good News -- Vehicle qualifies for the CARFAX Buyback Guarantee!

No severe problems (major accidents, fire, flood damage, major odometer problems or lemon history) were ever reported by a Department of Motor Vehicles (DMV) for this 2005 GMC CANYON (1GTDT196X). If you find that any of these severe problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back.

You must [at www.CARFAX.com](http://www.CARFAX.com) to activate this free guarantee!

CARFAX Talking Car™

The story of this 2005 GMC CANYON (1GTDT196X) according to our interpretation of the information reported to CARFAX:

This pickup truck has had 1 owner in Michigan. It was originally registered by the owner for personal use.

It has had no minor or moderate accidents reported to CARFAX.

It has had no DMV-reported total loss events, like a major accident, fire or flood.

It has not been reported by a DMV as having an Exceeds Mechanical Limits or Not Actual Mileage title.

It has a consistent mileage history with no indication of an odometer rollback. The last odometer reading, reported on 06/22/2005, was 10 miles.

It was not reported by a DMV as a Manufacturer Buyback or LEMON.

CARFAX estimates it has 29 months or 35,990 miles remaining on the basic warranty. The basic warranty provides bumper-to-bumper coverage.

Go to the Detailed Vehicle History for the complete history and a [link](#) of terms.

Report Summary

1. ACCIDENT CHECK

Total Loss Check

☐ No Severe Accidents Reported by a DMV - Buyback Guarantee!

Other Accident Indicators

☐ No Accident Indicators Reported