



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-JAN-2009

Repository ☐

Reference No.
10254226

OWNER INFORMATION (Type or Print)

Name

Address

City

LYNCHBURG

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/13/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FAHP60A82

Make

FORD

Model

THUNDERBIRD

Model Year

2002

Date Purchased

10-24-07

Dealer's Name and Telephone Number

BLAKE CHEVROLET-CADILLAC

Engine:

No: Cylinders

V-8

Fuel Type:

Original Owner

☐

Dealer's City

HOMESTEAD, FLORIDA

State

FL

Zip Code

33030

Transmission Type

5 SPEED AUTO
W/ OVERDRIVE

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

15-JUN-2007

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 150000 SEAT BELTS

Failure Mileage
53000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD THUNDERBIRD. IMMEDIATELY AFTER PURCHASING THE VEHICLE IN AUGUST OF 2007, THE CONTACT NOTICED THAT THE DRIVER'S SIDE SEAT BELT WEBBING WAS CUT. THE VEHICLE WAS RELATED TO NHTSA CAMPAIGN ID NUMBER 02V169000 (SEAT BELTS:FRONT:WEBBING). THE VEHICLE WAS DRIVEN TO THE DEALER AND THE SERVICE MANAGER STATED THAT THE CUTS ON THE SEAT BELT WEBBING WERE NOT COVERED UNDER WARRANTY. THE MANUFACTURER STATED THAT THE VEHICLE WAS NOT INCLUDED IN THE RECALL; THEREFORE, THEY WERE NOT LIABLE FOR THE REPAIRS. THE CURRENT MILEAGE WAS 58,000 AND FAILURE MILEAGE WAS 53,000.
PURCHASED CAR IN FLORIDA. WHEN I GOT HOME REALIZED THAT SET BELT WAS CUT IN SEVERAL PLACES. HAD A FRIEND GO ON LINE AND FOUND RECALL ON SET BELT. SOUNDS AS IF SAME PROBLEM I HAVE WITH SET BELT. I TOOK CAR TO LOCAL APPLE FORD DEALER AND ALSO CALLED FORD HOTLINE THEY SAID THIS CAR NOT COVERED BY RECALL.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



www.fordvehicles.com

VEHICLE DESCRIPTION

THUNDERBIRD

2002 ROADSTER
2-PASSENGER
3.9L DOHC V8 EN
5-SPEED AUTOMAT

STANDARD EQUIPMENT INCLUDED AT NO EXTRA CHARGE

FUNCTIONAL

- 3.9L 32V DOHC ALUMINUM V8
- DUAL EXHAUST W/BRIGHT TIPS
- 5-SPEED AUTO TRANS W/ OVERDRIVE
- SPEED SENSITIVE WIPERS
- 4-WHEEL INDEPENDENT SLA SUSPENSION
- 18 GALLON FUEL TANK
- AUTO HEADLAMPS W/VARIABLE DELAY

EXTERIOR

- ALL SEASON P235/50VR17 BSW TIRES
- PWR RETRACT CONVERTIBLE W/REMOVABLE TOP
- CHROME CAST ALUMINUM WHEELS

INTERIOR

- ELEC AM/FM STEREO W/IN DASH 6-DISC CD
- AUTO TEMP CONTROL W/DUAL ZONE CONTROLS
- NUDO LEATHER DRIVER/ PASSENGER POWER SEATS
- CENTER CONSOLE W/STORAGE AND LEATHER ARMREST
- POWER TILT/TELESCOPING STEERING COLUMN
- VARIABLE ASSIST POWER STEERING

SAFETY/SECURITY

- DRIVER AND PASSENGER FRONT AND SIDE AIRBAGS
- PERIMETER ANTI-THEFT ALARM
- ALL SPEED TRACTION CONTROL
- 4-WHEEL VENTILATED DISC BRAKES W/ABS

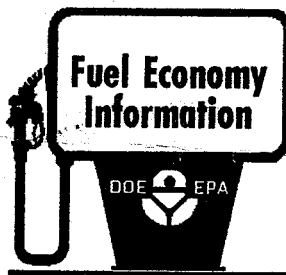
Compare this vehicle to others in the FREE FUEL ECONOMY GUIDE available at the dealer.

CITY MPG

17

Actual Mileage will vary with options, driving conditions, driving habits and vehicle's condition. Results reported to EPA indicate that the majority of vehicles with these estimates will achieve between

14 and 20 mpg in the city
and between
19 and 27 mpg on the
highway.



For more information see
WWW.FUELECONOMY.GOV

2002 THUNDERBIRD,
3.9 LITER, 8 CYLINDERS,
(FEEDBACK FUEL SYSTEM),
FUEL INJECTION, DOHC,
CATALYST
5-SPEED AUTOMATIC.

HIGHWAY MPG

23

For Comparison Shopping
all vehicles classified as
TWO SEATER
have been issued mileage ratings
ranging from 09 to 61 mpg city
and 13 to 68 mpg highway.

Estimated Annual Fuel Cost: \$1223



**EXTENDED
SERVICE
PLAN**

Ford Extended Service Plan is the ONLY service contract backed by Ford and honored by over 5,100 Ford and Lincoln-Mercury Dealers. Ask your dealer for prices and additional details or see our website at www.Ford-ESP.com.

SOLD TO

World Ford/Pembroke Pines
8655 Pines Boulevard
Pembroke Pines FL 33024

SHIP TO (IF OTHER THAN SOLD TO)

VEHICLE IDENTIFICATION NO.

1FAHP60A82

DEALER NO.

24B 014

FINAL ASSEMBLY POINT

WIXOM

METHOD OF TRANSP.

RAIL

ONE

RS21

TWO

THIS LABEL IS AFFIXED PURSUANT TO F
GASOLINE, LICENSE AND TITLE FEES, ST

1L091 N RA 2

VIN 1FAHP60A82

GINE
ATIC TRANSMISS

EXTERIOR
TORCH RED
INTERIOR
TORCH RED ACCENT

PRICE INFORMATION



STANDARD VEHICLE PRICE

Manufacturer's
Suggested Retail Price

\$38,465.00

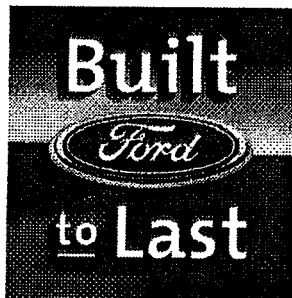
KEY STANDARD EQUIPMENT

ORDER CODE 130A
REMOVABLE TOP
17" 7 SPOKE CHROME CAST ALU
TRACTION CONTROL
AM/FM STEREO IN-DASH 6 DISC

OPTIONAL EQUIPMENT

SUPPLEMENTAL PARKING LAMPS	NO CHARGE
FULL INTERIOR COLOR ACC PKG	800.00
TORCH RED REMOVABLE TOP	NO CHARGE

TOTAL VEHICLE & OPTIONS	39,265.00
DESTINATION & DELIVERY	530.00



TOTAL MSRP

\$39,795.00

1FAHP60A82



SHIP THROUGH

ITEM#: 24-0118 O/T 1

DEALER AUTOMOBILE INFORMATION DISCLOSURE ACT.
STATE AND LOCAL TAXES AND DEALER INSTALLED OPTIONS ARE NOT INCLUDED.

225 002589 11 09 01