

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148			
U.S. Department of Transportation National Highway Traffic Safety Administration 200 FEB 17 PM 4:09				Date Received: 07-JAN-2009		Repository: ☐	
				Reference No.: 10254135			
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City: CAPITOLA		State: CA		Zip Code			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner: _____ Date: ____/____/____							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4YDF329282				Make: KEYSTONE		Model: MONTANA	
Date Purchased: _____				Dealer's Name and Telephone Number: _____		Model Year: 2002	
Original Owner: ☐		Dealer's City: _____		State: _____ Zip Code: _____		Engine: No: Cylinders: _____	
Transmission Type: ☐ Antilock Brakes ☐ Cruise Control		Powertrain: _____		Multiple Failure: _____		Incident Date(s): 06-JUN-2008	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 210000 TRAILER HITCHES						Failure Mileage: 3000	
						Failure Speed: 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: 0		Number of Deaths: 0	
				Reported to Police: N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
TL*THE CONTACT OWNS A 2002 KEYSTONE MONTANA. THE CONTACT STATED THAT THE FIBER GLASS HAD A CRACK CAUSED BY THE FLEXING OF THE HITCH, WHICH COULD NOT SUPPORT THE TRAILER. HE HAS EXPERIENCED MULTIPLE FAILURES WITH THE HYDRAULIC AND STATED THAT THE VEHICLE WAS DESIGNED POORLY. THE MANUFACTURER STATED THAT THE VEHICLE WAS OUT OF WARRANTY AND COULD NOT MAKE ANY REPAIRS. THERE WAS NO CRACK AT THE TIME OF THE PURCHASE. THE FAILURE MILEAGE WAS 3,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							