

CL-10254021-4930

Jackson, Norris CTR (NHTSA)

From: NHTSAHotline@telesishq.com [mailto:NHTSAHotline@telesishq.com]
Sent: Monday, May 18, 2009 5:06 PM
To: hotline-inquiries, NHTSA (NHTSA)
Subject: Case Escalation
Importance: High

Notification of Case Escalation (All times are GMT-0400)

Project: NHTSA Hotline Center
Case: PE08065 - Nissan Murano - broken front seat anchor
Case Number [REDACTED]

Escalation: NHTSA **Status:** Closed
Date: 2009-05-18 **Time:** 17:06:30
Creation Date: 2009-05-17 **Creation Time:** 21:06:09

Description:

Entered on 05/18/2009 at 17:06:29 EDT (GMT-0400) by BOL:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email and it has been forwarded to the appropriate NHTSA subject matter expert. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building,

5/19/2009

Washington, DC 20590.

Entered on 05/17/2009 at 21:06:09 EDT (GMT-0400) by [REDACTED]

From: [REDACTED]

Comments:

It has been 6 months since the NHTSA investigation (PE 08065) was opened on the Nissan Murano's driver seat anchor.

I am the senior moderator for NissanMurano.org, a car owners forum, and also the owner of a Murano that has a broken front seat anchor. Each week we have several new members reporting broken driver seat anchors. We ask all members to report the problem to the NHTSA but not everyone does. Nonetheless the number of broken (and dangerous) seat anchors continues to grow.

I would like to give our membership an update on the investigation. Is the NHTSA any closer to a resolution on this investigation?

Thank you in advance.

[REDACTED]
From NHTSA Web Site.

Contact Information:

Last Name: [REDACTED]

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Email Address: [REDACTED]

NHTSA ID: 88860

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