

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	
Date Received: 06-JAN-2009 Repository: ☐		Reference No. 10253941	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	
OCEAN SIDE	CA		
Evening Telephone Number			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date <u>1/13/09</u>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1FMFU17505		FORD	EXPEDITION
Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
MAR 13, 2005	NORTH COUNTY FORD 888-945-9900	No: Cylinders	
Original Owner	Dealer's City	State	Zip Code
☒	VISTA	CA	92083
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:
AUTO	☐ Cruise Control		
Incident Date(s)			
18-DEC-2008			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING		Failure Mileage	Failure Speed
		94746	30
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No	0	0
Reported to Police		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 2005 FORD EXPEDITION. THE VEHICLE WAS PURCHASED BRAND NEW FROM THE DEALER AND UNDERWENT REGULARLY SCHEDULED MAINTENANCE AT THE SAME DEALER. AT 94,000 MILES, THE ENGINE FAILED. WHENEVER THE VEHICLE REACHED ABOVE 30 MPH, THE VEHICLE WOULD LUNGE FORWARD AND FAIL TO DRIVE SMOOTHLY. THE FAILURE OCCURRED ONLY ONCE AND THE DEALER WAS UNABLE TO DETERMINE THE CAUSE OF THE FAILURE. THE DEALER HAD TO TEAR APART THE ENGINE IN ORDER TO LOCATE THE FAILURE. AFTER INSPECTION, THE DEALER STATED THAT THE TIMING CHAIN TENSIONER NEEDED TO BE REPLACED. THE FAILURE WAS CORRECTED AFTER THE TIMING CHAIN WAS REPLACED. THE CONTACT STATED THAT THE ISSUE SHOULD NOT HAVE OCCURRED TO A VEHICLE WITH 90,000 MILES AND LESS THAN FOUR YEARS OLD. THE CONTACT PAID FOR ALL THE REPAIRS. THE FAILURE MILEAGE WAS 94,746 AND CURRENT MILEAGE WAS 94,900.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			