



DOT Auto Safety Hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
02-JAN-2009	Reference No. 10253561

2009 FEB -5 PM 12:06

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City MILWAUKIE State WI Zip Code _____

Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
 Signature of Owner _____ Date 1/8/2009

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GKEK13R2Y	Make GMC	Model YUKON DENALI	Model Year 2000
Date Purchased _____	Dealer's Name and Telephone Number _____		Engine: No: Cylinders _____
Original Owner <input type="checkbox"/>	Dealer's City _____	State _____	Zip Code _____
Transmission Type _____	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain _____	Multiple Failure: _____ Incident Date(s) 02-JAN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC	Failure Mileage 85241	Failure Speed 25
--	--------------------------	---------------------

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____	Tire Model (Name or Number) _____	Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC036) _____	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: _____
Tire Component Code _____	Tire Failure Type: _____	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____	Date Manufactured: _____	Model No./Name: _____
Seat Type: _____	Installation System: _____	
Child Seat Component Code: _____	Failed Part: _____	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 GMC YUKON DENALI. WHILE DRIVING 25 MPH OR A LOWER SPEED, THE BRAKE PEDAL EXTENDS TO THE FLOOR WHEN IT IS DEPRESSED. THE CONTACT TOOK THE VEHICLE TO A BRIDGESTONE SHOP TO BE REPAIRED AT THE COST OF \$1,000. A WEEK LATER, THE VEHICLE BEGAN TO SLIDE AND THE FAILURE RECURRED. THE VEHICLE WAS TAKEN BACK TO THE REPAIR SHOP AND THEY STATED THAT THERE WAS A DEFECT IN THE HYDRAULIC ANTILOCK SYSTEM. THE CONTACT WAS ADVISED TO TAKE THE VEHICLE TO THE DEALER FOR REPAIR. THE GMC MANUFACTURER STATED THAT THERE WAS A RECALL FOR THIS ISSUE, EXCEPT FOR WISCONSIN BECAUSE IT IS NOT A SALT-BELTED CORROSION STATE. THE CONTACT WOULD HAVE TO PAY FOR THE REPAIR EXPENSES. THE FAILURE MILEAGE WAS 85,241.

The consequence of the Defect can cause increased stopping distances during low-speed brake applications, which result in a crash.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I had to pay ~~what~~ Fine Stone Complete Auto Care at 605 W. Wells St. Milwaukee, Wis. 53203 PH# 414-278-7404. The service advisor took the wheel speed sensor off and thoroughly clean the speed sensor mounting surface on the bearing, apply rust inhibitor to the cleaned surface, grease the mounting surface, re-install the wheel speed sensor, check the peak-to-peak output voltage to ensure the wheel speed signal is within specification. The cost to me was \$97.00 which is unfair because the 2000 GMC Yukon has a recall but not in Wis.

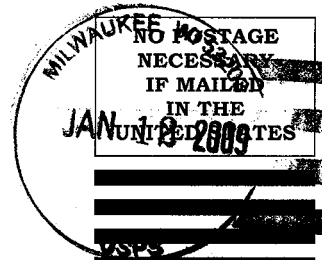
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



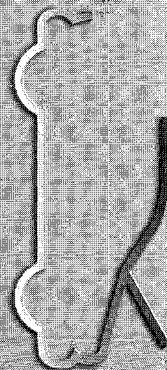
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

