



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects

2009 JAN 29 PM 1:55  
1-888-DASH-2-DOT  
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 31-DEC-2008  
Repository   
Reference No. 10253350

**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City KANSAS CITY State MO Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_ E-mail Address \_\_\_\_\_  
Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/9/09 - 1-9-09

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KMHCM36C2E  
Make HYUNDAI Model ACCENT Model Year 2008  
Date Purchased 3-5-2008 Dealer's Name and Telephone Number NORTH TOWNE HYUNDAI 816-468-2269  
Engine: No: Cylinders \_\_\_\_\_ Fuel Type: \_\_\_\_\_  
Original Owner  Dealer's City K.C., MO State MO Zip Code 64118  
Transmission Type  Antilock Brakes Powertrain \_\_\_\_\_ Multiple Failure: \_\_\_\_\_ Incident Date(s) 30-DEC-2008  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL  
Failure Mileage 7500 (crossed out) 7500  
Failure Speed 10

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
DOT No. (Example: DOTM9ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2008 HYUNDAI ACCENT. THE CONTACT STATED THAT THE MOTOR IN HIS VEHICLE WOULD REV AUTOMATICALLY WHEN COMING TO A STOP. THE VEHICLE WOULD JERK FORWARD AND CAUSED HIM TO RUN A TRAFFIC LIGHT AT 10 MPH. THE FAILURE OCCURRED AT LEAST ONCE EVERY MONTH AND A HALF SINCE THE VEHICLE WAS PURCHASED IN MARCH OF 2008. HE TOOK THE VEHICLE TO THE DEALER AND THEY PERFORMED A DIAGNOSTIC TEST, BUT COULD NOT LOCATE A FAILURE. THE FAILURE MILEAGE WAS 75,000.

\* FAILURE MILEAGE WAS 7500  
NOT 75000

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DEALER & HYUNDAI AMERICA  
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ABOUT ONCE EVERY MONTH AND A HALF, OR MAYBE A LITTLE MORE THAN THAT, THE MOTOR WOULD SUDDENLY REV UP, OR RACE AUTOMATICALLY ON ITS OWN, JUST FOR A FEW SECONDS. THIS USUALLY HAPPENED WHEN I WOULD STOP FOR A STOP SIGN OR LIGHT. BUT NOT ALWAYS. SOMETIMES IT WOULD HAPPEN WHILE DRIVING ALONG AND I WOULD HAVE TO APPLY BRAKES QUICK TO STOP THE CAR. IT'S VERY DANGEROUS. THE LAST TIME IT HAPPENED I RAN A RED LIGHT BEFORE IT STOPPED, IT WAS THEN I DECIDED TO TRADE ATTACH ADDITIONAL SHEETS IF NECESSARY CAR IN.

U.S. Department of Transportation

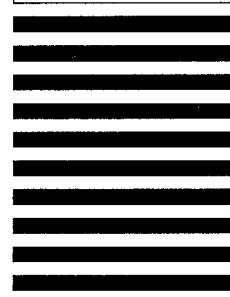
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



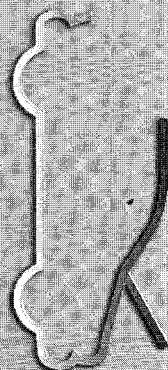
**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
**www.safercar.gov**

or call:  
**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)  
U.S. Department of Transportation  
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