



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-486-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 29-DEC-2008
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OWNER INFORMATION (Type or Print)

Name: _____
Address: _____
City: SEBRING State: FL Zip Code: _____
Daytime Telephone Number: _____ E-mail Address: _____
Evening Telephone Number: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: VWWDS71K3E
Make: VOLKSWAGEN Model: RABBIT Model Year: 2006
Date Purchased: _____ Dealer's Name and Telephone Number: _____ Engine: _____ Fuel Type: _____
Original Owner: Dealer's City: _____ State: _____ Zip Code: _____ No: Cylinders: _____
Transmission Type: _____ Antilock Brakes Powertrain: _____ Multiple Failure: _____ Incident Date(s): 07-JAN-2007
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL
Failure Mileage: 6000 Failure Speed: 5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTMAL9ABC036): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 VOLKSWAGEN RABBIT. WHILE DRIVING APPROXIMATELY 5 MPH ON NORMAL ROAD CONDITIONS, THE VEHICLE HESITATED WHEN THE BRAKE PEDAL WAS DEPRESSED. IN ADDITION, THERE WAS AN EXTREMELY LOW RESPONSE WHEN THE ACCELERATOR PEDAL WAS DEPRESSED. THE FAILURE OCCURRED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOUR TIMES FOR INSPECTION, BUT THEY COULD NOT DUPLICATE THE FAILURE. THE FAILURE MILEAGE WAS 6,000 AND CURRENT MILEAGE WAS 37,000.

See Attachment

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Sebring, Florida
Ph.

January 22, 2009

Dear NHTSA,

The description of the incident that typed on the form is not entirely correct so I will try to make it more concise.

The vehicle in question is a 2006 Volkswagen Rabbit purchased October 10, 2006 used with 4750 miles on it. The problem started almost immediately after the purchase but was very intermittent and could have been there prior to my purchase. I've reported the problem to my dealer at the first service and repeatedly at subsequent services. The first time they were trying to determine whether the ESP control was on or off and whether I was making a turn at the time. Now they (Capital Cities Imported Cars, Inc) and other dealer I have had the vehicle serviced are telling me that it is not a problem that the vehicle is acting normal. So maybe you have an opinion if the following description is normal.

INCIDENT:

This problem is intermittent but has been progressively occurring more often than in the past.

When starting off from a stopped position (i.e. at a stop sign, traffic light, or from a side road onto another road, I step on the accelerator and the car moves forward about ten feet then dies (no response from the accelerator). While holding my foot on the accelerator in the same position as when starting from the stopped position the car stays in that hesitation mode for a period of 2-5 seconds. then will suddenly accelerate rapidly. The road on which I live is about 120 feet from a major state highway at which cars come around the corner rather quickly. I feel this puts me in a very dangerous position where I could be vulnerable to being hit in the drivers side because at that point I am not able to make the car respond. But it happens at a lot of other times which have put me in precarious positions.

I have driven a lot of cars in my life and have a good knowledge of the mechanics of an automobile and I know this is not normal operation for any of the vehicle I know of unless they have a problem.

Please get after Volkswagen and make them correct this problem.

Sincerely,