



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

29-DEC-2008

Repository ☐

Reference No.
10253058

OWNER INFORMATION (Type or Print)

Name

Address:

City

INDIANAPOLIS

State

IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WAUFA84A8T

Make

AUDI

Model

A6

Model Year

1996

Date Purchased

12-17-2008

Dealer's Name and Telephone Number

MARION COUNTY AUCTION

Engine: V6 2.8

No: Cylinders

Fuel Type:

GAS

Original Owner

☐

Dealer's City

INDIANAPOLIS

State

IN

Zip Code

46221

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

17-DEC-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 110000 ELECTRICAL SYSTEM

Failure Mileage

155000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1996 AUDI A6. THE CONTACT DISCOVERED RECALLS FOR HIS VEHICLE AND THE MANUFACTURER STATED THAT THE REPAIRS HAD ALREADY BEEN PERFORMED. HE ASKED FOR THE REPAIR RECORDS, BUT THEY WERE UNAVAILABLE. THE VEHICLE IS EXPERIENCING THE SAME SYMPTOMS AS NOTED IN NHTSA CAMPAIGN ID NUMBER 96V017000 (ELECTRICAL SYSTEM:IGNITION:SWITCH). THE VEHICLE FAILS TO START WHEN THE KEY IS TURNED IN THE IGNITION, THE INSTRUMENT PANEL INDICATORS DO NOT ILLUMINATE, AND THERE IS A LOUD CRACKING NOISE. THE VEHICLE HAS NOT YET BEEN REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 155,000.

WHEN THE KEY IS TURNED IN THE IGNITION, THE IGNITION DOESN'T SPRING BACK, THE STARTER MAKE CRACKING NOISE, WHEN I TURN BACK THE KEY THE INSTRUMENT PANEL INDICATORS ILLUMINATE, BUT THE CLIMATE CONTROL

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)
AND AIR CONDITIONERS STILL MALFUNCTION.

PARTS - IGNITION SWITCH US\$ 15.00
LABOR 2.5 HOURS

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

