



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

2007 JAN 14 11:18 AM
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received:

24-DEC-2008

Repository ☐

Reference No.

10252726

OWNER INFORMATION (Type or Print)

Name

Address

City

BOYNTON BEACH

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5NPEU46F27

Make

HYUNDAI

Model

SONATA GLS

Model Year

2007

Date Purchased

10.06.06

Dealer's Name and Telephone Number

DELRAY ACURA/HYUNDAI 261-265-0000

Engine:

No: Cylinders

6

Fuel Type:

gas

Original Owner

☒

Dealer's City

DeLray Beach

State

FL

Zip Code

33483

Transmission Type

auto

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

13-SEP-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

8000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 HYUNDAI SONATA. WHEN A PASSENGER WHO WEIGHED OVER 130 POUNDS OCCUPIED THE FRONT PASSENGER SEAT THE AIR BAG WARNING LIGHT ILLUMINATED INDICATING THAT THE AIR BAG WAS INOPERATIVE. THE WARNING LIGHT IMPROPERLY IDENTIFIED A SMALL STATURE ADULT AS A CHILD IN THE FRONT PASSENGER SEAT. THE FAILURE TO PROPERLY IDENTIFY THE PASSENGER COULD RESULT IN INJURY OR THE AIR BAG NOT DEPLOYING WHEN NECESSARY. AFTER THE FAILURE OCCURRED HE RECEIVED RECALL NOTICE #08V161000 FOR THE AIR BAGS. THE TECHNICIAN REPLACED THE SEAT AND IMMEDIATELY THE FAILURE RECURRED. THE MANUFACTURER DID NOT PROVIDE ANY ASSISTANCE. THE VEHICLE HAS NOT BEEN PROPERLY REPAIRED. THE FAILURE MILEAGE WAS 6,500 AND THE CURRENT MILEAGE WAS 8,000.

over

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In addition to previous page. Dealer is ADAMANT that they can't fix problem, even though they admit it exists. Service Manager says my "Fight" is with Hyundai Corp. Hyundai cust. service Sup. (ERIN 770-739-9443) says Hyundai District Service Mgr. must see it and they will call with appt. We are still waiting since Sept "repair". Actually it hasn't worked since 2006 when car was new but Hyundai would do nothing until forced to by recent recall. Please help. The car is NOT safe as it is now.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Boynton Beach, FL

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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UNITED STATES

BUSINESS REPLY MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

