



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received:

19-DEC-2008

Repository

Reference No.

10252303

OWNER INFORMATION (Type or Print)

Name

Address

City

PITTSBURGH

State

NH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side

1FMCU93105

25,431 ODOMETER

Make

FORD

Model

ESCAPE

Model Year

2005

Date Purchased

8/28/07

Dealer's Name and Telephone Number

LEWIS FORD INC. 603-237-5533

Engine:

No: Cylinders 1/6

Fuel Type:

GAS

Original Owner

Dealer's City

COLEBROOK NH.

State

Zip Code

03576

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Multiple Failure:

Incident Date(s)

22-DEC-2007

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 130000 VISIBILITY

Failure Mileage:

28000

Failure Speed

30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 FORD ESCAPE. WHILE DRIVING APPROXIMATELY 30 MPH IN THE SNOW, THE FRONT WINDSHIELD WOULD NOT DEFROST AND THE WINDSHIELD WIPERS BECAME INOPERABLE. A LOCAL REPAIR SHOP REPLACED THE WINDSHIELD WIPERS. THE DEFROST SYSTEM WOULD NOT DEFROST THE WINDSHIELD DURING INCLEMENT WEATHER FOR OVER A YEAR. THE VEHICLE WAS DRIVEN TO A LOCAL REPAIR SHOP AND THE MECHANIC WAS UNABLE TO DETERMINE THE CAUSE OF THE FAILURE; HOWEVER, HE REPLACED THE THERMOSTAT. THE MANUFACTURER STATED THAT THEY WERE NOT RESPONSIBLE FOR THE REPAIRS. THE DEALER ADVISED THE CONTACT TO BRING THE VEHICLE IN FOR REPAIRS. THE CURRENT MILEAGE WAS 44,000 AND FAILURE MILEAGE WAS 28,000.



Pittsburg, NH

PS I THINK A TEST SHOULD BE MADE ON THIS BY FORD ON THIS YEAR CAR FOR SNOW & TEM.

Include, if available; Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies) THEY IT'S SAY D

I PAYED LEWIS FORD TO CHECK THIS OUT \$500 LAST YEAR ~~SAME~~ OK
I PUT IN NEW WIPERS, DID NOT HELP, I PUT IN A NEW THERMOSAT
THAT FORD SAYS TO USE 1979. DID NOT HELP,
VISIBILTY CODE. 13000, AT 20°F ICE WILL BACKUP
FROM HOOD TO WINDSHIELD, WIPER ARMS, AT THIS TIME
YOU CANNOT SEE, OUT WINDSHIELD. AND ARMS WILL
STOP WORKING, I DID MAKE IT HOME, NEXT DAY CLEAN
BOY OPEN HOOD, GET ICE OUT OF SAME, BUT DO NOT DRIVE
IN SNOW, TEM. 20° OR- THANK YOU

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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VT 055
29 DEC 2008 PM 1

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UNITED STATES

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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National Highway Traffic Safety Administration

