



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
2009 FEB 15 888 DASH 2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

18-DEC-2008

Repository

Reference No.
10252199

OWNER INFORMATION (Type or Print)

Name

Address

City

MERRIMAC

State MA

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/12/09

VEHICLE INFORMATION

digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNAFG52567

Make
KIA

Model
RONDO

Model Year
2007

Date Purchased

2/19/08

Dealer's Name and Telephone Number

BOURNIVAL KIA 603 433-9266

Engine:

No: Cylinders

4

Fuel Type:

GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

FRONT WHEEL DRIVE

Multiple Failure:

6 TIMES
3/08 - 11/08

Incident Date(s)

07-MAR-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage
1485

Failure Speed
35 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 KIA RONDO. HE HAD CONTINUOUS ELECTRICAL FAILURE WITH HIS VEHICLE. DURING THE RECENT FAILURE, THE VEHICLE CAUGHT FIRE UNDER THE HOOD. THE VEHICLE WAS PUSHED OUTSIDE HIS GARAGE IN ORDER TO SAVE HIS HOME FROM BEING BURNED. THERE WAS A SHORT IN THE ABS MODULE AND THE BRAKES FAILED. ON SEVERAL OCCASIONS, HE ALSO LOST POWER ON THE ELECTRICAL INSTRUMENT PANEL. THE DEALER REPLACED THE ENTIRE FUSE PANEL AND WITHIN THREE DAYS, THE FAILURE REOCCURRED. THE DEALER STATED THAT HE WOULD NEED AUTHORIZATION FROM THE MANUFACTURER BEFORE REPAIRING THE VEHICLE A SECOND TIME. THE MANUFACTURER ADVISED HIM THAT THEY HAD THE RIGHT TO MAKE THE REPAIRS; HOWEVER, THE CONTACT REFUSED SINCE PREVIOUS ATTEMPTS TO REPAIR THE VEHICLE WERE UNSUCCESSFUL. THE CURRENT MILEAGE WAS APPROXIMATELY 22,000 AND THE FAILURE MILEAGE WAS APPROXIMATELY 1,485.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

AFTER PURCHASING VEHICLE ON 2/19/08
WHILE DRIVING SAID VEHICLE ON 3/7/08
I OBSERVED THE ABS LIGHT COME ON,
TESTED BRAKES THEY WORKED. I CALLED
DEALER TOLD MANAGER I WAS DROPPING
OFF VEHICLE TO BE SERVICED FOR ABS
MALFUNCTION. WHILE DRIVING TO DEALER
ABS LIGHT WENT OUT, I AGAIN CHECKED
BRAKES PEDAL WENT TO FLOOR, COMPLETE
BRAKE FAILURE, STOPPED VEHICLE WITH
EMERGENCY BRAKE, AFTER VEHICLE STOPPED
ABS LIGHT CAME ON AGAIN AND BRAKE
SYSTEM FUNCTIONED ALL THE WAY TO DEALER.
SINCE BEING REPAIRED ELECTRICAL
MALFUNCTIONS HAVE CAUSED MANY
COMPONENTS TO BE REPLACED I.E. RADIO,
FUSE PANEL, GROUND WIRES, BATTERY CABLE
ENDS. NO COMPONENTS ARE AVAILABLE
AS THEY WERE RETURNED TO MANUFACTURER
FOR WARRANTY CLAIMS.

1/12/09

BOURNIVAL GROUP

SINCE 1969
TRANSPORTATION SPECIALISTS

720 & 2458 Lafayette Road
PORTSMOUTH, N.H. 03801

Jeep



(603) 431-8900

(603) 433-9266

Chrysler Dealer Code
31-23077

INVOICE NUMBER
CHCP283185

CUSTOMER NUMBER

MERRIMAC, MA

HOME PHONE		WORK PHONE	
ASM DOUG	24942	HAT #	
LABOR RATE	PLATE #	CURRENT MILEAGE 9630	
VEHICLE IDENTIFICATION J7/KIA/RONDO EX/APURP			
VIN # KNAFG52567			
F.T.E. NO.		P.O. #	
EXTERIOR COLOR WHITE		STOCK # K2993	
COMMENTS		MO: 10752	
DELIVERY MILES 4		DEALER MFG #	
W.O. DATE 06/17/08		INVOICE DATE 06/30/08	
REPRINT NUMBER		DELIVERY DATE 02/18/08	
		PRODUCTION DATE	

TRANSPORTATION CLAIM - Dealer's Certification: By submission of this claim, the described dealer certifies that any damages and/or loss was not caused from any source other than transporting of this vehicle and that all work has been performed with the charges being true and correct.

Indemnity Agreement: in the absence of the original freight bill and/or Bill of Lading which cannot be furnished, we hereby indemnify the carriers against any loss resulting from a duplicate claim on this vehicle. Chrysler reserves its right to file additional claims on latent damage which is discovered subsequent to this claim. In consideration of the payment of this claim, Dealer assigns and subrogates to Chrysler Corporation all rights, powers, privileges or remedies it may have against any person, firm or corporation responsible for transportation damage or loss.

JOB# 1 CHARGES-----

LABOR-----
J# 1 31CHZ ACCESSORIES TECH(S):217 WARRANTY
CUSTOMER STATES THERE IS A CD STUCK IN THE RADIO
DEFECTIVE RADIO
REPLACE RADIO

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	WARRANTY
	1	R6170-1D1003W	REMAN AUDIO		
	-1	R6170-1D1003W	CORE RETURN		
				TOTAL - PARTS	0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CHCP JOB# 1 TOTAL 0.00

TOTALS-----

*****	TOTAL LABOR....	0.00
*****	TOTAL PARTS....	0.00
**	TOTAL SUBLET...	0.00
**	TOTAL G.O.G....	0.00
***	TOTAL MISC CHG.	0.00
***	TOTAL MISC DISC	0.00
*****	TOTAL TAX.....	0.00
*****	TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE
***** DUPLICATE INVOICE *****

Disclaimer of Warranties

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BOURNIVAL GROUP

SINCE 1969
TRANSPORTATION SPECIALISTS

720 & 2458 Lafayette Road
PORTSMOUTH, N.H. 03801

Jeep

KIA

(603) 431-8900

(603) 433-9266

Chrysler Dealer Code
31-23077

INVOICE NUMBER
CHCP285593

CUSTOMER NUMBER

MERRIMAC, MA

HOME PHONE		WORK PHONE
ASM DOUG	HAT #	
LABOR RATE	PLATE #	CURRENT MILEAGE 13111
VEHICLE IDENTIFICATION 07/KIA/RONDO EX/APURP		
VIN KNAFG52567		
F.T.E. NO.	PO. #	
EXTERIOR COLOR WHITE	STOCK # K2993	
COMMENTS MO: 13111		
DELIVERY MILES 4	DEALER MFG #	
08/11/08	10/01/08	
REPRINT NUMBER	DELIVERY DATE 02/18/08	
PRODUCTION DATE		

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JOB# 1 CHARGES-----

LABOR-----
J# 1 31CHZ ACCESSORIES TECH(S):24942 INTERNAL
REPLACE PARTS ORDERED
RENTAL CAR FOR CUSTOMER SATISFACTION

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
70794 102546 08/11/08 ENTERPRISE 102546 08/11 TOTAL - SUBLET INTERNAL
0.00

JOB# 1 TOTALS-----
JOB# 1 JOURNAL PREFIX CHCP JOB# 1 TOTAL 0.00

TOTALS-----

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE
***** DUPLICATE INVOICE *****

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TRANSPORTATION SPECIALISTS

720 & 2458 Lafayette Road
PORTSMOUTH, N.H. 03801

Jeep



(603) 431-8900

(603) 433-9266

Chrysler Dealer Code
31-23077

INVOICE NUMBER
CHCB287615

CUSTOMER NUMBER

MERRIMAC, MA

HOME PHONE		WORK PHONE	
ASM DOUG		HAT #	
LABOR RATE	PLATE #	CURRENT MILEAGE 17324	
VEHICLE IDENTIFICATION 07/KIA/RONDO EX/APURP			
VIN # KNAFG52567			
F.T.E. NO.		P.O. #	
EXTERIOR COLOR WHITE		STOCK # R2993	
COMMENTS MO: 17324			
DELIVERY MILES 4		DEALER MFG #	
ORDER DATE 09/29/08		INVOICE DATE 10/01/08	
REPRINT NUMBER		DELIVERY DATE 02/18/08	
PRODUCTION DATE			

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JOB# 1 CHARGES-----				
LABOR-----	ACCESSORIES		TECH(S):217	WARRANTY
J# 1 31CHZ	CUSTOMER STATES THE CLOCK, RADIO AND REMOTE KEYLESS ENTRY NOT WORK SOMETIMES. THE RADIO WILL LOOSE ITS PRESET STATIONS AND THE CLOCK WILL LOOSE TIME. THE REMOTES WILL NOT WORK 2 OR 3 TIMES AND THEN WILL WORK OK			
	TESTED THE ELECTRICAL SYSTEM AND SECURED ALL GROUNDS			
SUBLET-----	PO#-----	VEND INV#-----	INV DATE-----	DESCRIPTION-----
	71595	104024	09/29/08	ENTERPRISE 104024 09/29
			TOTAL - SUBLET	WARRANTY 0.00
JOB# 1 TOTALS-----				
			JOB# 1 JOURNAL PREFIX CHCB	JOB# 1 TOTAL 0.00
JOB# 2 CHARGES-----				
LABOR-----	ROTATE AND BALANCE		TECH(S):217	44.95
J# 2 13CHZROTBALA	CUSTOMER REQUESTS TIRE ROTATION AND BALL ALL TIRES ROADTEST FOR ANY VIBRATION AFTER COMPLETED			
	ROTATED TIRES AND BALANCED ALL 4 WHEELS			
PARTS-----	QTY-----	FP NUMBER-----	DESCRIPTION-----	UNIT PRICE-----
	1	WEIGHTS		5.00
			TOTAL - PARTS	5.00
JOB# 2 TOTALS-----				
			LABOR	44.95
			PARTS	5.00
			JOB# 2 JOURNAL PREFIX CHCB	JOB# 2 TOTAL 49.95
JOB# 3 CHARGES-----				
LABOR-----	ACCESSORIES		TECH(S):217	INTERNAL
J# 3 31CHZ1	CUSTOMER STATES THE RT SIDE CENTER VENT IS LOOSE AND IS NOIS			
	REPLACE DAMAGES TRIM AFTER CK GROUND AND POWER SUPPLIES			
PARTS-----	QTY-----	FP NUMBER-----	DESCRIPTION-----	UNIT PRICE-----
	1	84830-1D000WK	PANEL ASSY-CLUST	INTERNAL
	1	84740-1D0003W	PANEL ASSY-CLUST	INTERNAL
	1	84650-1D100S8	COVER ASSY-CONSO	INTERNAL
			TOTAL - PARTS	0.00
JOB# 3 TOTALS-----				
			JOB# 3 JOURNAL PREFIX CHCB	JOB# 3 TOTAL 0.00
ESTIMATE-----				
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$49.95 (+TAX)				

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SINCE 1969
TRANSPORTATION SPECIALISTS

720 & 2458 Lafayette Road
PORTSMOUTH, N.H. 03801

Jeep

KIA

(603) 431-8900

(603) 433-9266

Chrysler Dealer Code
31-23077

INVOICE NUMBER
CHCP288477

CUSTOMER NUMBER

MERRIMAC, MA

HOME PHONE

WORK PHONE

ASM
DOUG

HAT #

LABOR RATE

PLATE #

CURRENT MILEAGE
18000

VEHICLE IDENTIFICATION

J7/KIA/RONDO EX/APURP

VIN #
KNAFG52567

F.T.E. NO.

PO. #

EXTERIOR COLOR
WHITE

STOCK #
K2993

COMMENTS

MO: 18019

DELIVERY MILES
4

DEALER MFG #

NO DATE
10/20/08

INVOICE DATE
11/20/08

REPRINT NUMBER

DELIVERY DATE
02/18/08

PRODUCTION DATE

TRANSPORTATION CLAIM - Dealer's Certification: By submission of this claim, the described dealer certifies that any damages and/or loss was not caused from any source other than transporting of this vehicle and that all work has been performed with the charges being true and correct.

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JOB# 1 CHARGES-----

LABOR-----
J# 1 31CHZ ACCESSORIES TECH(S):217 WARRANTY
CUSTOMER STATES THE DASH WILL QUIT WORKING SOMETIMES
TESTED THE SYSTEM AND WIRING. POWER SUPPLY AND GROUNDS
PER TECH LINE . PROBLEM IS STILL THERE
SEE JOB 2

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
72411 10029 11/18/08 ENTERPRISE 10029 11/18
TOTAL - SUBLET WARRANTY
0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CHCP JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
J# 2+11CHZ ELECTRICAL TECH(S):217 WARRANTY
TESTED THE SYSTEM AND FOUND A DEFECTIVE INSTRUMENT PANEL
J-BOX
REMOVE TIM TO GAIN ACCESS TO THE J-BOX
REPLACCE J BOX

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
1 91950-1D510 JUNCTION BOX ASS
TOTAL - PARTS WARRANTY
0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX CHCP JOB# 2 TOTAL 0.00

TOTALS-----

TOTAL LABOR..... 0.00
TOTAL PARTS..... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE
***** DUPLICATE INVOICE *****

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Jeep

(603) 431-8900

KIA

(603) 433-9266

Chrysler Dealer Code
31-23077

INVOICE NUMBER
CHCP288477

CUSTOMER NUMBER

MERRIMAC, MA

HOME PHONE

WORK PHONE

NAME
DOUG

HAT #

LABOR RATE

PLATE #

CURRENT MILEAGE
18000

VEHICLE IDENTIFICATION
77KIA/RONDO EX/APURP

VIN #
KN AFG52567

DATE NO.

P.O. #

EXTERIOR COLOR
WHITE

STOCK #
R2993

COMMENTS

MO: 18019

DELIVERY MILES

DEALER MFG #

INVOICE DATE
10/20/08

INVOICE DATE
11/20/08

REPRINT NUMBER

DELIVERY DATE
02/18/08

PRODUCTION DATE

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JOB# 1 CHARGES-----

LABOR-----
J# 1 31CHZ ACCESSORIES TECH(S): 217 WARRANTY
CUSTOMER STATES THE DASH WILL QUIT WORKING SOMETIMES
TESTED THE SYSTEM AND WIRING. POWER SUPPLY AND GROUNDS
FOUND A DEFECTIVE J BOX FOR THE DASH
REPLACE J BOX AND TEST

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
1 91950-1D510 JUNCTION BOX ASS TOTAL - PARTS WARRANTY
0.00

SUBLET-----PO#-----VEND INV#- INV DATE-DESCRIPTION-----
72411 11/20/08 ELECTRICAL PROBLEM TOTAL - SUBLET WARRANTY
0.00

JOB# 1 TOTALS-----
JOB# 1 JOURNAL PREFIX CHCP JOB# 1 TOTAL 0.00

TOTALS-----

** THANK YOU FOR CHOOSING BOURNIVAL ** TOTAL LABOR.... 0.00
** FIVE STAR SALES AND SERVICE TEAMS! ** TOTAL PARTS.... 0.00
*** YOUR SATISFACTION IS IMPORTANT TO US HERE *** TOTAL SUBLET... 0.00
>>>>LET US KNOW BY COMPLETING ANY SURVEYS SENT OUT!<<<<<<<< TOTAL G.O.G.... 0.00
***** TOTAL MISC CHG. 0.00
***** TOTAL MISC DISC 0.00
***** TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE

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SINCE 1969
TRANSPORTATION SPECIALISTS

720 & 2458 Lafayette Road
PORTSMOUTH, N.H. 03801

Jeep

(603) 431-8900



(603) 433-9266

Chrysler Dealer Code
31-23077

INVOICE NUMBER
CHCP290941

CUSTOMER NUMBER

MERRIMAC, MA

HOME PHONE | WORK PHONE

ASM | HAT #

DOUG
LABOR RATE | PLATE # | CURRENT MILEAGE
21682

VEHICLE IDENTIFICATION
07/KIA/RONDO EX/APURP

VIN. #
KNAFG525677

F.T.E. NO. | P.O. #

EXTERIOR COLOR | STOCK #
WHITE/ | **K2993**

COMMENTS
MO: 21687

DELIVERY MILES | DEALER MFG #

W.O. DATE | INVOICE DATE
12/23/08 | **01/09/09**

REPRINT NUMBER | DELIVERY DATE
REPRINT# 1 | **02/18/08**

PRODUCTION DATE

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JOB# 1 CHARGES-----

LABOR-----

J# 1 30CHZ

DRIVEABILITY

TECH(S):217

CUSTOMER STATES THE CAR WILL NOT START AND THERE IS A HOT BURNING SMELL. VEHICLE IS BEING TOWED IN FOR A FIELD REP TO INSPECT ON 01/07/09. CUSTOMER IS AWARE OF THE DATE TO BE INSPECTED

LOU P. ARRIVED AT APPROX. 9 AM AND PROCEEDED TO INSPECT THE CAR WITH GEORGE HATCH. BEFORE STARTING THE CAR HE TESTED THE BATTERY. BATTERY TEST WAS GOOD. STARTED THE CAR WITHOUT JUMPING THE BATTERY AND TESTED THE CHARGING SYSTEM. CHARGING SYSTEM TESTED NORMAL. INSPECTED THE THE BATTERY CABLE ENDS WHILE THE CAR WAS RUNNING. CABLE END WERE STRETCHED A LITTLE ORDERED NEW ENDS. LOU P. ROADTESTED THE CAR 5 MILES WITH NO PROBLEM. THE CAR RAN FOR AN HOUR BEFORE SHUTTING THE CAR OFF HE WAS UNABLE TO DUPLICATE ANY OF THE PROBLEMS THIS CAR HAS NO REGISTRATION PLATES.

WARRANTY

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----
	1	91860-2F020	TERMINAL-BATTERY	
	1	0K30B-67B77	TERMINAL-BATT.NE	
TOTAL - PARTS				

WARRANTY
0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CHCP JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----

J# 2+31CHZ1

ACCESSORIES

TECH(S):217

CUSTOMER STATES THE RADIO AND CLOCK BLINK OUT AND THEN HAVE TO BE RESET
LOU P. AND GEORGE H. BOTH DISSASSEMBLED THE INTERIOR TRI AND DASH ASSY. THE INSPECT THE CONNECTIONS AND GROUNDS THEY FOUND A LOOSE GROUND AT G03 GROUNDING BOLT. REPAIR THREADS AND SECURE GROUND CABLE

WARRANTY

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX CHCP JOB# 2 TOTAL 0.00

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DEMAND FOR ARBITRATION
Pursuant to N.H. RSA 357-D

BOARD USE ONLY	
DATE REC'D:	
FILING FEES - DATES REC'D	
CONSUMER	MANUFACTURER

IMPORTANT - See Instructions on Back.
PLEASE PRINT LEGIBLY IN BLACK INK OR TYPE

SECTIONS 1	CONSUMER - NAME		MANUFACTURER - NAME <i>KIA MOTORS</i>		
	MAILING ADDRESS		ZONE OFFICE MAILING ADDRESS <i>1 TOWER CENTER BLVD</i>		
	CITY or TOWN <i>MERRIMAC</i>	STATE <i>MASS</i>	CITY or TOWN <i>EAST BRUNSWICK N.J.</i>	STATE <i>N.J.</i>	
	TELEPHONE NUMBER		DEALERSHIP NAME <i>BOURNIVAL KIA</i>		
	HOME	WORK			
SECTIONS 2	VEHICLE DESCRIPTION & INFORMATION				
	MAKE <i>KIA</i>	MODEL <i>RONDO</i>	YEAR <i>2007</i>	IDENTIFICATION (SERIAL) NUMBER <i>KNAFG52567</i>	
	PURCHASE (OR LEASE) PRICE <i>\$18429.⁰⁰</i>	PURCHASE (OR LEASE) DATE <i>2/18/08</i>	LIENHOLDER OR LESSOR NAME <i>N/A</i>		
	ODOMETER READING AT 1 st REPAIR FOR WARRANTED DEFECT <i>1482</i>		TRUCK GROSS VEHICLE WEIGHT <i>4476</i>	EXPRESS WARRANTY <i>120 MONTHS 100,000 MILES</i>	
	I hereby demand a hearing and a <input checked="" type="checkbox"/> Refund or <input type="checkbox"/> Replacement Vehicle (choose one remedy only) because I assert the vehicle does not conform to the manufacturer's express warranty. It has the following defects:				
SECTIONS 3	<i>MAJOR ELECTRICAL MALFUNCTIONS IN THE WIRING OF THIS VEHICLE CAUSING FLAMES TO EJECT FROM THE INTERIOR AND SMOKE FROM UNDER THE HOOD ON 11/29/08</i>				
	SECTIONS 4	<input checked="" type="checkbox"/> The dealer has attempted to repair the defects at least three times on: (Attach copies of all repair orders for the warranted defects).	1 st <i>8/11/08</i> MONTH / DAY / YEAR	MARK EACH SECTION THAT APPLIES	<input type="checkbox"/> The vehicle has been out of service for repair of the warranted defects for a total of 30 or more business days. Attach copies of all repair orders.
			2 nd <i>9/29/08</i> MONTH / DAY / YEAR		
		3 rd <i>11/18/08</i> MONTH / DAY / YEAR			
SECTIONS 5	The defects substantially impair the vehicle's <input type="checkbox"/> Use, <input checked="" type="checkbox"/> Market Value, <input checked="" type="checkbox"/> Safety (check all that apply) because: (Explain) <i>KIA'S FAILURE TO FIX THE INHERENT PROBLEM HAS CAUSED TOTAL FAILURE OF THIS VEHICLE</i>				
	SECTIONS 6	I further request manufacturer and/or dealer furnish legible copies of the following documents to me and the Board upon receipt of this Demand: <i>ANY KIA TECH REPORTS ON THIS OR ANY OTHER RONDO'S WITH SIMILAR PROBLEMS</i>			

I certify I have mailed a copy of this Demand to the manufacturer on (date) 12/10/08 and in doing so hereby elect to proceed under the New Hampshire New Motor Vehicle Arbitration Act instead of manufacturer's dispute settlement mechanism.

SIGNATURE OF CONSUMER

DATE

ATTENTION MANUFACTURER: The Manufacturer's response shall be filed with the Board and consumer no later than five (5) working days prior to hearing.