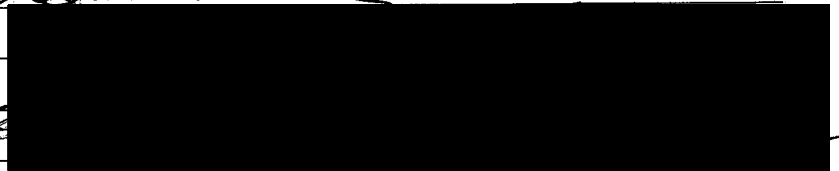


DOT Auto Safety Hotline				FOR AGENCY USE ONLY 100148	
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				Date Received 17-DEC-2008	
U.S. Department of Transportation National Highway Traffic Safety Administration				Repository ☐ Reference No: 10252125	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
MI		Zip Code			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date <u>1-20-09</u>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make		Model
			CHRYSLER		PT CRUISER
Model Year			Engine:		Fuel Type:
2002			No: Cylinders		1045
Date Purchased		Dealer's Name and Telephone Number		Original Owner	
3-3-07				☐	
Original Owner		Dealer's City		State	
				Zip Code	
Transmission Type		Powertrain		Multiple Failure:	
☒ Antilock Brakes					
☒ Cruise Control				Incident Date(s)	
				10-NOV-2007	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 020000 SUSPENSION				Failure Mileage	
				28000	
				Failure Speed	
				50	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
				yes	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
yes					
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies).					
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2002 CHRYSLER PT CRUISER. WHILE DRIVING LESS THAN 50 MPH, THE CONTACT HEARD NOISES COMING FROM THE VEHICLE. THE DEALER STATED THAT THE STRUTS NEEDED TO BE REPLACED AND THE VEHICLE WAS UNSAFE TO DRIVE. THE REPAIR WOULD COST \$539. THE BRAKES AND ROTORS WERE ALSO REPLACED. THE SYSTEM WOULD NOT ACCEPT THE VIN PROVIDED BY THE CONTACT. THE FAILURE MILEAGE WAS 28,000 AND CURRENT MILEAGE WAS 49,000.					
I [redacted] WAS TRYING TO GET A CAR + GET THE OLD CAR PT & BACK I DON'T WRITE TO GOOD, SO PLEASE HELP ME [redacted] 1-20-07					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

RS. I do NOT HAVE A CAR TRAM 10/11/08

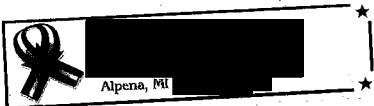
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Call me



Thank you
mgl

ATTACH ADDITIONAL SHEETS IF NECESSARY



U.S. Department
of Transportation

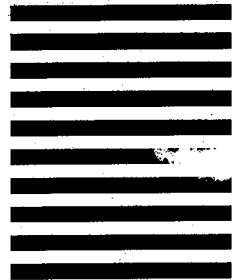
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

