



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

17-DEC-2008

Repository ☐

Reference No.
10252083

OWNER INFORMATION (Type or Print)

Name

Address

City

HOUSTON

State

TX

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to
In the absence of an author
Signature of Owner

Manufacturer of your vehicle?
or address to the vehicle manufacturer.

Date 12/30/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHNDN45D31

Make

HYUNDAI

Model

ELANTRA

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

17-DEC-2008

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 141000 AIR BAGS: FRONTAL

Failure Mileage

120826

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 HYUNDAI ELANTRA. THE CONTACT STATED THAT THE AIR BAG CONTROL MODULE IN THE CENTER CONSOLE FAILED. THE CAUSE OF THE FAILURE WAS LIQUID INTRUSION DUE TO A MANUFACTURER DEFECT OF THE CENTER CONSOLE CUP HOLDERS. THE DEALER WOULD NOT REPAIR THE VEHICLE ACCORDING TO NHTSA CAMPAIGN ID NUMBER 08V532000 (AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE). THE DEALER WILL INSTALL A PROTECTIVE COVER OVER THE AIR BAG CONTROL MODULE CONNECTOR. THE CONTACT FEELS THAT THEY SHOULD REPAIR THE FAILURE AND; HOWEVER, THE DEALER STATED THAT THEY WERE NOT RESPONSIBLE. THE FAILURE MILEAGE WAS 120,826.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.