



DOT Auto Safety Hotline

U.S. Department
of Transportation
2009 JAN -6 PM 2:49
National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

15-DEC-2008

Reference No.
10251836

OWNER INFORMATION (Type or Print)

Name

Address

City

FAIRFIELD

State

IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to release your report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, do NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 12/23/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side.

WBANA73S14

Make

BMW

Model

5 SERIES

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No: Cylinders

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

02-DEC-2008

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 141000 AIR BAGS: FRONTAL

Failure Mileage
55000Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 BMW 5 SERIES. THE CONTACT STATED THAT THE FRONT PASSENGER'S SIDE AIR BAG SENSOR WAS DEFECTIVE. THE AIR BAG WARNING INDICATOR DISPLAYED "PASSENGER AIR BAG SYSTEM FAILURE." THE DEALER STATED THAT THE COST TO REPAIR THE FAILURE WOULD EXCEED \$1,400. THE SYSTEM WOULD NOT ACCEPT THE VIN THAT WAS PROVIDED. THE FAILURE AND CURRENT MILEAGES WERE LESS THAN 55,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.