



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-DEC-2008

Repository ☐

Reference No.

10251619

OWNER INFORMATION (Type or Print)

Name

Address

City

REDDING

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, I NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 12/15/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMZU67E5

Make

FORD

Model

EXPLORER SPORT TRA

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

CORNING FORD 530-824-5434

Engine:

No: Cylinders

Fuel Type:

Reg

Original Owner

Dealer's City

CORNING CA

State

Zip Code

6

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

4 Times

Incident Date(s)

27-OCT-2007

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 120000 EXTERIOR LIGHTING

Failure Mileage

22000

Failure Speed

25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD EXPLORER SPORT TRAC. THE CONTACT STATED THAT THE LIGHT SWITCH THAT CONTROLS THE HEADLIGHTS HAS BEEN REPLACED FOUR TIMES. THE FAILURE OCCURRED ONCE WHILE DRIVING 25 MPH. HE FEELS THAT THE VEHICLE IS UNSAFE TO DRIVE BECAUSE THE LIGHT SWITCH MAY NOT WORK WHILE DRIVING AT NIGHT. THE CURRENT AND FAILURE MILEAGES WERE 22,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



CROWN MOTORS

Where You're King Of The Road
HAVE A CREAM DAY

555 WEST CYPRESS AVENUE • REDDING, CALIFORNIA 96001-2897 • (530) 241-4321

H O N D A



PARTS OPEN ON SATURDAY 800 TO 400
FORD AND DODGE PARTS OPEN 800 TO 5:30
HONDA SERVICE & PARTS OPEN 8:00 TO 5:00 M/F
GIVE US A CALL ON OUR WEB SITE.
www.crownmotorsredding.com

CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
67391		02 SPORT TRAC UPS GND	CHECK		ALBERT J MORENO	09/07/05	352286 FOR

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QUANTITY		PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT	NO REFUNDS WITHOUT THIS INVOICE. MERCHANDISE NOT RETURNABLE AFTER 30 DAYS. 25% HANDLING CHARGE ON RETURNS ACCEPTED. NO REFUNDS ON SPECIAL ORDER OR ELECTRICAL ITEMS ____ (INIT.)
SHIP	B. O.						
1	0	F2DZ-11666-A KNOB - 653823 SHIPPED 0 SPECIAL ORDERED 1 Received 3rd one 12/9/05	SP-ORD	15.60	15.60	15.60	
DISCLAIMER OF WARRANTIES The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income or any other incidental damages.							PAID SEP - 7 2005 CROWN MOTORS CLH
X CUSTOMER SIGNATURE WE THANK YOU!				SUBTOTAL		15.60	
				TAX		1.13	
				FREIGHT		7.50	
				PAY THIS AMOUNT		24.23	

PAID
SEP - 7 2005
CROWN MOTORS

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PARTS OPEN 8:00 TO 5:30 MONDAY - FRIDAY

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Sale



CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
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2002 B SPORT TRAC

QUANTITY		PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT	NO REFUNDS WITHOUT THIS INVOICE. MERCHANDISE NOT RETURNABLE AFTER 30 DAYS. 25% HANDLING CHARGE ON RETURNS ACCEPTED. NO REFUNDS ON SPECIAL ORDER OR ELECTRICAL ITEMS (INIT.)
SHIP	B. O.						
1	0	F2DZ-11666-A KNOB - 653823	F118	15.25	15.25	15.25	
DISCLAIMER OF WARRANTIES						SUBTOTAL	15.25
The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income or any other incidental damages.						TAX	1.11
						FREIGHT	0.00
						PAY THIS AMOUNT	16.36
X CUSTOMER SIGNATURE						NET503	

WE THANK YOU!

PAY THIS AMOUNT

10:24:22 CUSTOMER COPY

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