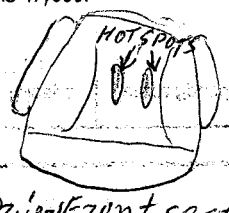


 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 12-DEC-2008	Repository ☐ Reference No. 10251582

OWNER INFORMATION (Type or Print)			
Name _____		Daytime Telephone Number _____	
Address _____		E-mail Address _____	
City HERKIMER	State NY	Zip Code _____	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5FNRL189X4		Make HONDA	Model ODYSSEY
		Model Year 2004	
Date Purchased 11-28-03	Dealer's Name and Telephone Number LAMACCHIA HONDA		Engine: No: Cylinders 6
Original Owner ☐	Dealer's City SYRACUSE	State NY	Zip Code 13204
Transmission Type ATOMATIC	☐ Antilock Brakes ☐ Cruise Control	Powertrain _____	Incident Date(s) 28-NOV-2003
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 220000 SEATS		Failure Mileage 46,900	Failure Speed 13000
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make _____	Tire Model (Name or Number) _____		Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC036) _____	☐ Original Equipment ☐ Prior Repair	Failure Location: _____	
Tire Component Code _____		Tire Failure Type: _____	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make: _____	Date Manufactured: _____	Model No./Name: _____	
Seat Type: _____	Installation System: _____		
Child Seat Component Code: _____		Failed Part: _____	
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☒ Yes ☒ No	Number of Persons Injured 1	Number of Deaths 0
Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 2004 HONDA ODYSSEY. SPORADICALLY, WHILE DRIVING VARIOUS SPEEDS, THE HEATED SEAT BECOMES SO HOT THAT IT BURNS THE CONTACT'S SKIN. THERE ARE NO WARNING INDICATORS BEFORE OR AFTER THE FAILURE. THE VEHICLE HAS NOT BEEN TAKEN TO THE DEALER. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 13,000 AND CURRENT MILEAGE WAS 47,000.			
<i>The vehicle is accident free, looks like new, and is kept in warm garage. It was seldom needed to warm up the seat. The drivers front bottom seat is not working anymore, and there are no visible burnes on top or under seat.</i>			
			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

The seat fuse #8, 20 amp. is OK, did not burn out.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The vehicle never needed any repairs. The seat is the first failure.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov

Owner's Identification

OWNER

ADDRESS

STREET

CITY

STATE/PROVINCE

ZIP CODE/

ODE

V. I. N.

DELIVERY DATE

(Date sold to original retail purchaser)

DEALER NAME

DEALER NO.

ADDRESS

STREET

CITY

STATE/PROVINCE

ZIP CODE/

POSTAL CODE

OWNER'S SIGNATURE

DEALER'S SIGNATURE

This Owner's Manual should be considered a permanent part of the vehicle, and should remain with the vehicle when it is sold.

This Owner's Manual covers all models of the Odyssey. You may find descriptions of equipment and features that are not on your particular model.

The information and specifications included in this publication were in effect at the time of approval for printing. Honda Motor Co., Ltd. reserves the right, however, to discontinue or change specifications or design at any time without notice and without incurring any obligation whatsoever.

POUR CLIENTS CANADIEN
AVIS IMPORTANT: Si vous avez besoin d'un Manuel du Conducteur en français, veuillez demander à votre concessionnaire de commander le numéro de pièce 38S0X650

Congratulations! Your so investment. It will give yo

One of the best ways to read this manual. In it, yo convenience items. After you can refer to it at any

Several warranties protee thoroughly so you under and responsibilities.

Maintaining your vehicle helps to keep your driving. When your vehicle needs dealer's staff is specially your Honda. Your Honda pleased to answer any qu

California Proposition 65

WARNING: This produ California to cause cance