



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2008 DEC 30 AM 7:51 09-DEC-2008

Reference No. 10251211

OWNER INFORMATION (Type or Print)

Name

Address

City

N.E. NEW SALISBURY

State

IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO In the absence of a signature or name or address to the vehicle manufacturer. Signature of Owner Date 12/16/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G1WH52K04

Make

CHEVROLET

Model

IMPALA

Model Year

2004

Date Purchased

4-21-04

Dealer's Name and Telephone Number

JOHN JONES 812-738-7283

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

[X]

Dealer's City

CORYDON

State

IN

Zip Code

47112

Transmission Type

[X]

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-DEC-2008

[X]

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 120000 EXTERIOR LIGHTING

Failure Mileage

67919

Failure Speed

45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

Yes

No

Fire

Yes

No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury (ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 CHEVROLET IMPALA. WHILE DRIVING APPROXIMATELY 45 MPH IN THE EVENING, THE EXTERIOR HEADLIGHTS ON BOTH THE DRIVER AND PASSENGER SIDES FAILED. THE CONTACT STOPPED THE VEHICLE AND TURNED THE DIMMER SWITCH ON AND OFF, WHICH ALLOWED THE EXTERIOR LIGHTS TO REGAIN POWER. THE VEHICLE WAS DRIVEN TO THE CONTACT'S RESIDENCE. THE FOLLOWING DAY, THE VEHICLE WAS DRIVEN TO THE DEALER AND THEY STATED THAT THE DIMMER SWITCH NEEDED TO BE REPLACED. THE DIMMER SWITCH WAS REPLACED THAT SAME DAY. THE MANUFACTURER STATED THAT THERE WAS NO RECALL; THEREFORE, THEY WERE NOT LIABLE FOR THE REPAIRS. THE CURRENT MILEAGE WAS 67,924 AND FAILURE MILEAGE WAS 67,919.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.