



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-DEC-2008

Repository ☐

Reference No.
10251053

OWNER INFORMATION (Type or Print)

Name

Address

City

DESPLAINES

State

IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2B3HD46R53

Make

DODGE

Model

INTREPID

Model Year

2003

Date Purchased

12/31/2003

Dealer's Name and Telephone Number

DODGE ~~STL~~ COUT OF BUSINESS

Engine: 2.7L
No: Cylinders

Fuel Type:

GAS

Original Owner

☐

Dealer's City

DESPLAINES

State

IL

Zip Code

60016

Incident Date(s)

07-DEC-2008

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING: ENGINE

Failure Mileage

72000

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 DODGE INTREPID. WHILE DRIVING APPROXIMATELY 65 MPH, THE CONTACT NOTICED THAT THE OIL WARNING INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. HE PULLED THE VEHICLE TO THE SIDE OF THE ROAD AND NOTICED THAT THE VEHICLE HAD AN ABUNDANT AMOUNT OF OIL. HE ATTEMPTED TO RESTART THE VEHICLE, BUT WAS UNSUCCESSFUL. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER AND THEY STATED THAT THE ENGINE HAD INTERNAL DAMAGE, WHICH WOULD COST \$8,000 TO REPAIR. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 72,000. THE WARRANTY ON THIS VEHICLE IS 70,000 OR 5 YEARS. SINCE THE VEHICLE HAS 72,000 MILES DODGE IS ONLY WILLING TO PAY 1/2 OF \$8,000.00, OR 4,000.00. I HAVE TO PAY 4,000.00 FOR A REPLACEMENT 2.7 LITRE ENGINE THAT IS DEFECTIVE AND IS PRONE TO FAILURE DUE TO IMPROPER DESIGN. THE INTERNET HAS HUNDREDS OF COMPLAINTS ABOUT THIS 2.7 L ENGINE, WHICH SHOULD BE RECALLED BUT DAIMLER-AG WILL NOT RECALL THIS MOTOR/ENGINE IS DANGEROUS AND SHOULD BE REPLACED BY THE 3.2L OR 3.5L BY DAIMLER-AG.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Blown engine due to improper design of 2.7L engine.
Hundreds of complaints about this engine on the internet.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

26 DEC 2008 PM 7 L

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IN THE
UNITED STATES

BUSINESS REPLY MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

