



U.S. Department
of Transportation
2009 JAN -6 PM 2:46
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received:

05-DEC-2008

Repository ☐

Reference No.
10250868

OWNER INFORMATION (Type or Print)

Name

Address

City

SALEM

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GHD03E5W

Make

OLDSMOBILE

Model

SILHOUETTE

Model Year

1998

Date Purchased

Dec. 04

Dealer's Name and Telephone Number

PURE HAZARD USED FROM SHERRIDAN

Engine:

No: Cylinders

6

Fuel Type:

REG

Original Owner

☐

Dealer's City

RT 13 DE. WILMINGTON

State

Zip Code

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

10-NOV-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 070000 FUEL SYSTEM, GASOLINE, 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage

70000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 OLDSMOBILE SILHOUETTE. THE CONTACT STATED THAT THE VEHICLE MADE A LOUD BANGING NOISE. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE NOISE WAS COMING FROM THE BRAKES. REPAIRS WERE MADE TO THE ENTIRE BRAKING SYSTEM, BUT THE NOISE CONTINUED. THE VEHICLE WAS TAKEN BACK TO THE DEALER AND THEY DETERMINED THAT THE FUEL SYSTEM WAS THE CAUSE OF THE FAILURE. THE DEALER STATED THAT IT WAS NOT A SAFETY CONCERN BECAUSE THE ISSUE WAS COMMON IN SOME FUEL TANKS. THE FAILURE AND CURRENT MILEAGES WERE LESS THAN 70,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

@ The END of July '08 STARTED TO HEAR NOISE FROM FUEL TANK
SOUNDS LIKE METAL CONTRACTING. STOPPED DRIVING IT, THEN CHECKED
OUT RECALLS FOR THIS PARTICULAR VEHICLE. ONLY HAS 70,000 MILES
ON IT. THERE WERE SEVERAL (1) TRACTION CONTROL MECHANISM:
LIGHT INDICATOR ALWAYS ON (2) PRESSURE RELEASE VALVE FOR
FUEL TANK (THIS IS PROBABLY THE PROBLEM) 3RD PASSENGER
SLIDING DOOR (STILL NOT RIGHT) 4) SOMETHING WITH TRANS
FOR NOW, I WANT THAT FUEL TANK PRESSURE RELIEF VALVE
FIXED OR REPLACED. THANKS

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

