



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 2008 DEC 30 AM 7:51
03-DEC-2008

Repository
Reference No. 10250608

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City IRON MOUNTAIN State MI Zip Code _____

Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature or address to the vehicle manufacturer.
Signature of Owner _____ Date 12/11/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1HGFA16938L
Make HONDA Model CIVIC Model Year 2008
Date Purchased 12-27-08 Dealer's Name and Telephone Number Van's Honda 328-2671 Engine: No: Cylinders 4 Fuel Type: 87
Original Owner Dealer's City Green Bay State WI Zip Code 54304
Transmission Type Auto Antilock Brakes Cruise Control Powertrain 1-8 Liters Multiple Failure: Yes Incident Date(s) 27-DEC-2007

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 980000 UNKNOWN OR OTHER Failure Mileage 900 Failure Speed 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Bridgestone Tire Model (Name or Number) EL400 Tire Size (Example P215/65R15) P205/55 R16
DOT No. (Example: DOTM19ABC036) DOT 0812 PM2 Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 HONDA CIVIC. WHILE DRIVING APPROXIMATELY 40 MPH IN ICY CONDITIONS, THE CONTACT NOTICED THAT THE VEHICLE WOULD CONSTANTLY SLIDE AS IF IT WERE DRIVING BACKWARDS. THE DEALER REFUSED TO INSPECT THE VEHICLE. THE MANUFACTURER DID NOT ASSIST. THE FAILURE MILEAGE WAS 900 AND CURRENT MILEAGE WAS 9,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

The first time it happened, I was driving on an icy highway 96 out of Lansing. Every now and then the back of the car would fish tail. I was only going 40 mph. Other cars and trucks of all sizes were going by me with no problem, like I was standing still. I pulled off the highway at the first exit and waited until the ice melted before continuing on.

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



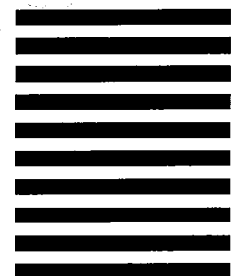
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NECESSARY
IF MAILED
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UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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