



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10250594

2008 DEC 30 AM 7:50
03-DEC-2008

OWNER INFORMATION (Type or Print)

Name

Address

City

HARTSELLE

State

AL

Zip Co

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 12-15-08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4VZBR10944

Make

FLEETWOOD

Model

AMERICAN EAGLE

Model Year

2004

Date Purchased

8-22-08

Dealer's Name and Telephone Number

CAMPING WORLD RV SALES 423-892-8275

Engine:

No: Cylinders

Fuel Type:

DIESEL

Original Owner

☐

Dealer's City

CHATTAHOOCHEE

State

TN

Zip Code

37416

Transmission Type

AUT

☒ Antilock Brakes

☒ Cruise Control

Powertrain

COMMINGS/ALLISON

Multiple Failure:

Incident Date(s)

24-NOV-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM

Failure Mileage

35000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 FLEETWOOD AMERICAN EAGLE MOTOR HOME. THE WIRES IN THE CONTROL PANEL, USED FOR LIGHTING IN THE VEHICLE, BECAME TOO HOT THAT THEY MELT THE CONNECTORS AND OTHER SURROUNDING WIRES. THE MANUFACTURER STATED THAT THE FAILURE WAS NORMAL; HOWEVER, THERE WAS NO RECALL. THE WIRES ARE LOCATED DIRECTLY UNDERNEATH THE BED OF THE VEHICLE. THE CONTACT IS CONCERNED THAT THE OVERHEATING COULD CAUSE THE BED TO CATCH FIRE. THE MECHANIC STATED THAT IN ORDER TO REPAIR THE FAILURE, THE ENTIRE CIRCUIT BOARD WOULD NEED TO BE REPLACED, THE CONTACT REFUSES TO PAY FOR THE REPAIR SINCE IT IS SUCH A COMMON ISSUE. THE VIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 35,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WIRING FOR OVERHEAD LIGHTS GET SO HOT AT THE CONTROL PANEL LOCATED UNDER THE BED THAT IT MELTS THE WIRING INSULATION & PLASTIC CONNECTOR AT THE CONTROL PANEL. THE CONTROL PANEL IS IN A CONFINED SPACE & CONNECTED TO A COMBUSTIBLE SUPPORT. THE SUPPORT & BED ARE LIKELY ~~TO~~ TO CATCH FIRE CAUSING MUCH DAMAGE & BODILY HARM. THE WIRING HAS ACTUALLY BURNED INTO AT ONE PLACE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
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