

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects National Highway Traffic Safety Administration 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 02-DEC-2008	Repository ☐ Reference No. 10250487

OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City CARMEL	State NY	Zip Code	
Do you authorize NHTSA to contact the owner of your vehicle? ☐ YES ☒ NO In the absence of an authorized signature, please print the name and address of the vehicle manufacturer.		Signature of Owner _____ Date <u>12/14/08</u>	

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7HU18D24		Make DODGE	Model RAM 1500
		Model Year 2004	
Date Purchased <u>2004</u>	Dealer's Name and Telephone Number <u>MEADOWLAND OF CARMEL</u>		Engine: No: Cylinders
Original Owner ☒	Dealer's City <u>CARMEL NY</u>	State <u>NY</u>	Zip Code <u>10512</u>
Transmission Type <u>Automatic</u>	☒ Antilock Brakes	Powertrain	Incident Date(s) 17-NOV-2008
	☒ Cruise Control	Multiple Failure:	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 220000 SEATS		Failure Mileage 10457	Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code			Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		

APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)				
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 DODGE RAM 1500. THE CONTACT NOTICED RUST ON THE DRIVER'S SIDE SEAT MOUNTS OF THE VEHICLE. THE DEALER STATED THAT THERE WERE NO RECALLS FOR THE FAILURE AND ADVISED HIM TO CALL THE DODGE MANUFACTURER. THE FAILURE OCCURS ON ALL 2004-2005 RAMS AND THE CONTACT WOULD HAVE TO PAY FOR THE REPAIR OUT OF POCKET. THE FAILURE MILEAGE WAS 10,457.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

All 2004-2005 Dodge Ram 1500's with electric adjustable seats have rust developing on the electric seats. The passenger side seats which are not electric are OK. It is usually the drivers side seats that are rusting. My vehicle has this rust. The rust will progress and eventually weaken the seat mounts making the seat unsafe.

While the dealer admits this is a problem on all vehicles that have these seats they refuse to fix it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

