



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 01-DEC-2008  
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**OWNER INFORMATION (Type or Print)**

Name: [REDACTED] Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Address: [REDACTED] Evening Telephone Number: [REDACTED]  
City: WEST MINSTER State: MD Zip Code: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of [REDACTED] address to the vehicle manufacturer.  YES  NO  
Signature of Owner: [REDACTED] Date: 12/8/08

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1D4HB48N44F-[REDACTED]  
Make: DODGE Model: DURANGO Model Year: 2004  
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED] Engine: [REDACTED] Fuel Type: [REDACTED]  
Original Owner:  Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]  
Transmission Type: [REDACTED]  Antilock Brakes Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 27-NOV-2008  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 150000 SEAT BELTS Failure Mileage: 62200 Failure Speed: 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTM49ABC036): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 DODGE DURANGO. WHILE THE CONTACT WAS INSTALLING THE CHILD SEAT IN THE VEHICLE, THE SEAT BELT LATCH PLATE CRACKED. THE CHILD SEAT COULD NOT BE INSTALLED. SHE STATED THAT THIS WAS THE THIRD SEAT BELT TO FAIL IN THE SAME MANNER. THE FIRST REPAIR WAS MADE UNDER WARRANTY. THE SECOND REPAIR WAS PAID FOR BY THE MANUFACTURER. THE VEHICLE WAS TAKEN TO THE DEALER AND THE PART FOR THE REPAIR WAS ORDERED. THE MANUFACTURER STATED THAT THE SEAT BELT WOULD BE REPAIRED FOR FREE BECAUSE IT WAS A SAFETY ISSUE. THE FAILURE MILEAGE WAS 62,200 AND CURRENT MILEAGE WAS 62,223.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

