



DOT Auto Safety Hotline

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

28-NOV-2008

Reference No.
10250075

OWNER INFORMATION (Type or Print)

Name

Address

City

PHILADELPHIA

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, please print name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNAFE12174

Make

KIA

Model

SPECTRA

Model Year

2004

Date Purchased

12-9-2006

Dealer's Name and Telephone Number

MARTIN

302-778-5200

Engine:

No: Cylinders

Fuel Type:

87

Original Owner

☐

Dealer's City

298 E. CLEVELAND

State

Del.

Zip Code

19711

4

Transmission Type

☐ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

01 JUN 2008

11-9-08

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

I drove the car to SUSMAN'S KIA - IN JENKINTOWN PA.
They could not find the cause of vehicle failure.
I have the car back - the car is running OK.

Failure Mileage

Failure Speed

28000

60

36,500

50 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 KIA SPECTRA. WHILE SLOWING DOWN FOR A RED LIGHT OR STOP SIGN AT ANY SPEED, THE VEHICLE MAKES A LOUD NOISE AND ACCELERATES. THE CONTACT HAD TO TURN OFF THE VEHICLE IN ORDER FOR THE FAILURES TO STOP. THE FAILURE BEGAN IN JANUARY OF 2008. THE VEHICLE WAS TAKEN TO THE DEALER FOR A DIAGNOSTIC, BUT THE CAUSE OF THE FAILURE COULD NOT BE DETERMINED. ON NOVEMBER 9, 2008, WHILE DRIVING 30 MPH IN REVERSE THE VEHICLE ACCELERATED AND CRASHED INTO A TREE. THE CONTACT WAS UNINJURED. THE VEHICLE IS CURRENTLY AT THE BODY SHOP. THE FAILURE MILEAGE WAS 28,000 AND CURRENT MILEAGE WAS 37,000.

~~40000~~ The vehicle was not going 30 mph
IN REVERSE I WAS PARKING - going about 5 mph
OR LESS IN REVERSE TO PARK when this happened
The car accelerated and crashed into a tree.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The car Accelerates when I apply The Brakes
This doesn't happen All The Time only once
in A while, To Stop The car I would Turn Off
The ignition. The last Time I hit A Tree parking
in REVERSE I didn't Have Time To Stop The car.
The Kia dealer has checked This car Three Times
And cannot Find The cause - I have The car back
And so far IT Running Alright. If IT happens
AGAIN I will call you. Thank you

ATTACH ADDITIONAL SHEETS IF NECESSARY

Philadelphia, PA

PHILADELPHIA PA 191

08 DEC 2008 PM

**HAPPY
HOLIDAY**

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
20077-9382**

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**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration