



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

21-NOV-2008

Reference No.
10249513

OWNER INFORMATION (Type or Print)

Name

Address

City

DANIELSON

State CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

DODGE

Model

RAM 1500

Model Year

2000

Date Purchased

11/22/2000

Dealer's Name and Telephone Number

GREAT ROAD DODGE

Engine:

No: Cylinders

Fuel Type:

LIN/KA70

Original Owner

Dealer's City

MAYNARD

State

MA

Zip Code

01754

Transmission Type

AUTO

☒ Antilock Brakes

Powertrain

4 WHEEL

Multiple Failure:

3RD TIME

Incident Date(s)

16-NOV-2008

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage
70089

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

MICHELIN

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 DODGE RAM 1500. WHILE PULLING OUT OF THE DRIVEWAY, THE CONTACT NOTICED THAT THE BRAKES FELT LOW. HE ALSO NOTICED THAT THE BRAKE HOSE ASSEMBLY WAS LEAKING BRAKE FLUID FROM THE FRONT BRAKES. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 01V038000 (SERVICE BRAKES, HYDRAULIC FOUNDATION COMPONENTS: HOSES, LINES PIPING, AND FITTINGS); THEREFORE, THEY WOULD NOT ASSIST WITH THE REPAIR. THE VEHICLE IS CURRENTLY PARKED AT THE CONTACT'S RESIDENCE. THE VIN WAS UNKNOWN. THE FAILURE AND CURRENT MILEAGES WERE 70,089.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

HAVE HAD 3 INCIDENTS OF BRAKE FAILURE
BEFORE THIS ONE ON A VEHICLE WITH
ONLY 70K NOW.

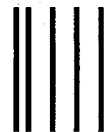
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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

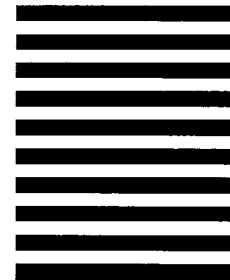
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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



HARTFORD CT 061

APR 22 2009 PM 3 1

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration