



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 19-NOV-2008
Repository:
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OWNER INFORMATION (Type or Print)

Name: _____
Address: _____
City: LEE'S SUMMIT State: MO Zip Code: _____

Daytime Telephone Number: _____ E-mail Address: _____
Evening Telephone Number: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2G1WW12E915
Make: CHEVROLET Model: MONTE CARLO Model Year: 2001
Date Purchased: May, 2001 Dealer's Name and Telephone Number: DEN KAHAN CHEVROLET 816 524-6000
Engine: No: 6 Cylinders Fuel Type: Gas
Original Owner: Dealer's City: Lees Summit, Mo State: Mo Zip Code: 640
Transmission Type: Automatic Antilock Brakes: Cruise Control: Powertrain: 3.4 V6 FRONT wheel drive Multiple Failure: _____ Incident Date(s): 18-NOV-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 063000 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM
Intake Manifold Gasket Failed (Factory Defect - made from substandard material according to the mechanic who has changed several)
Failure Mileage: 40000 / 54,000 Failure Speed: 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC036): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 CHEVROLET MONTE CARLO. THE CONTACT NOTICED A LEAK IN HER GARAGE UNDERNEATH THE VEHICLE, WHICH WAS FOUND TO BE WATER AND COOLANT. SHE TOOK THE VEHICLE TO HER REGULAR MECHANIC, WHO REPLACED THE PLASTIC INTAKE MANIFOLD GASKET WITH A RUBBER GASKET. THE CONTACT WAS INFORMED THAT THE FAILURE WAS COMMON WITH HER TYPE OF VEHICLE AND WAS REFERRED TO THE DEALER. THE DEALER WAS AWARE OF THE FAILURE, BUT COULD NOT ASSIST. THE MANUFACTURER HAS NOT YET BEEN NOTIFIED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 40,000, 54,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.