



U.S. Department
of Transportation

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

18-NOV-2008

Repository ☐

Reference No.

10249138

OWNER INFORMATION (Type or Print)

Name

Address

City

TUNKHANNOCK

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an alternate name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/26/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1G4HR52L5RH

Make

BUICK

Model

LESABRE

Model Year

1994

Date Purchased

7/23/08

Dealer's Name and Telephone Number

ELLIAS SANS Sou Auto Sales

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

Knowlton TWP

State

PA

Zip Code

18706

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

23-JUL-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING: ENGINE

Failure Mileage

125000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1994 BUICK LESABRE. THE VEHICLE WAS PURCHASED IN JULY OF 2008 AND CONTINUES TO STALL WHILE DRIVING 50 MPH OR LESS. THE VEHICLE LOST POWER AND THE ENGINE COMPLETELY SHUT OFF. THE WEATHER CONDITIONS WERE DRY. WHEN THE FAILURE OCCURS, THE VEHICLE BECOMES DIFFICULT TO CONTROL BECAUSE THERE IS NO POWER STEERING OR BRAKING ABILITY. OCCASIONALLY, THE VEHICLE TAKES LONGER THAN A MINUTE TO RESTART. THE VEHICLE HAS TO BE TOWED TO THE DEALER EACH TIME. THE VEHICLE IS CURRENTLY AT THE DEALER, BUT THEY CANNOT DIAGNOSE THE CAUSE OF THE FAILURE. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 125,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Car Keep stalling while I'm driving and I almost got hit by tractor trailer 5 times. I had my grandson in the car 2 of the times. I had the car to the garage where I bought it several times and they couldn't figure it out. They told me to go to another garage I already took it back to them. The car went to Garage 14 times before it was fixed. It has been at Garage more than I have had it.

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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UNITED STATES

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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U.S. Department of Transportation
National Highway Traffic Safety Administration