



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 18-NOV-2008
Repository
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OWNER INFORMATION (Type or Print)

Name _____
Address _____
City ANNAPOLIS State MD Zip Code _____

Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side
3N1CB51D431 _____
Make NISSAN Model SENTRA Model Year 2003
Date Purchased _____ Dealer's Name and Telephone Number _____ Engine: _____ Fuel Type: _____
No: Cylinders _____
Original Owner Dealer's City _____ State _____ Zip Code _____
Transmission Type Antilock Brakes Powertrain _____ Multiple Failure: _____ Incident Date(s) 03-NOV-2008
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 110000 ELECTRICAL SYSTEM
Failure Mileage 74700 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury (ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 NISSAN SENTRA. THE CONTACT STATED THAT THERE WAS A RECALL FOR THE VEHICLE. HE CALLED THE DEALER AND THEY STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 03V477000 (ELECTRICAL SYSTEM:IGNITION:MODULES). THEY FURTHER STATED THAT THE FAILURES WERE DUE TO A CRACK ON THE SURFACE COATING ON ONE OF THE RESISTORS INSIDE THE ECM. THE GAS COULD CAUSE CORROSION OF THE RESISTOR, WHICH COULD CAUSE THE MALFUNCTION INDICATOR TO ILLUMINATE. IN ADDITION, THE FAILURE COULD CAUSE POOR DRIVABILITY (IDLE INSTABILITY, POOR ACCELERATION) OR THE ENGINE COULD STOP RUNNING WHILE THE VEHICLE IS IN MOTION. THE FAILURE AND CURRENT MILEAGES WERE 74,700.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

at approximately 32,000 miles the odometer + car would completely shut off and the car would coast for a couple of seconds and then turn back on. The same dealership replaced the odometer. I noticed to them about the car being difficult to start but they said they could not reproduce the problem. @ approx 74,000 miles the car began not shifting into 1 gear as the car speed up. I had to turn the car off + then back on for it to be functional again. The service engine light was lit ~~to~~ and remains lit. The car has always had trouble starting. These symptoms are exactly like we recall. The car started going into LIMP MODE. ATTACH ADDITIONAL SHEETS IF NECESSARY ON THE FREEWAY

U.S. Department of Transportation

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1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

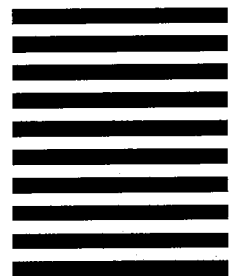
Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE



**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382**



MAIL FINE LINE 440 212

03 DEC 2005 PM 3:1

Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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