



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
2008 DEC -1 1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 18-NOV-2008	Repository <input type="checkbox"/>
	Reference No. 10249087

OWNER INFORMATION (Type or Print)

Name			
Address			
City	BROOKLYN	State	NY
Zip			

Daytime Telephone Number	E-mail Address
Evening Telephone Number	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/22/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5NPET46C78H	Make HYUNDAI	Model SONATA	Model Year 2008
Date Purchased 1/12/08	Dealer's Name and Telephone Number Atlantic Hyundai 193-205 Sunrise Hwy.	Engine: No: Cylinders 4	Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>	Dealer's City West Islip	rel. # 631-587-2470	State N.Y.
	Zip Code 11795		
Transmission Type Auto.	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Air Bags non-functional
			Incident Date(s) 17-NOV-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage 11600	Failure Speed 0
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 HYUNDAI SONATA. EVERYTIME THE VEHICLE IS DRIVEN, THE AIR BAG INDICATOR ILLUMINATES AND WILL NOT DIM. THE FAILURE HAS OCCURRED AT LEAST SEVEN TIMES. THE DEALER COULD NOT DETERMINE THE CAUSE OF THE FAILURE. THE CONTACT IS CONCERNED THAT THE AIR BAGS WILL NOT DEPLOY IF A CRASH OCCURRED. THE FAILURE MILEAGE WAS 11,600.

will NOT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I bought the Hyundai Sonata in January 2008. I have brought the car back to Atlantic Hyundai 6-8 times because the red air-bag light stays on. I was informed by the dealership that the air bags will not deploy when the red light is on. They have not been able to repair the failure in the air bag system. It is an on going problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



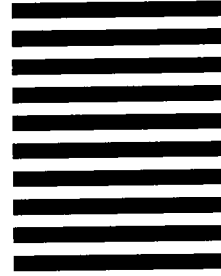
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov
or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Atlantic Nissan

ATLANTIC NISSAN
NYS R/S NO. 7059394
631-587-2444



Atlantic Hyundai

ATLANTIC HYUNDAI
NYS R/S NO. 7059396
631-587-2470

193-205 SUNRISE HIGHWAY
WEST ISLIP, NY 11795

CUSTOMER NO.	ADVISOR JOHN GROSSO	TAG NO.	INVOICE DATE 04/23/08	INVOICE NO.
BROOKLYN, NY	LABOR RATE 93.00	LICENSE NO.	COLOR 3,226 KHAKI/BEIGE	STOCK NO. H85237
	YEAR / MAKE / MODEL 08/HYUNDAI/SONATA/4DR SDN GLS XM AT	MILEAGE	DELIVERY DATE 01/24/08	DELIVERY MILES
	VEHICLE I.D. NO. 5 N P E T 4 6 C 7 8 H		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 04/23/08	
RE	BUSINESS PHONE	COMMENTS	MO: 3227	

LABOR & PARTS
 J# 1 01HY13 WE OWE OIL CHANGE HOURS: TECH(S):9183 INTERNAL
 PERFORM OIL AND FILTER CHANGE AS PER SALES WE OWE
 1

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	21513-23001	GASKET-OIL PLUG	
JOB # 1	1	26300-35503	FILTER ASSY-ENGIN	
				JOB # 1 TOTAL PARTS 0.00
				JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 19HYZAIRB AIR BAG LIGHT ON HOURS: TECH(S):9183 INTERNAL
 CUSTOMER STATES AIR BAG LIGHT IS ON
 FOUND FAULTY OC SENSOR
 ORDERED SEAT CUSHION

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
				JOB # 2 TOTAL PARTS 0.00
				JOB # 2 TOTAL LABOR & PARTS 0.00

G.O.G. & SUPPLIES
 JOB # 1 4.5 MOBILE CLEAN MOTOR OIL @ /UNIT TOTAL - GOG INTERNAL 0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)
 TOTALS

+++++ONLY OUTSTANDING COUNTS *****
 THANKS TO YOU, ATLANTIC HYUNDAI IS GROWING AGAIN!
 TO PROVIDE BETTER SERVICE FOR ALL OUR LOYAL CUSTOMERS,
 WE ARE IMPROVING OUR SERVICE APPOINTMENT SYSTEM.
 ASK US - WE CARE AND WANT YOUR COMPLETE SATISFACTION
 ***** ATTENTION *****
 YOU MAY RECIEVE A MAIL OR GET A PHONE SURVEY FROM HYUNDAI.
 SURVEYS ARE VERY IMPORTANT TO US.THERE ARE A FEW CHOICES OF
 ANSWERS FOR EACH QUESTION.BUT ONLY ONE OF THEM IS A PASSING
 SCORE. AND THAT IS O U T S T A N D I N G.IF THERE IS ANY
 REASON YOU CANNOT SCORE US OUTSTANDING PLEASE CONTACT US
 *****ONLY OUTSTANDING COUNTS !!! *****
 * VISIT OUR SERVICE WEBSITE AT : WWW.ATLANTICHYUNDAI.COM *

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE
 THOSE MADE BY THE MANUFACTURER. THE SELLER
 HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES,
 EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED
 WARRANTY OF MERCHANTABILITY OR FITNESS FOR A
 PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR
 AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT
 ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID
 PRODUCTS.

LABOR AND PARTS ARE WARRANTED FOR 90 DAYS
 OR 4000 MILES, WHICHEVER OCCURS FIRST.

LIMITED EXPRESS WARRANTY
 Warranty on Original Equipment Parts
 installed is 12 months or 12000 miles.
 All other parts and labor is covered for 90
 days or 4000 miles, whichever comes first.
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 warranties of merchantability and fitness
 to the same period.

CUSTOMER ACKNOWLEDGES
 REC. OF COPY X

**CUSTOMER SATISFACTION
 IS OUR
 NUMBER 1 CONCERN**

Thank you
 for this opportunity to serve you.

CUSTOMER SIGNATURE ***** DUPLICATE INVOICE *****



Atlantic Nissan

ATLANTIC NISSAN
NYS R/S NO. 7059394
631-587-2444



Atlantic Hyundai

ATLANTIC HYUNDAI
NYS R/S NO. 7059396
631-587-2470

193-205 SUNRISE HIGHWAY
WEST ISLIP, NY 11795

CUSTOMER NO.	ADVISOR JOHN GROSSO	TAG NO.	INVOICE DATE 05/05/08	INVOICE NO.
BROOKLYN, NY	LABOR RATE 93.00	LICENSE NO.	COLOR KHAKI/BEIGE	STOCK NO. H85237
	YEAR / MAKE / MODEL 08 / HYUNDAI / SONATA / 4DR SDN GLS XM AT	MILEAGE 3,688	DELIVERY DATE 01/24/08	DELIVERY MILES
	VEHICLE I.D. NO. 5 N P E T 4 6 C 7 8 H		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 05/05/08	
PR	BUSINESS PHONE	COMMENTS	MO: 3689	

LABOR & PARTS
 #1 19HYZAIRB AIR BAG LIGHT ON HOURS: TECH(S) 8431 WARRANTY
 CUST STATES AIR BAG LIGHT IS ON-CK AND REPORT
 SOP!!!!!!!!!!!!!!!!!!!!!!
 FOUND FAULTY OC SENSOR
 REMOVED AND REPLACED RIGHT SIDE SENSOR

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	88200-0A541-QZQ	CUSHION ASSY-FR S		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)
 TOTALS

+++++ONLY OUTSTANDING COUNTS *****

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*****ONLY OUTSTANDING COUNTS !!! *****
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 HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES.
 EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED
 WARRANTY OF MERCHANTABILITY OR FITNESS FOR A
 PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR
 AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT
 ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID
 PRODUCTS.

LABOR AND PARTS ARE WARRANTED FOR 90 DAYS
 OR 4000 MILES, WHICHEVER OCCURS FIRST.

LIMITED EXPRESS WARRANTY
 Warranty on Original Equipment Parts
 installed is 12 months or 12000 miles.
 All other parts and labor is covered for 90
 days or 4000 miles, whichever comes first.
 The dealer hereby limits any implied
 warranties of merchantability and fitness
 to the same period.

CUSTOMER ACKNOWLEDGES
 REC. OF COPY X

**CUSTOMER SATISFACTION
 IS OUR
 NUMBER 1 CONCERN**

Thank you
 for this opportunity to serve you.

CUSTOMER SIGNATURE

 DUPLICATE INVOICE *****

PAGE 1 OF 1 CUSTOMER COPY [END OF INVOICE] 04:38pm



Atlantic Nissan

ATLANTIC NISSAN
NYS R/S NO. 7059394
631-587-2444



Atlantic Hyundai

ATLANTIC HYUNDAI
NYS R/S NO. 7059396
631-587-2470

193-205 SUNRISE HIGHWAY
WEST ISLIP, NY 11795

CUSTOMER NO.	ADVISOR JOHN GROSSO	TAG NO.	INVOICE DATE 07/30/08	INVOICE NO.
BROOKLYN, NY	LABOR RATE 96.00	LICENSE NO.	COLOR KHAKI/BEIGE	STOCK NO. H85237
	YEAR / MAKE / MODEL 08/HYUNDAI/SONATA/4DR SDN GLS XM AT	MILEAGE 6,939	DELIVERY DATE 01/24/08	DELIVERY MILES
	VEHICLE I.D. NO. 5 N P E T 4 6 C 7 8 H		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 07/30/08	
RESINUISE DUPLIE	BUSINESS PHONE	COMMENTS	MO: 6939	

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
J# 1 19HYZAIRB AIR BAG LIGHT ON CUST STATES AIR BAG LIGHT IS ON-CK AND REPORT SCAN TEST FOUND POOR CONNECTION ON PPD SENSOR REPAIRED CONNECTION					
HOURS: TECH(S):8431				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00
J# 2 19HY7 ELECTRICAL SYSTEM CUSTOMER STATES ESC LIGHT COMES ON AT TIMES FOUND FAULTY BRAKE LIGHT SWITCH REMOVED AND REPLACED SWITCH					
HOURS: TECH(S):8431				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00
J# 3 01HYZ01 MULTI-POINT INSPECT WE WILL PERFORM A MULTI-POINT INSPECTION REPORT AND WILL PROVIDE A WRITTEN REPORT OF OUR FINDINGS.					
HOURS: 0.00 TECH(S):8431				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00
J# 4 01HY13 WE OWE OIL CHANGE PERFORM OIL AND FILTER CHANGE AS PER SALES WE OWE					INTERNAL
HOURS: TECH(S):8431				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00
JOB # 4 GASKET-OIL PLUG	1	21513-23001			INTERNAL
JOB # 4 FILTER ASSY-ENGIN	1	26300-35503			INTERNAL
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00
G.O.G. & SUPPLIES					INTERNAL
JOB # 4	4.5	MOBILE CLEAN MOTOR OIL @	/UNIT	TOTAL - GOG	0.00
ESTIMATE					
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)					

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LABOR AND PARTS ARE WARRANTED FOR 90 DAYS OR 4000 MILES, WHICHEVER OCCURS FIRST.

LIMITED EXPRESS WARRANTY
Warranty on Original Equipment Parts installed is 12 months or 12000 miles.
All other parts and labor is covered for 90 days or 4000 miles, whichever comes first.
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CUSTOMER ACKNOWLEDGES REC. OF COPY X

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Thank you
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Atlantic Nissan

□ ATLANTIC NISSAN
NYS R/S NO. 7059394
631-587-2444



Atlantic Hyundai

□ ATLANTIC HYUNDAI
NYS R/S NO. 7059396
631-587-2470

193-205 SUNRISE HIGHWAY
WEST ISLIP, NY 11795

CELL:

CUSTOMER NO.	ADVISOR BRIAN MURPHY	TAG NO.	INVOICE DATE 08/04/08
BROOKLYN, NY	LABOR RATE 96.00	LICENSE NO.	COLOR 7,208 KHAKI/BEIGE
	YEAR / MAKE / MODEL 08/HYUNDAI/SONATA/4DR SDN GLS XM AT	DELIVERY DATE 01/24/08	STOCK NO. H85237
	VEHICLE I.D. NO. 5 N P E T 4 6 C 7 8 H	SELLING DEALER NO.	DELIVERY MILES
	F. T. E. NO.	P. O. NO.	PRODUCTION DATE
RE	BUSINESS PHONE	COMMENTS	R. O. DATE 08/04/08
			Mc: 7209

LABOR & PARTS
 JOB # 1 19HYZAIRB AIR BAG LIGHT ON HOURS: TECH(S):8431 INTERNAL
 CUST STATES AIR BAG LIGHT IS ON-CK AND REPORT
 SCAN TEST FOUND CODE B1448
 CONTACTED TECH-LINE CASE #3356644
 TECH-LINE ADVISED SEAT TO BE SENT OUT FOR REPROGRAM
 CUSTOMER DECLINED REPAIRS TO BE PERFORMED REPAIRS
 AT THIS TIME
 ORDERED CUSHION THAT WILL BE SENT OUT FOR CALIBRATION
 ADVISED CUSTOMER THAT AIR BAG SYSTEM WILL NOT
 PERFORM AS DESIGNED UNTIL REPAIRS PERFORMED2
 JOB # 1 TOTAL LABOR & PARTS 0.00
 G.O.G. & SUPPLIES
 JOB # 1 10.0 GAS @ /UNIT TOTAL - GOG 0.00 INTERNAL
 TOTALS
 ***** ONLY OUTSTANDING COUNTS *****
 THANKS TO YOU, ATLANTIC HYUNDAI IS GROWING AGAIN!
 TO PROVIDE BETTER SERVICE FOR ALL OUR LOYAL CUSTOMERS.
 WE ARE IMPROVING OUR SERVICE APPOINTMENT SYSTEM.
 ASK US - WE CARE AND WANT YOUR COMPLETE SATISFACTION
 ***** ATTENTION *****
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 REASON YOU CANNOT SCORE US OUTSTANDING PLEASE CONTACT US
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 * VISIT OUR SERVICE WEBSITE AT : WWW.ATLANIICHYUNDAI.COM *

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 OR 4000 MILES, WHICHEVER OCCURS FIRST.

LIMITED EXPRESS WARRANTY
 Warranty on Original Equipment Parts
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CUSTOMER ACKNOWLEDGES
 REC. OF COPY X
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Thank you
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CUSTOMER SIGNATURE
 ***** DUPLICATE INVOICE *****



Atlantic Nissan

ATLANTIC NISSAN
NYS R/S NO. 7059394
631-587-2444



Atlantic Hyundai

ATLANTIC HYUNDAI
NYS R/S NO. 7059396
631-587-2470

193-205 SUNRISE HIGHWAY
WEST ISLIP, NY 11795

CELL:

CUSTOMER NO.	ADVISOR JOHN GROSSO	TAG NO. 30	INVOICE DATE 08/21/08	INVOICE NO. 1
BROOKLYN, NY	LABOR RATE 96.00	LICENSE NO.	COLOR KHAKI/BEIGE	STOCK NO. H85237
	YEAR / MAKE / MODEL 08/HYUNDAI/SONATA/4DR SDN GLS XM AT	MILEAGE 8,040	DELIVERY DATE 01/24/08	DELIVERY MILES
	VEHICLE I.D. NO. 5 N P E T 4 6 C 7 8 H		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 08/18/08	
FR	BUSINESS PHONE	COMMENTS	MO: 8040	

LABOR & PARTS
 J# 1 19HYZAIRB AIR BAG LIGHT ON HOURS: TECH(S):8431
 ✓ CUST STATES AIR BAG LIGHT IS ON-CK AND REPORT REFER TO PREVIOUS RO #182160 TECH-LINE CASE #3356644
 FOUND CODE B1448
 FAULTY SEAT BOTTOM, SENT NEW SEAT BOTTOM TO BE CAILRATED AS PER TECH-LINE. INSTALLED SEAT BOTTOM
 CLEARED CODE
 SYSTEM OPERATING AS DESIGNED AND BUILT

WARRANTY

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LABOR AND PARTS ARE WARRANTED FOR 90 DAYS OR 4000 MILES, WHICHEVER OCCURS FIRST

LIMITED EXPRESS WARRANTY

Warranty on Original Equipment Parts installed is 12 months or 12000 miles. All other parts and labor is covered for 90 days or 4000 miles, whichever comes first. The dealer hereby limits any implied warranties of merchantability and fitness to the same period.

CUSTOMER ACKNOWLEDGES REC. OF COPY X

CUSTOMER SATISFACTION IS OUR NUMBER 1 CONCERN

Thank you for this opportunity to serve you.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	88200-0A541-QZQ	CUSHION ASSY-FR S		0.00
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00
TOTALS					
+++++ONLY OUTSTANDING COUNTS *****					
TOTAL LABOR....					0.00
TOTAL PARTS....					0.00
TOTAL SUBLET....					0.00
TOTAL G.O.G....					0.00
TOTAL MISC CHG....					0.00
TOTAL MISC DISC....					0.00
TOTAL TAX.....					0.00
TOTAL INVOICE \$					0.00

THANKS TO YOU, ATLANTIC HYUNDAI IS GROWING AGAIN!
 TO PROVIDE BETTER SERVICE FOR ALL OUR LOYAL CUSTOMERS,
 WE ARE IMPROVING OUR SERVICE APPOINTMENT SYSTEM.
 ASK US - WE CARE AND WANT YOUR COMPLETE SATISFACTION
 ***** ATTENTION *****
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 SCORE. AND THAT IS O U T S T A N D I N G.IF THERE IS ANY
 REASON YOU CANNOT SCORE US OUTSTANDING PLEASE CONTACT US

*****ONLY OUTSTANDING COUNTS !!! *****
 * VISIT OUR SERVICE WEBSITE AT : WWW.ATLANTICHYUNDAI.COM *

CUSTOMER SIGNATURE



Atlantic Nissan

ATLANTIC NISSAN
NYS R/S NO. 7059394
631-587-2444



Atlantic Hyundai

ATLANTIC HYUNDAI
NYS R/S NO. 7059396
631-587-2470

193-205 SUNRISE HIGHWAY
WEST ISLIP, NY 11795

CUSTOMER NO.		ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
BROOKLYN, NY		JOHN GROSSO		11/17/08	HX65192519
		LABOR RATE	LICENSE NO.	COLOR	STOCKING
		06.00		11,600	KHAKI/BEIGE
		YEAR MAKE MODEL		DELIVERY DATE	DELIVERY MILES
		08 HYUNDAI/SONATA/4DR SDN GLS XM AT		01/24/08	H85237
		VEHICLE ID NO.		SELLING DEALER NO.	PRODUCTION DATE
		F.P.E. NO.		R.O. DATE	
				11/17/08	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			
		MO: 11601			

LABOR & PARTS

J# 1 19HYZAIRB AIR BAG LIGHT ON HOURS: TECH(S):6669 INTERNAL
 CUSTOMER STATES AIR BAG LIGHT IS ON-CK AND REPORT
 SCAN TEST B1448 FOREMAN CONTACTED TECH LINE. CASE #3356644
 ADVISED OF HISTORY OF CAR.
 CUSTOMER IS DECIDING IF HE WILL TRADE CAR IN

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
			JOB # 1 TOTAL PARTS	0.00
			JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 01HY13 WE OWE OIL CHANGE HOURS: TECH(S):6669 INTERNAL
 PERFORM OIL AND FILTER CHANGE AS PER SALES WE OWE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2	1	21513-23001	GASKET-OIL PLUG	INTERNAL
JOB # 2	1	26300-35503	FILTER ASSY-ENGIN	INTERNAL
			JOB # 2 TOTAL PARTS	0.00
			JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 01HZ01 MULTI-POINT INSPECT HOURS: TECH(S):6669 INTERNAL
 WE WILL PERFORM A MULTI-POINT INSPECTION REPORT - AND WILL
 PROVIDE A WRITTEN REPORT OF OUR FINDINGS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
			JOB # 3 TOTAL PARTS	0.00
			JOB # 3 TOTAL LABOR & PARTS	0.00

G.O.G. & SUPPLIES

JOB #	QTY	DESCRIPTION	UNIT PRICE	TOTAL
JOB # 2	5.0	MOBILE CLEAN MOTOR OIL @	/UNIT	INTERNAL
				0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS
 TECH LINE CASE#3356644 CONTACTED HMA FOR ASSISTANCE 11/17/2008
 E-MAILED DPSM TECH LINE CASE# AND COMMENTS FROM HMA

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