



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects

1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-NOV-2008

Repository ☐

Reference No.  
10248823

OWNER INFORMATION (Type or Print)

Name

Address

City

CASA GRANDE

State

AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

None

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of a signature or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 11/24/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5KEFA3L2841

Make

Mobile  
Suites

Model

5th  
Wheel-  
36TK3

Model Year

2004

Date Purchased

5-2004

Dealer's Name and Telephone Number

Wagners RV Center, Inc. 920-434-2380

Engine:

No: Cylinders

Fuel Type:

N/A

Original Owner

☒

Dealer's City

Summico

State

WI

Zip Code

54173

N/A

Transmission Type

N/A

☐ Antilock Brakes

☐ Cruise Control

Powertrain

N/A

Multiple Failure:

N/A

Incident Date(s)

14-NOV-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 DOUBLE TREE MOBILE SUITE. THE VEHICLE HAS A DOMETIC REFRIGERATOR, MODEL NDR1062. THE CONTACT CALLED A LOCAL RV STATION IN REFERENCE TO NHTSA CAMPAIGN ID NUMBER 08E032000 (EQUIPMENT). BECAUSE THE UNIT ALREADY FAILED, THE CONTACT WAS INFORMED THAT A SECONDARY BURNER HOUSING COULD NOT BE INSTALLED. THE MANUFACTURER WOULD NOT ASSUME ANY FINANCIAL RESPONSIBILITY FOR THE REPAIR BECAUSE THE REFRIGERATOR EXCEEDED THE WARRANTY. AS OF NOVEMBER 14, 2008, THE UNIT HAS NOT BEEN REPAIRED. THE CONTACT STATED THAT HE NEVER RECEIVED A RECALL NOTICE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

11-24-08

When we arrived in Arizona the refrigerator did not seem to be cooling properly.

My wife remembered she read in Trailer Life Magazine that Dometic had expanded their safety recall. I called Dometic & was informed that our refrigerator was included & they provided a list of several authorized repairmen. I called one & when he inspected the unit, he informed us he could not install the safety kit because the unit had already failed (it was burning ammonia). When Dometic refused assistance, I authorized him to replace the refrigerator & it was installed November 19, 2008 & paid in full by me (invoice copy attached).



PAST POTENTATE

MERRILL, WI  
CELL:



FLY FISHING BUM - USA

Casa Grande, AZ

Mobile RV Tech Service  
1995 S. Cox Rd  
Casa Grande AZ

Phone:

# AUTO REPAIR ORDER

NAME
ADDRESS
CITY, STATE Merrill, UT

QUAN.	PART NO.	NAME OF PART	PRICE	CUSTOMER'S INFORMATION			
		Fridge	21200	DATE 11/19/08	CUSTOMER'S ORDER NO.	WHEN PROMISED	PHONE
				YEAR • MAKE • MODEL	SERIAL NO. MOTOR NO.		
				LICENSE NO.	ODOMETER	WRITTEN BY	
				<input type="checkbox"/> LUBE <input type="checkbox"/> OIL CHANGE <input type="checkbox"/> FLUSH TRANS. <input type="checkbox"/> FLUSH DIFF. <input type="checkbox"/> WASH <input type="checkbox"/> POLISH			
				Labor			75.00
				Paid check #			
				cooling unit failed due to manufactures defect as described in Federal DOT Recall.			
				GAS, OIL & GREASE			75.00
				ACCESSORIES			
				LABOR ONLY			
				PARTS			
				ACCESSORIES			
				GAS, OIL, & GREASE			
				MISC. MERCHANDISE			
				SUBLET REPAIRS			
				TAX			13.88
				TOTAL			2245.50
ESTIMATE AMOUNT • PARTS & LABOR				AUTHORIZED BY			
TOTAL PARTS				TOTAL ACCESSORIES			
MECHANICS RECOMMENDATIONS				TOTAL GAS OIL & GREASE			
				<input type="checkbox"/> RETAIN PARTS			
				<input type="checkbox"/> DESTROY PARTS			

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL, AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR, TRUCK OR VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANICS LIEN IS HEREBY ACKNOWLEDGED ON ABOVE CAR, TRUCK OR VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

TEARDOWN ESTIMATE - I UNDERSTAND THAT MY CAR WILL BE REASSEMBLED WITHIN \_\_\_\_\_ DAYS OF THE DATE SHOWN IF I CHOOSE NOT TO AUTHORIZE THE SERVICES RECOMMENDED.

1. I request an estimate in writing before you begin repairs.
2. Please proceed with repairs, but call me before continuing if the price will exceed \$ \_\_\_\_\_
3. I do not want an estimate.

adams GT3870

AUTO REPAIR ORDER