

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects2008 NOV 24 PM 1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-NOV-2008

Repository ☐Reference No.
10248622

OWNER INFORMATION (Type or Print)

Name

Address

City

PORTERSVILLE

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
 Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3D7KU28D74G

Make

DODGE

Model

RAM 2500

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTO

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

27-OCT-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 980000 UNKNOWN OR OTHER

Failure Mileage

Failure Speed

30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 DODGE RAM 2500. WHILE DRIVING APPROXIMATELY 30 MPH ON NORMAL ROAD CONDITIONS, THE TAIL LIGHTS FAILED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO THE AUTHORIZED DEALER AND THEY STATED THAT THE FAILURE WAS RELATED TO CORROSION IN THE FUSE BOX. THE VEHICLE WAS NOT REPAIRED DUE TO THE MASSIVE BACK ORDER FOR THE COMPONENT. THE CONTACT WAS CONCERNED OF THE SAFETY RISK INVOLVED. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE UNAVAILABLE.

Mileage 80K

National Backorder of the
Part to fix the vehicle. No
ETA was given to when the
part would be in. 91 on Backorder.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Therefore @ least 91 of these trucks could be being driven on the road, + the problem could spread whilst the vehicles are being driven to the steering, brakes and other life saving areas on the fuse box.

I have enclosed some other "forum" info. Chrysler is obviously aware of these issues + will not place a recall on this. It will cost in estimate of \$1000.00 to fix. ATTACH ADDITIONAL SHEETS IF NECESSARY 1/2 of the cost is labor.

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



✓ This is just One of many forums
My husband found on the issue.

2008 OCT 17

Ram 1500 ES 4.7L

- Automatic transmission
- 150,000 miles

Dodge Dealership told me both Power Distribution Module and Front Control Module have internal shorts. One costs \$269 and the other \$234. Do some research and you will find quite a few problems due to moisture getting into these modules and causing corrosion, eventually causing short circuits in various electrical systems. Dodge knows there is a problem, but refuses to acknowledge it. They are making far too much money off replacement parts to put out a recall on the parts. Screw worrying about replacing a fuse when you can plop down \$600 to replace a couple modules. This is my first Dodge vehicle and after 2 recalls on other electrical problems, replacing an engine due to oil sludging up and not circulating properly, and now needing a \$600 repair that is clearly due to faulty design and workmanship, this 6 1/2 year old vehicle would be best suited to have a few sticks of dynamite located in various places in and under it, then stand back and detonate. I understand now why after Daimler invested in improving the image of Chrysler products, and now gave up on them. Good luck General Motors as you waste your time and money going down the same dead end road. I hope the people at Chrysler rot in Hell for their practices in ripping people off. Never again Chrysler, never again! Screw me once, shame on you. Screw me twice, shame on me. It won't happen again.

http://www.carcomplaints.com/Dodge/Ram_1500/2002/electrical/tail_lights_dont_work.shtml#2

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Taillight issues by eglosser

Feb 10, 2008 (7:14 pm)

I have a 2002 Ram 1500. My taillights are not working. Brake lights and back-up lights work fine. I have checked fuses and bulbs and everything appears to be fine.

Replies to this message:

- wgzip22 (Feb 11, 2008 4:59 am)

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Re: Taillight issues [eglosser] by wgzip22
Feb 11, 2008 (4:59 am)

Replying to: eglosser (Feb 10, 2008 7:14 pm)

I'm having the same problem. I jump out the relay to make the running lights come on.
Let me know if you find the problem.

Doesn't he know the
Problem can spread. Its
Corrosion! This action could
kill him or someone else

#154 of 192

no tail lights by mfortuna
Mar 25, 2008 (3:52 pm)

I have a 2002 dodge ram 1500 quad cab 4X2. I recently discovered I have no tail lights.
All other lights work. I am being told that it is the control module that sits next to the
fuse box under the hood. Cost is \$300 plus labour. Does anyone know anything about
this.

<http://townhall-talk.edmunds.com/direct/view/.f0aea8e/129>
