

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: 12-NOV-2008 Repository: <input type="checkbox"/> Reference No.: 10248553	
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects			
OWNER INFORMATION (Type or Print)			
Name: [REDACTED]		Daytime Telephone Number: [REDACTED]	
Address: [REDACTED]		E-mail Address: [REDACTED]	
City: BREWSTER	State: NY	Zip Code: [REDACTED]	Evening Telephone Number: [REDACTED]
Do you authorize NHTSA to provide information to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, you may address the vehicle manufacturer. Signature of Owner: [REDACTED] Date: 11/18/2008			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KNAGD126X45 [REDACTED]		Make: KIA	Model: OPTIMA
		Model Year: 2004	
Date Purchased: May 2004	Dealer's Name and Telephone Number: ACTION MOTORS (203) 792-9501		Engine: No: Cylinders: 4
Original Owner: [REDACTED]	Dealer's City: DANBURY CONN.	State: CT	Zip Code: 06810
Transmission Type: Automatic	<input type="checkbox"/> Antilock Brakes	Powertrain: Yes	Multiple Failure: [REDACTED]
<input checked="" type="checkbox"/> Cruise Control	Incident Date(s): 08-NOV-2008		Fuel Type: Gas
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE		Failure Mileage: 75600	Failure Speed: 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A FIRE FAILURE			
Tire Make:	Tire Model (Name or Number):	Tire-Size (Example P215/65R15):	
DOT No. (Example: DOTM19ABC036):	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code:	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>			
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured: 0	Number of Deaths: 0
Reported to Police: N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 2004 KIA OPTIMA. THE CONTACT'S WIFE ATTEMPTED TO START THE VEHICLE, BUT WAS UNSUCCESSFUL. THE VEHICLE WAS TOWED TO THE REPAIR SHOP AND IT WAS DISCOVERED THAT THE ELECTRIC WIRE FOR THE FUEL PUMP HAD BURNED INSIDE THE GAS TANK. THESE WERE THE PLUGS FOR THE FUEL TANK. THE CONTACT'S WIFE WAS FORTUNATE THAT THE VEHICLE WOULD NOT START BECAUSE AN EXPLOSION COULD HAVE OCCURRED. THE DEALER ADVISED HIM TO CALL NHTSA AND FILE A COMPLAINT BECAUSE THEY COULD NOT ASSIST. THE CONTACT IS A MECHANIC AND REPAIRED THE VEHICLE HIMSELF. THE FAILURE MILEAGE WAS 75,600.			
CORRECTION: ① FUEL TANK - should be Fuel Pump. ② The Contact called Dealer - Dealer said b/c the warranty expired 65,000. The dealer wasn't responsible and didn't want nothing to do w/ the car. That's when we decided to report this incident not only b/c of what happened.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

To my wife but also - in good interest of other Kia Optima owners' the Kia Dealer should recall and change the Fuel pumps before some

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Tragedy occurs. This is our opinion.

Thank you

Brewster NY

Nov 18, 2008

ATTACH ADDITIONAL SHEETS IF NECESSARY

WESTCHESTER NY 105

24 NOV 2008 PM 1

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

